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Galloway, OH [REDACTED]

Home [REDACTED]

Work [REDACTED]

August 14, 2007

To Whom It May Concern:

I own a 2003 Kia Rio. I purchased this car in about late January of 2007. Since I have had the car I have had a lot of problems with it, the invoices are included.

Today my car went back in the shop, I barely made it home from work last night, it was running rough, making squealing noises, smoking, and over heating, the same problems as last time, which was just a week ago. Today when asked if they had a loaner car available their response, yes but I would have to wait until they checked out the car to see if I needed a loner car, but they did not know how long that would take, and from past experiences I knew that it could be a very long time, so I left.

Two other times I have had to walk to the dealership along a busy road and intersection, one of those times in five inches of snow and ice to pick up a loner car.

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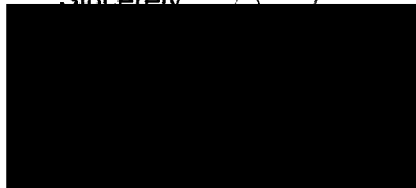
I am so frustrated with Kia and their business practices, and at this point have no confidence that they can actually fix my car or that it will not break down again after they are done tinkering with it.

Every time I am in the Kia service department there are usually other customers that are also upset or unhappy with their car or service.

The communication and service is so poor that my parents actually traded in their two Kia's just so they would not have to deal with Kia's service department.

Today while doing some research, I found out that there was two important recalls possible on my car, the first one concerning the safety standard No.225 child restraint anchorage system and the second one the fuel system gasoline delivery that may result in a fire, this information is also included. If I cannot trust in Kia to fix my car how can I find out rather or not my car has those defects or were already fixed before I purchased the car. I am pregnant and concerned that this is not a safe or reliable car, and I am at the mercy of this dealership. I do not know what else to do. I appreciate any help you can offer. Thank you.

Sincerely,





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AUTO LEMON LAW ATTORNEYS

August 14, 2007

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Rio Recall Information

Last Updated April 18, 2007

Need Assistance?

Toll Free
1.888.453.6667

NEWS:

RECALL: 2003-2005 Kia Rio

NHTSA Campaign Number: 05V557000
 Manufacturer: KIA MOTORS AMERICA, INC.
 Recall Date: DEC 09, 2005
 Potential Number Of Units Affected: 90865

Description CHILD SEAT

Summary CERTAIN PASSENGER VEHICLES FAIL TO CONFORM TO THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 225, 'CHILD RESTRAINT ANCHORAGE SYSTEMS.' CERTAIN CHILD RESTRAINT ANCHORS WILL NOT FULLY LATCH ONTO THE LOWER LATCH ANCHORS LOCATED BETWEEN THE REAR SEAT BACK AND REAR SEAT CUSHION BECAUSE OF INTERFERENCE BETWEEN THE CHILD SEAT ANCHORS AND A METAL WIRE LOCATED IN THE FRAME OF THE REAR SEAT BACK. UNTIL THE RECALL REPAIR IS COMPLETED, FOLLOW THE INSTRUCTIONS PROVIDED BY YOUR CHILD SEATS MANUFACTURER ON HOW TO PROPERLY INSTALL THE CHIL SEAT WITH YOUR VEHICLE'S REAR SAFETY BELTS RATHER THAN USING THE LATCH SYSTEM.

Consequence IN THE EVENT OF A VEHICLE CRASH, IF THE CHILD SEAT IS NOT PROPERLY INSTALLED, PERSONAL INJURY OR DEATH COULD OCCUR.

Remedy DEALERS WILL REPLACE THE LOWER ANCHORS FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN DURIN JANUARY 2006. OWNERS MAY CONTACT KIA AT 1-800-333-4542.

RECALL: 2001-2004 Kia Rio

NHTSA Campaign Number: 04V179000
 Manufacturer: KIA MOTORS AMERICA, INC.
 Recall Date: 04/09/2004
 Potential Number Of Units Affected: 187790

Description FUEL SYSTEM, GASOLINE:DELIVERY

Summary ON CERTAIN PASSENGER VEHICLES, THE FUEL INTAKE NIPPLE OF THE FUEL DISTRIBUTOR IS SUBJECT TO FRACTURE OR CRACKING DURING REMOVAL OF THE QUICK CONNECT COUPLING SECURING THE MAIN FUEL TUBE ASSEMBLY TO THE FUEL INTAKE NIPPLE, OR WHEN FORCE IS ACCIDENTALLY APPLIED TO THE INTAKE NIPPLE DURING THE VEHICLE ASSEMBLY PROCESS OR DURING ENGINE COMPARTMENT REPAIRS.

Consequence FUEL LEAKAGE IN THE PRESENCE OF AN IGNITION SOURCE MAY RESULT IN A FIRE.

Remedy DEALERS WILL REPLACE THE FUEL DISTRIBUTOR AND MAIN FUEL TUBE ASSEMBLIES. THE RECALL BEGAN JUNI 18, 2004. OWNERS SHOULD CONTACT KIA AT 1-800-333-4542.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXAMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**