



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 17, 2007

[REDACTED]
[REDACTED]

NVS-216 nlm
Ref. # 10199182

Dear [REDACTED]:

Thank you for your correspondence dated August 6, 2007, concerning the blowout of the Continental tires on your model year (MY) 2005 Chevrolet Trailblazer. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation (ODI) received your email correspondence on August 7, 2007.

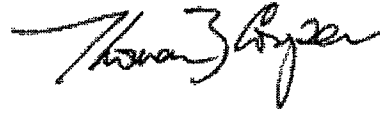
NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. However, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. In order for us to record specific information concerning the problems you have experienced with your vehicle certain information must be provided (e.g., tire model, tire size, and DOT number). Please complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq>. The information you provide will be entered into our database and considered with other reports to identify any safety-related defect trends that may require our attention. Your information may assist Continental and NHTSA in determining if a safety-



related defect exists. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink, appearing to read "Thomas Cooper". The signature is fluid and cursive, with a large initial "T" and "C".

Thomas Cooper, Acting Director
Office of Defects Investigation
Enforcement