



Owners

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6-8-07



DOMETIC Corp.
PO Box 490
Elkhart, IN 46515

RE: RV refrigerator recall 2001 Coachman Cataline, VIN 2835821 Model #RM 2852 Serial # 04103215

Dear Sir:

Your reasoning checked that the repair was completed before the recall was identified doesn't invalidate the defect in the cooling system's failure.

The repair was imperative at the beginning of the summer season. Were we to do without refrigeration in our RV until your company decided the refrigerators your company manufactured were defective?

Had our family comprised of three youngsters 9, 6, and 5 their parents and grandmother been in the camper while the coolant leaked out, we might all have been dead. Fortunately the leaking occurred during the winter while the camper was in storage.

This recall should have been done earlier since the refrigerators were manufactured prior to 2001.

We plan to notify the Attorney General and the Office of Consumer Protection if we are not satisfied with the compensation due to us for the huge expense of \$1448.84 its replacement caused in addition to the disgust its failure caused for our family on an almost new RV.

Sincerely yours,

[Redacted signature]

Dear Sir:
This is your second request for
information concerning a dangerous defective
refrigerators
C.C. Coachman

Sincerely yours,
[Redacted signature]

ET
8/1/07
CC



RE: Dometic Refrigerator Recall

Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

Dometic Corporation has decided that a defect which related to motor vehicle safety exists on some of the refrigerators that it manufactured between April 1997 and May 2003 for installation in recreational vehicles.

The Problem:

A fatigue crack can develop in the boiler tube of the identified refrigerators, which can permit the release of pressurized coolant solution. If this solution is exposed to an ignition source under certain specific circumstances, it can result in a vehicle fire.

Affected Units: — 2001 COACHMAN CATALINA VIN # ITC 283582
The potentially affected refrigerators have the following model numbers:
NDR1062, RM2652, RM2662, RM2663, RM2852, RM2862, RM3662, RM3663, RM3862, RM3863

MODEL # RM2852 SERIAL # 04103215
The possibly affected units have serial numbers beginning with the following combinations:

713xxxxx through 752xxxxx
801xxxxx through 852xxxxx
901xxxxx through 952xxxxx
001xxxxx through 052xxxxx ✓
101xxxxx through 152xxxxx
201xxxxx through 252xxxxx
301xxxxx through 319xxxxx

If you own one of the above units, it requires immediate service and continuing use could pose a potential safety hazard.

How Do I Know If My Refrigerator Is Being Recalled?

- 1) Find your refrigerator's model and serial numbers by opening the refrigerator door and looking for the sticker attached to the side wall of the interior. See the photo instructions included in this mailing for the exact location of the sticker.
- 2) Call 1-888-446-5157 or go to www.DometicUSA.com to confirm if your refrigerator is affected the recall.

Dometic Corporation • PO Box 490 • Elkhart, IN 46515
Phone 574-294-2511 • Fax 574-293-9686
www.dometicusa.com

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DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).