



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 8, 2007

██████████  
██████████  
Bella Vista, AR ██████████

NVS-216 mec  
Ref. No. 10199131

Dear ██████████:

Thank you for your correspondence dated July 22, 2007, concerning a problem you encountered with your 2002 Kia Sedona vehicle. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation on August 2, 2007.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to help us determine whether an investigation into a possible safety defect is warranted.

A review of our database relative to problems associated with the electrical system, specifically the alternator, in 2002 Kia Sedona vehicles revealed insufficient evidence to warrant opening a safety defect investigation at this time. The information you provided has been entered into our database and will be considered with other reports to identify any safety defect trends that may require our attention.

We sympathize with you concerning your request for compensation; however, this type of request does not fall under our jurisdiction. If you have not done so, you may consider



contacting your local Consumer Protection Agency, Better Business Bureau, or the Arizona Office of the Attorney General.

Sincerely,

A handwritten signature in black ink, appearing to read 'K. DeMeter', followed by a long horizontal line extending to the right.

Kathleen C. DeMeter, Director  
Office of Defects Investigation  
Enforcement