

CL-10199130-8099

NVS-200

NOTE: STILL NO REPLY  
DID YOU LOOSE  
YOUR TEETH?  
4/15/08

Yorba Linda, CA [REDACTED] Tel.: [REDACTED]

2008 JUN -9 AM 7:56

NHTSA, DEPT. of Transportation, MAIN OFFICE  
1200 New Jersey Ave.  
West Building  
Washington, DC 20590

Ladies and Gentlemen: (TO WHOM IT SHOULD CONCERN) 12/7/07 5/14/08 ←

I contacted the NHTSA by phone on 06/18/07 and complained about a serious safety issue when driving my Mercedes C280 when the engine stalled, rendering the power brake and the power steering totally ineffective which could have caused severe consequential damage to the car in heavy traffic, as well as severe bodily harm or loss of life for myself and/or my wife at highway speeds at 70 miles per hour. I also had contacted Mercedes Benz USA in New Jersey about this, to report this to the dealer (Mercedes Benz of Anaheim Service Dept., which I did. Needless to say that both the dealer and MB USA turned down my request for assistance rather hardnosed and arrogantly stating that the vehicle "was out of warranty" (!)

Since then I did not receive any reply from the NHTSA Safety personnel. (I was promised by a Mr. OMAR that I would receive a confirmation about my phone complaint and action by your office) I have to date not received any reply or acknowledgement from you, despite of almost six months waiting

Therefore I request for the following action by your office:

- a) to inquire with MB USA how many cases of stalling engines caused by a malfunctioning crankshaft sensor have occurred and were reported from the field and reported to your office.
- b) why was this rather important safety matter ignored by all responsible parties for so long?
- c) a shortcoming and failure of this nature/part should NOT be subject to a warranty by any manufacturer

Please observe the two newspaper clippings (enclosed) which show how FORD and NISSAN both found it necessary to inform the NHTSA and their customers, and Mercedes Benz choose to ignore this very serious matter! Please inform me about your intentions and thinking about the handling of these cases involving different manufacturers. And please inform me about your action concerning my above mentioned phone complaint of JUNE 2007 and its acknowledgement/receipt. Thank you [REDACTED]

cc: Mr. Clarence Ditlow ← PLEASE FORWARD. THANK YOU

ENCLOSURE (1)

JAN. 22, 2008

MR. DITLOW, PLEASE REPLY

5/14/08

RETURN TO SENDER

- ☐ Addressee unknown
- ☐ Addressee not at this location
- ☐ Unable to locate
- ☐ Insufficient Information
- ☒ No longer at DOT Headquarters

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# Ford to recall 1.17 million diesel trucks, SUVs, vans

From the Associated Press

WASHINGTON — Ford Motor Co. said Thursday that it was recalling 1.17 million trucks, sport utility vehicles and vans to fix an engine sensor that could lead to stalling.

The recalled vehicles are from the 1997-2003 model years with 7.3-liter diesel engines, including the Ford E-Series van, the Excursion full-size sport utility vehicle and the F-450 Super Duty and F-550 Super Duty trucks.

The National Highway Traffic Safety Administration said the engine's camshaft position sensor could malfunction intermittently and lead to a stall and potential crash.

The sensor is an electrical component that helps regulate

the fuel going into the engine.

Ford spokesman Dan Jarvis said there had been reports of 14 accidents associated with the problem but no injuries.

In the event of an engine stall, Jarvis said drivers traveling at speeds greater than 30 mph would have full power steering and power braking, allowing them to pull over to the side of the road. At speeds below 30 mph, motorists would still have braking and steering functions, he said.

Dealers will inspect the sensor and replace it with a new one free of charge. The recall is expected to begin around Dec. 17, with mailing of notification letters to be completed in phases by May 2008. Owners can contact Ford at (866) 436-7332.

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locations of schools, hospitals, police stations or businesses registered with Google's Local Business Center. Visitors can choose to see the original location for all markers that were changed.

## RECALLS

### Toyota, Nissan cite safety issues

Toyota Motor Corp. is recalling 34,400 Lexus GS and IS luxury sedans to fix fuel pipes that can crack and potentially allow gasoline to leak. The recall affects 2006-model GS 300 and IS 250 cars, Toyota's Torrance-based U.S. sales unit said. Lexus, the top-selling U.S. luxury brand, said it had received no reports of accidents related to the flaw.

Nissan Motor Co. is expanding a U.S. recall of Sentra and Altima sedans to fix a faulty crankshaft sensor in 2002 and 2005-06 models that may shut off the engine. The recall covers about 653,910 vehicles with 2.5-liter engines, Tokyo-based Nissan

told the National Highway Traffic Safety Administration in a letter posted on the agency's website, [www.nhtsa.gov](http://www.nhtsa.gov). The sensor's location may expose it to temperature variations that would interrupt signals it sends to the engine control module, the automaker said. Without the signals, the control module might shut off the engine in low-speed driving, Nissan said.

■ About 36,000 ornaments, including the 2006 Snow Princess Stirrup Ornament, the 2007 Holiday Stirrup Ornament and the 2007 Photo Frame Horse Shoe Ornament, were recalled because the surface paints on them contain high levels of lead, which is toxic if ingested by young children. The ornaments were distributed by Reeves International Inc. and made in China. They were sold at retailers nationwide, including the J.C. Penney catalog and website, from July 2006 through October. For more information, call (800) 444-4775 or go to [www.breyerhorses.com](http://www.breyerhorses.com) or the Consumer Product Safety Commission site at [www.cpsc.gov](http://www.cpsc.gov).

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