



U.S. Department of Transportation

National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
 To Report Vehicle Safety Defects  
 1-888-DASH-2-DOT  
 (1-888-327-4236)  
 INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received  
 10-AUG-2007  
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**OWNER INFORMATION (Type or Print)**

Name \_\_\_\_\_  
 Address \_\_\_\_\_  
 City PONCATOULA State LA Zip Code \_\_\_\_\_

Daytime Telephone Number \_\_\_\_\_  
 Evening Telephone Number \_\_\_\_\_

E-mail Address \_\_\_\_\_

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
 Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
 2MEBM75FXH \_\_\_\_\_  
 Make MERCURY Model GRAND MARQUIS Model Year 1987  
 Date Purchased 14-JUN-05 Dealer's Name and Telephone Number PO MOTORS Engine: No: Cylinders 8 Fuel Type: Gas  
 Original Owner  Dealer's City SEVEN POINTS State TX Zip Code \_\_\_\_\_  
 Transmission Type AUTOMATIC  Antilock Brakes Powertrain REAR WHEEL DRIVE Vehicle Component Code 072200 FUEL SYSTEM, GASOLINE; DELIVERY; HOSES, LINES/PIPING, Multiple Failure: 100  
 Cruise Control

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) 01-OCT-2006 Failure Mileage 133000 Failure Speed 40

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make \_\_\_\_\_ Tire Model (Name or Number) \_\_\_\_\_ Tire Size (Example P215/65R15) \_\_\_\_\_  
 DOT No. (Example: DOTM1A9ABC036)  Original Equipment Failure Location: \_\_\_\_\_  
 Prior Repair  
 Tire Component Code \_\_\_\_\_ Tire Failure Type \_\_\_\_\_

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: \_\_\_\_\_ Date Manufactured: \_\_\_\_\_ Model No./Name: \_\_\_\_\_  
 Seat Type: \_\_\_\_\_ Installation System: \_\_\_\_\_  
 Child Seat Component Code: \_\_\_\_\_ Failed Part: \_\_\_\_\_

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).  
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).  
 TL\*THE CONTACT OWNS A 1987 MERCURY GRAND MARQUIS. WHILE DRIVING APPROXIMATELY 40 MPH AND APPROACHING A TURN, THE VEHICLE SHUT OFF COMPLETELY. THE VEHICLE WAS ABLE TO BE RESTARTED. THE VEHICLE WAS TAKEN TO A MECHANIC ON SEVERAL OCCASIONS AND THEY CHANGED THE FUEL FILTER AND MODULAR. THE VEHICLE OPERATED NORMALLY FOR A WHILE, BUT NOW IT IS HESITATIFS AND JERKS. WHEN THE CONTACT DEPRESSES HARD ON THE ACCELERATOR PEDAL, THE VEHICLE DRIVES NORMALLY. THE CURRENT MILEAGE WAS 144,000 AND FAILURE MILEAGE WAS 133,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.