



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

08-AUG-2007

AM 11:12

Reference No.

10198876

OWNER INFORMATION (Type or Print)

Name

Address

City

PUNTAGORDA

State FL

Zip Code

3

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 8/16/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FDXF46F3Y

Make

FORD

Model

F450 SUPER DUTY

Model Year

2000

Date Purchased
30-AUG-06

Dealer's Name and Telephone Number

Engine:

No: Cylinders 8

Fuel Type:

Diesel

Original Owner

Dealer's City

State

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

UNKNOWN

Vehicle Component Code

180000 VEHICLE SPEED CONTROL

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
06-AUG-2007

Failure Mileage
200000

Failure Speed
0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes

☒ No

Fire

☒ Yes

☐ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2000 FORD F450. HE NOTICED SMOKE COMING FROM UNDER THE HOOD AFTER HE CRANKED THE ENGINE. HE THEN SHUT THE VEHICLE OFF, OPENED THE HOOD AND SAW FLAMES. THERE IS A RECALL FOR THE VEHICLE SPEED CONTROL (NHTSA CAMPAIGN ID#06V286000) HOWEVER, THE DEALER STATED THAT HIS VIN WAS NOT INCLUDED AS PART OF THE RECALL. THE CURRENT AND FAILURE MILEAGES WERE 200,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Progressive Claims Branch
4415 Metro Pkwy, Ste. 400
Fort Myers, FL 33916
Ph.: 239-938-7303
Fax: 239-938-0396

Underwritten By: Progressive Express Ins. Co.
Claim Number: [REDACTED]
Date of Loss: 08-08-07
Today's Date: August 10, 2007

[REDACTED]
Punta Gorda, FL [REDACTED]

Dear [REDACTED]

As discussed today, your insurance policy, number [REDACTED], provides coverage for collisions and comprehensive losses; mechanical failure is not covered under your policy. As such, your claim has been closed without payment.

If you have any questions regarding this matter I may be reached at (239) 938-7201.

PROGRESSIVE EXPRESS INSURANCE CO.


Wendy Purdy
Florida Special Teams

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXAMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).