



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

07-AUG-2007

2007 FEB -1 PM 12:36

Reference No. 10198777

OWNER INFORMATION (Type or Print)

Name, Address, City (ELMIRA), State (NY), Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? [X] YES [] NO
Signature of Owner, Date 08/20/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number (4YDF3142X7Z), Make (KEYSTONE), Model (COUGAR 314BH), Model Year (2007), Date Purchased (14-JUN-07), Dealer's Name and Telephone Number (CAMPING WORLD 315-451-1266), Engine: No: Cylinders (DNA), Fuel Type: (DNA), State (NY), Zip Code (13209), Transmission Type (DNA), Antilock Brakes (DNA), Cruise Control (DNA), Powertrain (DNA - 5TH WHEEL), Vehicle Component Code (190000 TIRES), Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) (26-JUN-2007), Failure Mileage (APPROX. 350), Failure Speed (DNA), THESE TIRES ARE UNSAFE AND DANGEROUS THEY DO NOT BELONG ON 36' RV'S THEY SHOULD BE RECALLED.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make (MILESTAR), Tire Model (Name or Number), Tire Size (Example P215/65R15) (ST 225/75D15D), DOT No. (Example: DOTM9ABC036) (UNK - TIRES SENT BACK), Original Equipment (checked), Failure Location: (SIDEWALL), Tire Component Code, Tire Failure Type (GOLF BALL SIZE BUBBLES ON SIDEWALL)

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make, Date Manufactured, Model No./Name, Seat Type, Installation System, Child Seat Component Code, Failed Part

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash (Yes/No), Fire (Yes/No), Number of Persons Injured (0), Number of Deaths (0), Reported to Police (N)

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2007 KEYSTONE COUGAR TRAILER WITH MILESTAR ST 225/75D-15 TIRES. HE NOTICED GOLF-BALL SIZED BUBBLES ON THE SIDEWALLS OF THE TIRES. THE CONTACT STATED THAT HIS TIRES WERE REPLACED BY DEALER. THIS IS A BRAND NEW RV WITH BRAND NEW TIRES. AFTER ABOUT 350 MILES, THE BUBBLE WAS FOUND ON THE FIRST TIRE AND SPARE WAS PUT ON. WE DROVE ANOTHER 1350 MILES AND FOUND A BUBBLE ON THE SIDEWALL OF THE NEW SPARE THAT I HAD PUT ON. THESE TIRES HAVE VERY THIN AND WEAK SIDEWALLS. THERE ARE THOUSANDS OF RV'S, WITH THESE TIRES INSTALLED AS ORIGINAL EQUIPMENT, ON THE ROAD TODAY. KEYSTONE HAS THEM INSTALLED ON COUGAR, LAREDO AND OUTBACK TRAILERS THAT I KNOW OF. IF YOU "GOOGLE" MILESTAR TIRES, YOU WILL FIND MORE COMPLAINTS. IF YOU TALK TO RV FACTORY HAULERS, YOU WILL FIND MORE COMPLAINTS.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

* MY DEALER DID REPLACE THESE TIRES TO MY SATISFACTION.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I SPOKE WITH A HAULER IN WYOMING WHO STATED THAT THESE TIRES WILL BLOW 50 MILES AWAY FROM THE FACTORY DURING DELIVERY, BOTH THE FACTORY AND THE DEALER ADMITTED TO ME THAT THEY ARE AWARE THAT THEY HAVE A PROBLEM WITH THESE TIRES, BUT THEY STILL SELL THEM AND SEND THEM OUT WITH THESE TIRES ON THEM. THE FACTORY STATED THAT THE DEALER WAS SUPPOSED TO CHANGE THE TIRES PRIOR TO DELIVERY, THE FACTORY WILL ALLOW \$95.00 EACH TIRE FOR REPLACEMENT, BUT ONLY IF YOU COMPLAEN ABOUT THEM. THEY ARE AN INFERIOR TIRE THAT SHOULD BE RECALLED.

ATTACH ADDITIONAL SHEETS IF NECESSARY

ROCHESTER NY 146

20 AUG 2007 PM 6 L



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

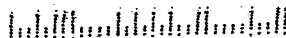
Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

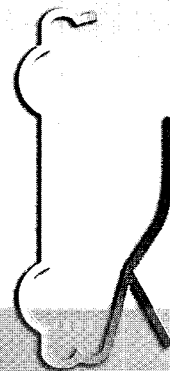
POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236



Vehicle Owner's Questionnaire (VOQ)
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