U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
03-AUG-2007	Reference No. 10198446

2007 AUG 31 PM 12:40

OWNER INFORMATION (Type or Print)

Name	[redacted]	Daytime Telephone Number	E-mail Address
Address	[redacted]	[redacted]	
City LEXINGTON	State KY	Zip Code [redacted]	Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date __/__/__

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
2FTRX07L1Y[redacted]	FORD	F-150	2000

Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
01-AUG-06				No: Cylinders 8	Gas
Original Owner ☐	Dealer's City	State	Zip Code		

Transmission Type		Powertrain	Vehicle Component Code
AUTOMATIC	☒ Antilock Brakes ☒ Cruise Control	UNKNOWN	115000 ELECTRICAL SYSTEM:FUSES AND CIRCUIT BREAKERS Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed	
17-MAY-2007		0	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☒ Yes ☐ No	0	0	~~N~~ YES

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2000 FORD F-150. THE CONTACT STATED THAT THE VEHICLE CAUGHT FIRE WHILE PARKED IN THE DRIVEWAY. THE FIRE DEPARTMENT STATED THAT THE FIRE STARTED EITHER IN OR NEAR THE FUSE BOX. THE CURRENT AND FAILURE MILEAGE WAS UNAVAILABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

PROC: INCILP **LEXINGTON FIRE DEPARTMENT** **PAGE:** 1
DATE: 8/17/07 11:29:46 **INCIDENT DETAIL REPORT** **USER:** PERSON

Incident/Exp 13004 COMPLETE

A. FDID 34155 **Date** 5/18/07 **Day:** Friday **Station** E13

B. Location..... 3 In front of
Address-Street#/Name [redacted]
City/State/Zip... LEXINGTON KY [redacted] **Suite**
Town LEX
Cross St/Directions. [redacted]
Census Tract..... 002200 **Census Block** **Box#** 88470

C. Incident Type..... 131 Passenger vehicle fire

D. Mutual Aid..... N None

E. Dates and Times:	**Time(hhmmss)**	**Date**
Alarm.....	5:17:33	5/18/07
Enroute.....	5:18:47	5/18/07
Arrival.....	5:24:50	5/18/07
Controlled.....		
Last Unit Cleared...	6:36:27	5/18/07

Shift/Platoon..... 2 **Alarms** 01 **District** E13

Method of Alarm..... 7 Tie-line

F. Action Taken Primary. 86 Investigate
Additional 11 Extinguish by fire service personnel

G. Resources	**Apparatus**	**Personnel**		
Suppression.....	1	3		
EMS.....				
Other.....	1	1		
Est Property Loss....	10000	**Est Contents Loss.**	1000	
Property Value.....	10000	**Contents Value**....	1000	

H. Casualties:

Fire Service: Deaths	**Injuries**	**Other: Deaths**	**Injuries**
Detector alerted....			
HazMat Release..... N None			

I. Mixed Use Property.. NN Not mixed use
J. Property Use..... 962 Residential street, road or residential driveway

K. Person/Entity Involved
Telephone..... [redacted]
Name..... [redacted]
Address..... [redacted]
LEXINGTON KY [redacted]

K. Owner Same as person involved

Comments

Incident/Exp 13004 COMPLETE

Comments
Dispatched to a vehicle fire at the above address. Upon arrival found a pickup truck fully involved. We pulled a crosslay and was able to put the fire out. There was nobody around the truck so we called for 10-21. They ran the tags and the owner lived at the location. We woke up the owner and he advised that he got home around 11:30 from work. He said he had replaced a fuse earlier yesterday and a fuel sensor last week and that the truck was running fine. WE called for 435 to respond and he did. After talking with the owner and looking at the truck he was unable to determine what started the fire but thought it was probably electrical.

M. Officer In Charge
Personnel ID/Name... 29422 DEVINE, KEVIN B.
Position or Rank.... E13L E13-Lieute
Assignment..... 1 FIRE SUPPR
Date..... 5/18/07

Individual Making Report
Personnel ID/Name... 29422 DEVINE, KEVIN B.
Position or Rank.... E13L E13-Lieute
Assignment..... 1 FIRE SUPPR
Date..... 5/18/07

Individual Completing Report
Personnel ID/Name... 29422 DEVINE, KEVIN B.
Date..... 5/18/07

Fire

B. Property Details
#Residential Units.. Not Residential
#Buildings Involved. **Buildings Not Involved**
#Acres Burned..... None
C. On-Site Materials None
D. Ignition
Area of origin..... 83 Engine area, running gear, wheel area
Heat Source..... UU Undetermined
Fire confined origin
Item 1st Ignited.... UU Undetermined
Type Material..... UU Undeterminded
E. Cause of Ignition.. U Cause undetermined after investigation
Ignition Factor **None**
Human Factors Contributing to Ignition:
None

F. Equipment Involved in Ignition None

G. Fire Suppression Factors None

Incident/Exp 13004 COMPLETE

H. Mobile Property Involved

Involved	3	Involved in ignition and burned
Type	10	Passenger road vehicle, other
Make	FO	Ford
Model	F150	
Year	2000	
License Plate Number	677-FKT	
State	KY	
VIN Number	2FTRX07L1Y[redacted]	

Responding Vehicles

Veh#	Vehicle Description	Id No	Name
435	INVESTIGATOR	28367	SMITH, KEITH L.
E13	ENGINE 13	37591	SAWYER, JOHN

Responding Personnel

ID No	Name	Position	Veh #
28367	SMITH, KEITH L.	Driver	435
29422	DEVINE, KEVIN B.	Lieutenant	E13
36213	MCCLAIN, BRADFORD H.	Firefighter	E13
37591	SAWYER, JOHN	Driver	E13

KY Online Vehicle Information System

Print | Back | Search for Records | View Recently Retrieved Records

Vehicle Information	
VIN	2FTRX07L1Y[redacted]
Vehicle Model Year	2000
Vehicle Type	TRUCK
Vehicle Make	FORD
Vehicle Model	F150
Cylinders	08
Odometer Brand	
Title Brand	UNKNOWN BRAND
Taxes are Owed?	No
Taxable Value	10675.00

Registration Information	
Plate Number	[redacted]
Registration Type	REGULAR REGIS.
Registration Status	ACTIVE
Registration Date	09/18/2006
Expiration Date	01/31/2007
Plate Series Year	03

Printed Title Information	
Owner 1	CARS 4 ALL
Owner 2	
Title Number	[redacted]
Title Type	TRANSFER
Title Status	ACTIVE
Odometer	0120100

Dealer Assignment Title	
Owner 1	
Owner 2	
Title Number	
Title Type	
Title Status	
Odometer	

First Lien Information	
Name	DSC
City	LEXINGTON
State	KY

Second Lien Information	
Name	
City	
State	

Timestamp: 12/18/2006 9:50:03 AM
Record Result ID: 00f02b35-4c13-420f-8c2e-9392be2bb292
Record Transaction ID: 704823
Your account has been billed $0.44 for this transaction.

[redacted]
Lexington, KY [redacted]

June 22, 2007

Ford Motor Company
Customer Relationship Center
P.O. Box 6248
Dearborn, MI 48126

To Whom It May Concern:

On August 2006 I bought a 2000 Ford F-150 Harley Davidson Edition truck from your dealership.

On May 17, 2007 at approximately 5:30 a.m., I was awakened by a knock on my door. Upon opening the door, a Lexington policeman and a Lexington fireman informed me the truck was on fire and could not be extinguished.

The investigation by the local fire department indicated the fire started in the area near or in the fuse box. (Please refer to the enclosed photographs.) Additionally, I have discovered additional information in relation to there being a potential fire hazard with this make and model of vehicle. (Please see enclosed copies of this information.)

By contacting you prior to implementing further proceedings, I am hoping that you will be willing to work with me in resolving this, as I am still making payments on a vehicle that is not operable due to a factory defect.

Also enclosed is a copy of the business card from the investigation from the fire department should you wish to speak with him. Feel free to contact me at [redacted]

Respectfully,

[redacted]

Enclosures

Consumer Affairs

Regent Court Building
PO Box 6248, MD 3NE-B
Dearborn, MI 48126 USA

June 29, 2007

[redacted]
Lexington, KY[redacted]

RE: 2000 F-Series

Dea[redacted]

In order to conduct a review of your concern we will need **one** of the following: a proof of insurance, a copy of the vehicle's registration, or a purchase agreement to **confirm** the Vehicle Identification Number (VIN) and/or vehicle ownership. Please forward the requested documentation within ten (10) days via fax to (313) 845-5668 **OR** to the following mailing address:

Ford Motor Company Consumer Affairs
Attention: **Celeste M. Jackson**
P.O. Box 6248, Mail Drop # 3NE-B
Dearborn, MI 48126

Once the requested information is received your concern will be assigned for appropriate handling. If the requested information is not submitted your concern can not be opened and a review will *not* be conducted.

Respectfully yours,

Celeste M. Jackson
Consumer Affairs

[redacted]
Lexington, KY [redacted]
[redacted]

July 9, 2007

Ford Motor Company Consumer Affairs
ATTN: Celeste M. Jackson
P.O. Box 6248, Mail Drop #3NE-B
Dearborn, MI 48126

Dear Ms. Jackson:

Thank you for your quick response to my letter. Enclosed are the requested documents that indicate the Vehicle Identification Number (VIN) and vehicle ownership.

Your cooperation and timely effort to resolve this issue is greatly appreciated. Thank you for all of your help.

Respectfully,

[redacted]

Post-it® Fax Note 7671	Date 7/9/07	# of pages ▶ 4
To Celeste Jackson	From [redacted]	
Co./Dept. FORD Consumer Affairs	Co.	
Phone #	Phone # [redacted]	
Fax # 313 845 5668	Fax # [redacted]	

Consumer Affairs

Regent Court Building
PO Box 6248, MD 3NE-B
Dearborn, MI 48126 USA

Sent Via U.S. Mail

July 11, 2007

Cars 4 All
257 Stallion Run
Lexington, KY 40511

Attention: [redacted]

RE: 2000 F-Series Truck
VIN: 2FTRX07L1Y[redacted]

Dear Mr[redacted]

Thank you for contacting Ford Motor Company regarding your 2000 F-Series Truck.
Our office has investigated your concern. Due to the extensive amount of damage to the vehicle, we were unable to verify a manufacturer's defect. Consequently, Ford Motor Company is unable to offer you assistance at this time.

We regret that our decision could not be more favorable, but appreciate the time taken to bring this to our attention.

Respectfully yours,

Carmen Simonds
Consumer Affairs