



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository []

03-AUG-2007

2008 FEB -1 PM 12:37

Reference No.

10198404

OWNER INFORMATION (Type or Print)

Name

Address

City CAVE CREEK

State AZ

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? [X] YES [] NO
In the absence of an authorized signature, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 8/16/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

3GNFK16Y77G

Make CHEVROLET

Model SUBURBAN 1500

Model Year: 2007

Date Purchased 15-MAY-07

Dealer's Name and Telephone Number Wright Chevrolet, Inc

Engine: No: Cylinders 8

Fuel Type: Gas

Original Owner [X]

Dealer's City Fossil

State OR

Zip Code 97830

Transmission Type AUTOMATIC

[X] Antilock Brakes [X] Cruise Control

Powertrain 4 WHEEL DRIVE

Vehicle Component Code 117000 DIGITAL INSTRUMENT PANEL

Multiple Failure: 1 continuous

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 15-MAY-2007

Failure Mileage 1500

Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

[] Original Equipment [] Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash

[] Yes [X] No

Fire

[] Yes [X] No

Number of Persons Injured 0

Number of Deaths 0

Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2007 CHEVROLET SUBURBAN 1500. HE STATED THAT HE WAS UNABLE TO READ THE SPEEDOMETER AND OTHER INSTRUMENTS DURING DAYLIGHT. HE ATTEMPTED TO ADJUST THE BRIGHTNESS OF THE INSTRUMENT PANEL; HOWEVER, THE PROBLEM CONTINUED TO OCCUR. A COMPLAINT WAS SUBMITTED TO GENERAL MOTORS. THE FAILURE MILEAGE WAS 1,500 AND THE CURRENT MILEAGE WAS 8,440.

see over

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I drove approx. 7000 miles in June & July. Trip was to NE Nebraska, SW south Dakota, central Wyoming, N. Idaho, E. Washington and back to Arizona. Driving time usually between 9:00 am and 5:00 pm

I could read my speedometer less than 50% of the time and then on only by taking my eyes totally off the road and maneuvering my head to get a reading. If I could see the numerals I could not see the arrow. Same with the tach. Engine gauges could not be seen at all. Never could I read the speedometer at a glance.

I believe this to be very dangerous. You should read these instruments as wee during the daytime as a night. Furter, I just received my second ticket in som 69 years if driving for running a red light when I was trying to read the speedo.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

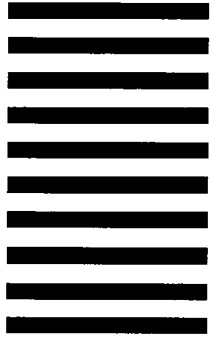
Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

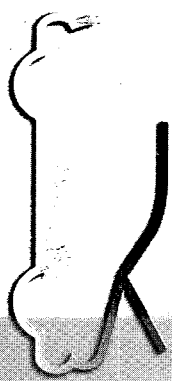
BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.


or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236



PHOENIX AZ 850

www.nhtsa.gov
people saving people

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration