



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

Reference No.
10198369

03-AUG-2007
2007 SEP 18 PM 12:18

OWNER INFORMATION (Type or Print)

Name

Address

City
MANASSA

State
VA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 9/18/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1N4BA41E94C

Make

NISSAN

Model

ALTIMA
MAXIMA

Model Year

2004
4 DR/SE

Date Purchased
01-SEP-03

Dealer's Name and Telephone Number

Sheehy Nissan of Manassas

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

☒

Dealer's City

Manassas

State

VA

Zip Code

20110

Transmission Type

AUTOMATIC

☒

Antilock Brakes

☒

Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

220000 SEATS

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
01-MAY-2007

Failure Mileage
26000

Failure Speed
10

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 NISSAN ALTIMA. WHILE DRIVING 10 MPH, THE BOLTS ON THE DRIVER'S SEAT FAILED. THERE WAS NOTHING HOLDING THE SEAT DOWN AND IT ROLLED ALL THE WAY TO THE BACKSEAT. THE CONTACT COULD NOT REACH THE BRAKE PEDAL, THEREFORE, SHE HAD TO APPLY THE EMERGENCY BRAKE TO STOP THE VEHICLE. SHE PULLED THE VEHICLE OVER AND HER HUSBAND DROVE IT TO THE DEALER. THE DEALER HAD NEVER SEEN THIS TYPE OF FAILURE BEFORE AND STATED THAT THE BOLTS HAD FALLEN OUT OF THE SEAT. THE DEALER REPLACED THE BOLTS AND REPAIRED THE SEAT. THE CURRENT MILEAGE WAS 26,000 AND FAILURE MILEAGE WAS 26,000.

Nissan has not & will not compensate in anyway. Elena states, "no more problems with bolts, they could not have been defective, LOL. If I hadn't been coming to a stop at a light I would have been in an accident! Thank goodness I knew enough to pull the emergency brake."

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.