



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

03-AUG-2007

2007 AUG 22

Reference No.
10198360

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City LOUISVILLE State KY Zip Code [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to release this information to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of a signature, please provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 8/13/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1J4GL38K12W [REDACTED] Make JEEP Model LIBERTY Model Year 2002
Date Purchased 01-SEP-06 Dealer's Name and Telephone Number Engine: No: Cylinders 6 Fuel Type: Gas
Original Owner ☐ Dealer's City State Zip Code
Transmission Type ☒ Antilock Brakes Powertrain 4 WHEEL DRIVE Vehicle Component Code 021540 SUSPENSION: FRONT: CONTROL ARM: LOWER BALL JOINT
AUTOMATIC ☒ Cruise Control Multiple Failure: 10

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 01-MAY-2007 Failure Mileage 60000 Failure Speed 55

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make S.R.A. Tire Model (Name or Number) WRANGLER SR-A Tire Size (Example P215/65R15) P-235/70R16
DOT No. (Example: DOTM19ABC036) ☒ Original Equipment ☐ Prior Repair Failure Location: 2 FRONT TIRES CURPING
Tire Component Code Tire Failure Type CURPING

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) event(s) leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 JEEP LIBERTY. WHILE DRIVING 55-60 MPH, THE VEHICLE PULLED TO THE RIGHT AND THE STEERING WHEEL VIBRATED. THE CONTACT ALSO HEARD A HUMMING NOISE COMING FROM THE FRONT TIRES. THE DEALER HAS NOT INSPECTED THE VEHICLE. THE CONTACT FELT THAT THE HUMMING NOISE WAS DUE TO EXCESSIVE WEAR CAUSED BY THE LOWER BALL JOINTS. THE CONTACT RECEIVED RECALL NOTICE NUMBER 03V460000 (SUSPENSION: FRONT: CONTROL ARM: LOWER BALL JOINT) ON AUGUST 2, 2007. HE FEELS THAT THE TIRES SHOULD BE REPLACED AS PART OF THE RECALL. AS OF AUGUST 3, 2007, THE BALL JOINTS HAVE NOT BEEN REPLACED. THE CURRENT MILEAGE WAS 62,000 AND FAILURE MILEAGE WAS 60,000.

(THE BALL JOINTS HAVE NOW BEEN RELOCATED & THE CURPED TIRES HAVE BEEN REPLACED. THE FRONT VIBRATION HAS STOPPED DUE TO NEW BALL JOINTS, BUT THERE IS A LOOSE FEELING IN THE REAR, DUE TO THE CURPED TIRES THAT ARE THERE (BELOW) & STILL A TIRE NOISE. THE FRONT END DOES NOT VIBRATE ANYMORE AS THE (BELOW)

Include, if available: Police/Fire Department Report, photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.
The Privacy Act of 1974, Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

REAR TIRES WERE OKAY. THE BAD BALL JOINTS WHICH CAUSED THE VIBRATION & CURPED TIRES ARE GONE. BUT THE TREAD ON THE TIRES WAS RUINED. THANK YOU

WEAR?
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DEALER

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

IF I HAD RECEIVED THE RECALL ON THE BALL JOINTS SOONER
THE TIRES COULD HAVE BEEN SAVED, I'M NOT LOOKING TO RECEIVE ANY
THINGS WE DON'T DESERVE, WE JUST DROVE AROUND WITH A LOOSE SET OF
BALL JOINTS WE KNEW NOTHING ABOUT. THE VIBRATION AT FIRST DIDN'T
START UNTIL YOU DROVE ABOVE 70, WHICH WE TOOK THE VEHICLE TO FLORIDA
ON VACATION IN JUNE AND NOTICED A SMALL VIBRATION, I BELIEVE TO
VIBRATION AT 70 MPH & THE 2200 MILES ON THE TRIP CAUSED THE
CUPPING OF THE TIRES, WHEN WE RETURNED THE VIBRATION WAS STARTING
BETWEEN 55 & 60, LOWER SPEED THAN WHEN IT STARTED. THANK FOR YOUR
TIME & CONSIDERATION.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
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IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**

nhtsa
www.nhtsa.dot.gov
people saving people

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