



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

02-AUG-2007

Reference No.
10198278

OWNER INFORMATION (Type or Print)

Name

Address

City

SALEMN

State OH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

same

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorized signature, please print the name and address to the vehicle manufacturer.
Signature of Owner _____ Date 8/18/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make
DODGE

Model
RAM 3500

Model Year
2006

Date Purchased
01-JUL-06

Dealer's Name and Telephone Number
Salem Chrysler

Engine: 5.9
No: Cylinders 6

Fuel Type:
Diesel

Original Owner
☒

Dealer's City
Salem

State
OH

Zip Code
44460

Transmission Type
6 speed standard

☒ Antilock Brakes
☒ Cruise Control

Powertrain
UNKNOWN

Vehicle Component Code
Flywheel
~~211000-TRAILER HITCHES-FIFTH WHEEL ASSEMBLY~~

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
01-MAY-2007

Failure Mileage
85000

Failure Speed

Flywheel

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

0

0

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2006 DODGE RAM 3500. THE CONTACT STATED THAT THE VEHICLE VIBRATES WHEN DRIVING AND HE HEARS A NOISE COMING FROM THE ENGINE COMPARTMENT. ~~THE ENGINE WOULD REV INTERMITTENTLY.~~ HE TOOK THE VEHICLE TO THE DEALER AND THEY INFORMED HIM THAT THE FIFTH WHEEL FAILED. HE DISCOVERED THAT OTHER VEHICLES WERE EXPERIENCING THE SAME FAILURES AND HE FEELS THAT THEY ARE CAUSED BY A MANUFACTURER DEFECT. THE FAILURE MILEAGE WAS 85,000. NO OTHER VEHICLE INFORMATION IS AVAILABLE BECAUSE IT IS A FIFTH WHEEL COMPLAINT.

Flywheel The parts manager informed me that the demand for this part nationwide is currently 83/week. This part was not used until 05. 83/week seems a lot considering the number of years it has been used.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.