



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

01-AUG-2007

Reference No. 10198216

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OWNER INFORMATION (Type or Print)

Name, Address, City (SANTA MARIA), State (CA), Zip Code, Daytime Telephone Number, Evening Telephone Number, E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? [X] YES [] NO
Signature of Owner, Date

VEHICLE INFORMATION

17 digit Vehicle Identification Number (5GTDN1364), Make (HUMMER), Model (H3), Model Year (2006), Date Purchased (21-OCT-05), Dealer's Name and Telephone Number (SILVER STAR AUTOMOTIVE GROUP 805-497-7519), Engine: No: Cylinders (5), Fuel Type: Gas, Original Owner [X], Dealer's City (THOUSAND OAKS), State (CA), Zip Code (91362), Transmission Type (AUTOMATIC), Antilock Brakes [X], Cruise Control [X], Powertrain (4 WHEEL DRIVE), Vehicle Component Code (030000 SERVICE BRAKES, HYDRAULIC), Multiple Failure: 0

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) (01-AUG-2007), Failure Mileage, Failure Speed (0)

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make, Tire Model (Name or Number), Tire Size (Example P215/65R15), DOT No. (Example: DOTM19ABC036), Original Equipment [], Prior Repair [], Failure Location, Tire Component Code, Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make, Date Manufactured, Model No./Name, Seat Type, Installation System, Child Seat Component Code, Failed Part

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash [] Yes [X] No, Fire [] Yes [X] No, Number of Persons Injured (0), Number of Deaths (0), Reported to Police (N)

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available). NOT AWARE

TL*THE CONTACT OWNS A 2006 HUMMER H3. HE STATED THAT HE WAS AWARE OF POSSIBLE BRAKE FAILURE FOR HIS VEHICLE. THERE HAD BEEN NO FAILURE TO DATE. THE MECHANIC STATED THAT THERE WAS EXCESSIVE WEAR ON THE FRONT BRAKES. THE CURRENT MILEAGE WAS 16,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

From: [REDACTED]

8-16-07

Santa Maria, CA. [REDACTED]

To: NHTSA
Office of Defects Investigation

To Whom It May Concern;

I am responding regarding your letter about my complaint against GMC (Hummer).

The information on the enclosed questionnaire is incorrect. Your document indicates that I WAS AWARE of the potential brake failure. That is incorrect. I did not state that to the person taking the information from me.

As Hummer clearly was not going to address this problem, I had the brakes replaced at my own expense. This complaint is not about money; therefore I am not enclosing proof of my expenditures.

The question to me is this. Hummer is aware of this problem. Brakes are addressed in their own mechanics reference that my own mechanic observed. They can fix them if they want to (at their own desecration) Apparently they choose not to. My concern is why are these front brakes are failing twice as fast as the rear brakes. I would hope that might be your concern as well. Obviously Hummer must have had enough complaints and concerns to put out some type of memo/procedure to handle the potential problem, but did not advise their clients of the problem.

Waiting for someone to be injured or killed to me is not an option.

Investgate or not investigate. The balls in your court.

Thanks for listening.

If you have any additional questions, please feel free to call or write me.

[REDACTED]