



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository []

01-AUG-2007
2007 DEC 12 AM 9:15

Reference No.
10198202

OWNER INFORMATION (Type or Print)

Name [redacted]
Address [redacted]
City LUBBOCK State TX Zip Code [redacted]

Daytime Telephone Number [redacted] E-mail Address
Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? [X] YES [] NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner [redacted] Date 12/5/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
2FAFP71W34X [redacted]
Make FORD Model CROWN VICTORIA Model Year 2004
Police Interceptor
Date Purchased 6/2007 Dealer's Name and Telephone Number Amarillo TX Auction
Engine: No: Cylinders 8 Fuel Type: GAS
Original Owner [] Dealer's City Amarillo State TX Zip Code
Transmission Type AUTOMATIC [X] Antilock Brakes [] Cruise Control Powertrain REAR WHEEL DRIVE
Vehicle Component Code 200000 WHEELS
Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 28-JUL-2007 Failure Mileage 101000 Failure Speed N/A
Wheels can crack causing damage, see NHTSA # 071073000. Ford will not replace my wheels.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) [] Original Equipment [] Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury (ies).)

Crash [] Yes [X] No Fire [] Yes [X] No
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury (ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 FORD CROWN VICTORIA. THE MECHANIC AT THE SERVICE STATION INFORMED THE CONTACT OF SAFETY RECALL NUMBER 07S48 REGARDING HIS WHEELS. THE DEALER STATED THAT THE VEHICLE WAS NO LONGER USED FOR POLICE PURSUITS, THEREFORE, THE RECALL DID NOT APPLY TO HIS VEHICLE. HE ALSO STATED THAT THE STEERING COLUMN SHAKES INTERMITTENTLY. THE VIN, PURCHASE DATE, ENGINE SIZE AND FAILURE MILEAGE WERE UNKNOWN. THE CURRENT MILEAGE WAS 102,000 AND FAILURE MILEAGE WAS 101,000. Intermittent air leaks as well tires are in good condition. I have tried with the dealer more than once, Pollard Friendly Ford. I've contacted Ford unsuccessfully as well I still have current wheels.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.