



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

31-JUL-2007

2007 FEB -1 PM 12: 24

Repository ☐

Reference No.

10197948

OWNER INFORMATION (Type or Print)

Name

Address

City

COLORADO SPRINGS

State

CO

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of a signature or address to the vehicle manufacturer.
Signature of Owner [Redacted] Date 8/6/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

4X4TSVB21

Make

FOREST RIVER

Model

FORESTER

SURVEYOR

Model Year

2004

Date Purchased

23-FEB-06

Dealer's Name and Telephone Number

THE CAR SHOW

719-635-7311

Engine:

No: Cylinders

Fuel Type:

Original Owner

☐

Dealer's City

COLORADO SPRINGS

State

CO

Zip Code

80907

Transmission Type

☐

Antilock Brakes

☐ Cruise Control

Powertrain

Vehicle Component Code

162300 STRUCTURE:BODY:DOOR

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

03-JUL-2007

Failure Mileage

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash

☐ Yes ☒ No

Fire

☒ Yes ☐ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available). SURVEYOR

TL*THE CONTACT OWNS A 2004 FOREST RIVER FORESTER. WHILE THE VEHICLE WAS PARKED, THE CONTACT LEFT THE SIDE ENTRY DOOR OPEN SO THAT AIR COULD CIRCULATE. HE AWOKE IN THE MIDDLE OF THE NIGHT TO A BURNING SMELL. THE ENTRY DOOR WAS AGAINST THE HEATER AND CAUSED IT TO MELT. WHEN THE ENTRY DOOR IS OPEN, IT RESTS AGAINST THE HEATER. THE DOORSTOP FAILS TO PREVENT THE DOOR FROM TOUCHING THE HEATER OCCASIONALLY. THE DEALER STATED THAT THERE IS NO REMEDY FOR THE FAILURE. NO OTHER VEHICLE INFORMATION IS AVAILABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The door stop worked for awhile till the wind blew and broke the plastic door stop. I replaced it with a metal one, which seems to work better. I feel that the design flaw in the position of the door, and the cheap plastic door stop could be very dangerous to an unsuspecting family.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owners Questionnaire (VOC)
U.S. Department of Transportation
National Highway Traffic Safety Administration