



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

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Reference No.

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OWNER INFORMATION (Type or Print)

Name, Address, City (HOUSTON), State (TX), Zip Code

Daytime Telephone Number, Evening Telephone Number, E-mail Address

Do you authorize NHTSA... Signature of Owner, Date 8/3/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number (YV1RS61T732), Make (VOLVO), Model (S60), Model Year (2003), Date Purchased (01-JUN-06), Dealer's Name and Telephone Number, Engine: No: Cylinders 5, Fuel Type: Gas, Transmission Type (AUTOMATIC), Antilock Brakes, Cruise Control, Powertrain (FRONT WHEEL DRIVE), Vehicle Component Code (060000 ENGINE AND ENGINE COOLING), Multiple Failure: 4

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) (01-MAR-2007), Failure Mileage (50000), Failure Speed (10)

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make, Tire Model (Name or Number), Tire Size (Example P215/65R15), DOT No. (Example: DOTMAL9ABC036), Original Equipment, Prior Repair, Failure Location, Tire Component Code, Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make, Date Manufactured, Model No./Name, Seat Type, Installation System, Child Seat Component Code, Failed Part

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash (Yes/No), Fire (Yes/No), Number of Persons Injured (0), Number of Deaths (0), Reported to Police (N)

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 VOLVO S60. WHILE DRIVING 10 MPH, THE VEHICLE SHUT OFF WITHOUT WARNING. THE CONTACT WAS ABLE TO RESTART THE VEHICLE. THE MECHANIC WAS UNABLE TO DUPLICATE THE FAILURE. THE FAILURE HAS OCCURRED ON THREE OCCASIONS AND THE MECHANIC HAS BEEN UNABLE TO DIAGNOSE THE FAILURE EACH TIME. THE MANUFACTURER STATED THAT HER VIN WAS NOT INCLUDED IN RECALL NUMBER 07V226000 (ENGINE AND ENGINE COOLING). THE CURRENT MILEAGE WAS 60,000 AND FAILURE MILEAGE WAS 50,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.