



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

31-JUL-2007

2008 FEB -1 PM 12:41

Reference No.

10197923

OWNER INFORMATION (Type or Print)

Name

Address

City

LOUISVILLE

State KY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

KMHWF35H25

Make

HYUNDAI

Model

SONATA

Model Year

2005

Date Purchased
29-AUG-06

Dealer's Name and Telephone Number
OX MOORE HYUNDAI

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

☐

Dealer's City
LOUISVILLE

State

KY

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

110000 ELECTRICAL SYSTEM

Multiple Failure: 7

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
29-AUG-2006

Failure Mileage
22000

Failure Speed
0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2005 HYUNDAI SONATA. WHEN IT RAINS, WATER ENTERS INTO THE VEHICLE AND COLLECTS ON THE STEP PLATES. AS A RESULT, THE SCREWS HAVE RUSTED. THE CONTACT STATED THAT THE PAINT HAS REMOVED FROM HER VEHICLE IN THREE DIFFERENT PLACES. SHE ALSO STATED THAT THE STEERING WHEEL COVER HAS DETACHED AND HER DOOR IS EXPERIENCING ELECTRICAL FAILURE. IF SOMEONE WERE TO LEAN AGAINST THE DOOR, ALL OF THE INTERIOR LIGHTS WOULD ILLUMINATE. THE DEALER HAD TO CHANGE THE SWITCH INSIDE THE DOOR. THE CONTACT STATED THAT THE HOOD SMASHES THE HEADLIGHTS AND ALSO CONTAINS A GAP. THE VEHICLE FAILS TO START INTERMITTENTLY AND THE TURN SIGNALS AND INTERIOR LIGHTS ON THE INSTRUMENT PANEL ILLUMINATE DUE TO ELECTRICAL FAILURE. THE DEALER DOES NOT KNOW WHY ALL OF THE FAILURES ARE OCCURRING. THE CURRENT MILEAGE WAS 26,000 AND FAILURE MILEAGE WAS 22,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Due to the fact that my car is from hurricane Katrina no one can tell what might happen with this car. There are water stains on my interior floor. This car was hit by a storm surge the windshield has been replaced with an off brand windshield it's a horrible feeling driving a car that has been through a hurricane.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



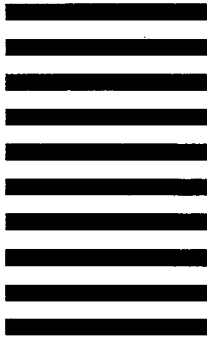
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UNITED STATES

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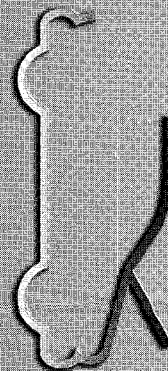
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

