



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

31 JUL 2007

-1 PM 12:42

Reference No.

10197919

OWNER INFORMATION (Type or Print)

Name, Address, City (PALM BEACH), State (FL), Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? [X] YES [] NO

Signature of Owner Date 8/7/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number (JN1DA31A23...), Make (NISSAN), Model (MAXIMA S.E.), Model Year (2003), Date Purchased (10/30/02), Dealer's Name and Telephone Number, Engine: No: Cylinders 6, Fuel Type: Gas, Transmission Type (AUTOMATIC), Antilock Brakes, Cruise Control, Powertrain (UNKNOWN), Vehicle Component Code (121000 EXTERIOR LIGHTING:HEADLIGHTS), Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 27-JUL-2007, Failure Mileage 5000, Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make, Tire Model (Name or Number), Tire Size (Example P215/65R15), DOT No. (Example: DOTM19ABC036), Original Equipment, Prior Repair, Failure Location, Tire Component Code, Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make, Date Manufactured, Model No./Name, Seat Type, Installation System, Child Seat Component Code, Failed Part

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash [] Yes [X] No, Fire [] Yes [X] No, Number of Persons Injured 0, Number of Deaths 0, Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 NISSAN MAXIMA. THE CONTACT STATED THAT THE AUTOMATIC HEADLIGHT CONTROL SENSOR DOES NOT AUTOMATICALLY ACTIVATE. THE SENSOR ACTIVATES WHEN CONDITIONS ARE RAIN, OVERCAST OR COMPLETELY DARK. THE FAILURE HAS OCCURRED EVER SINCE THE VEHICLE WAS PURCHASED, HOWEVER, THE CONTACT FIRST REALIZED IT AT 5,000 MILES. SHE HAS ATTEMPTED TO SPEAK WITH THE DEALER ON NUMEROUS OCCASIONS AND WAS INFORMED THAT SOMEONE WOULD RETURN HER CALL. HER CALL HAS NOT YET BEEN RETURNED. THE VIN, PURCHASE DATE, POWERTRAIN, AND ENGINE SIZE WERE UNKNOWN. THE CURRENT MILEAGE WAS 35,000 AND FAILURE MILEAGE WAS 5,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

FROM DAY 1 HEADLIGHTS DID NOT COME ON AUTOMATICALLY.
I COMPLAINED TO THE DEALERSHIP. THEY TOLD ME THEY
COULD NOT CORRECT THE SENSOR, AND IT WAS DESIGNED
THAT WAY.

WHEN THE SKY IS OVERCAST AND IT IS GETTING DARK
THE AUTOMATIC HEADLIGHT CONTROL DOES NOT TAKE OVER.
ONLY WHEN IT IS COMPLETELY DARK IT OPERATES.

AN EXTREMELY HAZARDOUS CONDITION NOT KNOWING WHEN LIGHTS ARE ON

ATTACH ADDITIONAL SHEETS IF NECESSARY



Palm Beach, FL

WEST PALM BEACH
FL 334

09 AUG 2007 PM 1 L



March is
Red Cross
Month



American
Red Cross

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

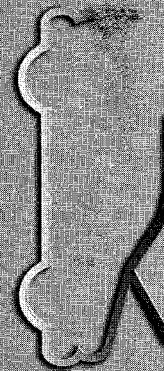
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



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