



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236) 2008 FEB - 1
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
2007 JUN 17 PM 12:06

Repository
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OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City STONE LAKE State WI Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address NONE
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 6/17/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
4UBBS0M29W [REDACTED] Make 5TH WHEEL Model 2TRK-FS Model Year 1998
SUNNYBROOK

Date Purchased APRIL 1998 Dealer's Name and Telephone Number CAMPER CORRAL
Original Owner Dealer's City OREGON, WI State WI Zip Code [REDACTED]
Engine: No: Cylinders - Fuel Type: -

Transmission Type - Antilock Brakes Powertrain -
Cruise Control Vehicle Component Code 350000 EQUIPMENT
Multiple Failure: 0

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 17-JUN-2007 Failure Mileage - Failure Speed -

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A DOMETIC RM3862. THE CONTACT RECEIVED A RECALL LETTER FROM DOMETIC. HE CALLED DOMETIC NUMEROUS TIMES AND EACH TIME THEY STATED THAT THEY WILL CALL HIM BACK. DOMETIC HAS YET TO RETURN HIS CALL. THERE HAVE BEEN NO FAILURES TO DATE. THE RECALL AND PART NUMBERS WERE UNKNOWN. SERIAL # [REDACTED]
OUR 5TH WHEEL IS PERMANENTLY PARKED, UP ON JACKS, IN AN R.V. PARK IN NORTHERN WISCONSIN. I AM UNABLE TO TOWIT TO AN AUTHORIZED SERVICE CENTER FOR REPAIR. THE CLOSEST SERVICE CENTER IS ABOUT 45 MILES AWAY. THEIR SERVICE CALL CHARGE IS \$105.50 INCLUDING TAX. THEY ARE REIMBURSED BY DOMETIC FOR LABOR AND REPLACEMENT PARTS NEEDED FOR REPAIR, BUT

(CONTINUED ON OTHERSIDE)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

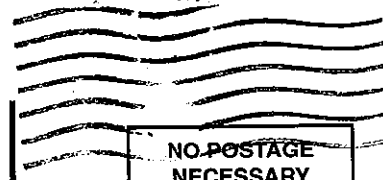
ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

NOT THE SERVICE CALL. I CAN ONLY ASSUME THAT DOMESTICS REFUSAL
TO RETURN MY PHONE CALLS IS THEIR REFUSAL TO PAY THE SERVICE
CALL CHARGE OR ANY PORTION OF IT.
I SHOULD NOT HAVE THE EXPENSE OF PAYING FOR ANY PART OF THE
REPAIR OF THEIR DEFECTIVE EQUIPMENT

ATTACH ADDITIONAL SHEETS IF NECESSARY



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

SunnyBrook

Mr. Daniel C. Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
400 Seventh Street, SW
Washington, DC 20590

Re: Defect Information Report; Vehicles Equipped with
Certain Refrigerators Manufactured by Dometic Corporation

Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

Dometic Corporation has decided that a defect which related to motor vehicle safety exists on some of the refrigerators that it manufactured between April 1997 and May 2003 for installation in recreational vehicles.

SunnyBrook RV has been advised by Dometic Corporation that certain Dometic refrigerators installed as original equipment in some of **SunnyBrook RV** recreational vehicles may contain a defect that relates to motor vehicle safety because they may experience a leak of pressurized coolant solution which can result in a vehicle fire under certain specific circumstances. On the basis of that Dometic determination, **SunnyBrook RV** has decided that there may be a potential safety defect in its vehicles equipped with the identified refrigerators, and we are therefore submitting the enclosed Defect Information Report pursuant to 49 CFR Part 573.

If you have any questions, please do not hesitate to contact the undersigned at 1-888-466-5157.

Sincerely,

SunnyBrook RV