



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2007 SEP 14 AM 10:10

Reference No.
10197485

OWNER INFORMATION (Type or Print)

Name

Address

City

LILBURN

State

GA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 8/17/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1J4GX48S62C

Make

JEEP

Model

GRAND CHEROKEE

Model Year

2002

Date Purchased
01-MAR-02

Dealer's Name and Telephone Number
CARMAX

Richard Babin
Tel. 770-263-8808

Engine:

No. Cylinders 6

Fuel Type:

Gas

Mediana

Original Owner
☒

Dealer's City
NORTH CREST

State
GA

Zip Code
30071

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

133000 VISIBILITY: POWER WINDOW DEVICES AND CONTROLS

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
15-AUG-2006

Failure Mileage

Failure Speed

Three Times Happen in my Driveway when
I start my vehicle to go outside (I park on side
front door glass. The Radiator Fan. The Driver Side
Glass.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make LT 225/75 R16
UNIBER

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location: on MY Driveway

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 JEEP GRAND CHEROKEE. THE CONTACT STATED THAT FRONT AND BACK DRIVER AND PASSENGER SIDE POWER WINDOWS COULD NOT BE OPENED. HE HAS TAKEN THE VEHICLE TO THE DEALER AND THEY STATED THAT IT WOULD COST \$358 TO HAVE THE WINDOW REPAIRED. THE CURRENT MILEAGE WAS 41,000 AND THE FAILURE MILEAGE WAS UNKNOWN.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Date. 8.31.07

Dear NHTSA

Hillburn Ga.

Few Days Before I Received your letter But
Same Reason I cannot give to Answer your letter..

Vehicle Information.

Vin. 1J4GH48S62C

Jeep. Grand Cherokee. 2002

Date Purchase. 01 March. 2002.

Car Max. Dealer Name. Richard Baker

Tel. 770. 263. 8808. Ext. 2501

Gas. Midland

New Tires. Complete Dot. 333

New Tires.

333

MPV MDH 030517 730-
Trim. E7L5 4648 509

4 Tires. 225/75 R16 Unliber Date
10.26.06

Miles To Day - 42531

Three Time Happen in my Driveway when I start my

Jeep. I Time August 2006 Passenger side Front Door

Glass go down and never come up. II Time Radiator Fan

Boo horn date 8.16.2006. III Time Driver side Door

Front Door Glass go down. never come up. on date. 7.26.07
(P.T.O)

Please Read Carefully Because my
English not so good write and speak

Don't Laugh.



Wilhelm Ga.



If you need Any question, Please call me on this

Number



Day Time