



U.S. Department
of Transportation

Nation Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

7/23/2007 5 PM

Reference No.
10197333

OWNER INFORMATION (Type or Print)

Name

Address

City LIVINGSTON

State NJ

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 7/23/2007

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

4UZAB2CY06C

Make

GULF STREAM

Model

TOURMASTER

Model Year

2006

Date Purchased
05-APR-06

Dealer's Name and Telephone Number

Engine:

No: Cylinders 6

Fuel Type:

Diesel

Original Owner

Dealer's City

State

Zip Code

☒

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

ALL WHEEL DRIVE

Vehicle Component Code

061000 ENGINE AND ENGINE COOLING:ENGINE

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
23-JUL-2007

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2006 GULF STREAM TOUR MASTER WITH A CUMMINS DIESEL ENGINE. HE RECEIVED A RECALL ON JULY 23, 2007, FOR THE DIESEL ENGINE. THE RECALL NOTICE STATED THAT THE REMEDY WAS TO INSTALL A CRANK CASE PRESSURE SENSOR. THE CONTACT FELT THE REMEDY WAS INADEQUATE. THE CURRENT MILEAGE WAS 1,700. THERE HAD BEEN NO FAILURE TO DATE. THE RECALL WORK HAS NOT BEEN PERFORMED. IS

ENCLOSED LETTER STATES MOTOR HOME SAFETY EXITS.
PISTON PIN JOINT SEIZURE THAT COULD RESULT IN ENGINE
FAILURE WITHOUT WARNING POSSIBLY RESULTING IN A ACCIDENT (CRASH)
THE SENSOR TO BE INSTALLED WILL NOT STOP SEIZURE, OR
A CRASH, OR OIL SPILLED ON HIGHWAY CAUSING MULTIPLE
ACCIDENTS.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

HOW DOES ONE DRIVE 40,000 HRS DOWN THE
HIGHWAY AT 65 MPH + BE OBSESSED WITH THE
FACT THAT THE FAILURE OF THE ENGINE MAY
HAPPEN AT ANY MOMENT RESULTING IN A
MAJOR ACCIDENT REGARDLESS OF SENSOR'S
ALARM OR HOWEVER IT WILL NOTIFY THE
DRIVER THAT THE ENGINE WILL SHUT DOWN
OR FRACTURE SPILLING OIL ON THE HIGHWAY!!!

ATTACH ADDITIONAL SHEETS IF NECESSARY **THANK YOU**

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**

nhtsa
www.nhtsa.dot.gov
people saving people

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration





July 20, 2007

*****AUTO**MIXED AADC 400

LIVINGSTON NJ



***** IMPORTANT SAFETY NOTICE *****

Dear Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Cummins Inc. has decided that a defect which relates to motor vehicle safety exists in recreational vehicles that contain the connecting rods of the ISL CM850 recreational vehicle engines manufactured between October 17, 2005 and April 18, 2006. We believe that your Cummins engine listed below was manufactured during that time period:

Engine Serial Number:	46557204
Vehicle Manufacturer:	FREIGHTLINER CHASSIS CORP
Vehicle Serial Number:	4UZAB2CY06C

The defect affects the connecting rods in ISL CM850 recreational vehicle engines. The defect could cause a piston pin joint seizure that could result in an engine failure without warning, possibly resulting in a vehicle crash.

The campaign repair involves recalibration of the engine and, to further enhance the Engine Protection System, installation of a crankcase pressure sensor, to provide early detection of the failure and avoid serious damage. This should take approximately 4 hours to complete, and will be performed free of charge. We urge you to contact your nearest Cummins authorized repair location to conduct this campaign. You may also contact the Cummins Customer Assistance Center at 1-800-DIESELS (1-800-343-7357).

If you are a lessor of vehicles with engines that are in the affected population, Federal Law requires vehicle lessors receiving this recall notice to forward a copy of this notice to the lessee within ten (10) days. You may be eligible to receive a reimbursement for the cost of obtaining a pre-notification remedy related to this recall. Please note our contact number below.

Cummins Inc.
500 Jackson Street
Columbus, IN 47201 USA
Phone 1 812 377 5000
cummins.com

If you have a complaint relative to this campaign, you may report it to the following:

Administrator, National Highway Traffic Safety Administration
400 Seventh Street, SW
Washington, DC 20590

Or, you may call the toll free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for the inconvenience this campaign may cause. Cummins is initiating this action because of the sense of responsibility Cummins has for customer safety and customer satisfaction with our products. Thank you for your attention to this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Bryan R Rathert", followed by a horizontal line.

Bryan R Rathert
Executive Director – Service Engineering
Cummins Inc.