



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

24-JUL-2007 DEC 12

Repository

Reference No.
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OWNER INFORMATION (Type or Print)

Name

Address

City HUMBLE

State TX

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to contact the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 9/12/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number

1B4HR28Y9YF

Location on driver's side

Make
DODGE

Model
DURANGO

Model Year
2000

Date Purchased
01-APR-00

Dealer's Name and Telephone Number

Allen Samuels Dodge

Engine:
No: Cylinders 8

Fuel Type:
Gas

Original Owner

Dealer's City

Houston

State TX Zip Code

Transmission Type
AUTOMATIC

Antilock Brakes
 Cruise Control

Powertrain
REAR WHEEL DRIVE

Vehicle Component Code

021520 SUSPENSION:FRONT:CONTROL ARM:UPPER BALL JOINT

Multiple Failure: 10

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
03-JUL-2007

Failure Mileage
99200

Failure Speed
35

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2000 DODGE DURANGO. WHILE DRIVING 35 MPH THE VEHICLE PULLED TO THE RIGHT. SHE STATED THAT THE VEHICLE HAS HAD SEVERAL WHEEL ALIGNMENTS. SHE RECEIVED A RECALL NOTICE (RECALL#04V596000) FOR THE FRONT UPPER BALL JOINTS. THE DEALER INSPECTED THE VEHICLE AND STATED THAT THE UPPER BALL JOINTS DID NOT NEED TO BE REPLACED; HOWEVER THE PROBLEM CONTINUED TO OCCUR. THE CURRENT MILEAGE WAS 142,000 AND THE FAILURE MILEAGE WAS 99,200.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.