



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

23-JUL-2007 2007 AUG -7

Repository []

Reference No. 10197239

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City SARASOTA

State FL

Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? [X] YES [] NO
In the absence of an authorized signature, provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 7/30/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side WV2EH2707 [REDACTED]

Make VOLKSWAGEN

Model EUROVAN

Model Year 1999

Date Purchased 01-OCT-05

Dealer's Name and Telephone Number [REDACTED]

Engine: No: Cylinders 6

Fuel Type: Gas

Original Owner []

Dealer's City [REDACTED]

State [REDACTED]

Zip Code [REDACTED]

Transmission Type AUTOMATIC

[X] Antilock Brakes [X] Cruise Control

Powertrain FRONT WHEEL DRIVE

Vehicle Component Code 060000 ENGINE AND ENGINE COOLING

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 20-JUN-2007

Failure Mileage 50000

Failure Speed 50

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED]

Tire Model (Name or Number) [REDACTED]

Tire Size (Example P215/65R15) [REDACTED]

DOT No. (Example: DOTM19ABC036) [REDACTED]

[] Original Equipment [] Prior Repair

Failure Location: [REDACTED]

Tire Component Code [REDACTED]

Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED]

Date Manufactured: [REDACTED]

Model No./Name: [REDACTED]

Seat Type: [REDACTED]

Installation System: [REDACTED]

Child Seat Component Code: [REDACTED]

Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash [] Yes [X] No

Fire [] Yes [X] No

Number of Persons Injured [REDACTED]

Number of Deaths [REDACTED]

Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1999 VOLKSWAGEN EUROVAN. WHILE DRIVING APPROXIMATELY 50 MPH, THE DRIVER SIDE COOLING FAN OVERHEATED AND SHATTERED. THE VEHICLE WAS TAKEN TO THE DEALER AND THE FAN WAS REPLACED. THE DEALER DID NOT OFFER AN EXPLANATION AS TO WHAT CAUSED THE FAILURE. THE CONTACT SAW NUMEROUS COMPLAINTS ON THE SAME FAILURE AND BELIEVED IT TO BE A SAFETY DEFECT. THE CURRENT MILEAGE IS 53,000 AND FAILURE MILEAGE WAS 50,000.

Eurovan is the full camper model.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.