



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2007 AUG 23 AM 6:46

Repository

Reference No.

10197218

OWNER INFORMATION (Type or Print)

Name

Address

City

BIRMINGHAM

State

AL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO

In the absence of an authorized signature, please print your name or address to the vehicle manufacturer.

Signature of Owner

Date 8/11/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

5N1AA08A84N

Make

NISSAN

Model

ARMADA

Model Year

2004

Date Purchased
26-AUG-04

Dealer's Name and Telephone Number
SUPERIOR AUTOMOTIVE

Engine:

No: Cylinders 8

Fuel Type:

Gas

Original Owner

Dealer's City

ANNISTON

State

AL

Zip Code

36202

Transmission Type

AUTOMATIC

Antilock Brakes

Cruise Control

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code

036400 SERVICE BRAKES, HYDRAULIC:ANTILOCK:ABS WARNING LIC

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
10-JUN-2007

Failure Mileage
37000

Failure Speed
30

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2004 NISSAN ARMADA. THE CONTACT STATED THAT THE BRAKE LIGHT ILLUMINATED ON THE DASHBOARD. THE VEHICLE THEN LOST POWER AND THE BRAKE PEDAL WENT COMPLETELY DOWN TO THE FLOOR. THE FAILURE OCCURRED TWICE WHILE DRIVING 30 MPH. HE STATED THAT IT FEELS AS IF THE ABS IS ENGAGING AND THE VEHICLE HAS APPROXIMATELY 20% OF ITS BRAKING POWER. THE CONTACT HAS AN APPOINTMENT TO HAVE THE VEHICLE INSPECTED. THE CURRENT MILEAGE IS 38,000 AND FAILURE MILEAGE WAS 37,000.

Nissan has a TSB for this issue. They charged \$85 to reprogram the VSC (Vehicle Stability Control) computer. There should be a recall to cover this before someone is injured or killed!

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.