



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

23-0020001
2007 AUG 22

Reference No.
10197193

OWNER INFORMATION (Type or Print)

Name

Address

City

BOONE

State

NC

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Same

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

Model

Model Year

5B4K P57G0

84-Fleetwood

Fiesta

2002

Date Purchased

Dealer's Name and Telephone Number

Engine:

Fuel Type:

AUG 01

TOM JOHNSON 800 225 7802

No: Cylinders

Original Owner

Dealer's City

State

Zip Code

8

9AS

MARION N.C.

Transmission Type

☐ Antilock Brakes

Powertrain

Vehicle Component Code

350000 EQUIPMENT

AUTO

☒ Cruise Control

454 Vortec

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

Failure Mileage

Failure Speed

15-MAR-2007

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

Failure Location:

☐ Prior Repair

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A DOMESTIC RM2852. THE CONTACT RECEIVED A SAFETY RECALL NOTICE IN MARCH OF 2007 AND HAS BEEN ATTEMPTING TO HAVE THE REPAIR PERFORMED SINCE THAT TIME. HE STATED THAT DOMETIC KEEPS GIVING HIM THE RUN AROUND. DOMETIC REFUSES TO SEND HIM THE PART, THEY WILL NOT AGREE TO LET SOMEONE ELSE MAKE THE REPAIR AND REIMBURSE HIM, AND THEY WILL ONLY MAKE THE REPAIR IF HE SENDS THEM THE REFRIGERATOR. THE CONTACT STATED THAT DOMETIC KEEPS GIVING HIM THE TELEPHONE NUMBER TO REPAIR PEOPLE WHO WILL NOT COME OUT TO MAKE THE REPAIR. HE STATED THAT THERE IS NOWHERE TO TAKE THE DOMETIC IN HIS AREA. THE PART AND RECALL NUMBERS WERE UNKNOWN.

(NOT send them the Ref.) They want to send the motor home to a AUTHORIZED dealer and take IS NOW

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I HAVE A GAS CO. THAT CAN REPAIR
THE REF. AND HAVE TOLD DOMESTIC
THIS. THE RECALL IS MODEL # RM2852
SER. # 116 05110

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

HICKORY NC 286

16 AUG 2007 PM 2 L

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

20590+0000

www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236

nhtsa
people saving people
www.nhtsa.doe.gov

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

**Use the enclosed
form to file a report.**

If so:



**Think your vehicle
has a safety defect?**

