



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2007-0007-2
2007-0007-2

Reference No.
10197071

OWNER INFORMATION (Type or Print)

Name

Address

City

KANSAS CITY

State

MO

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 7/31/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

KMHNDN45D53U

Make

HYUNDAI

Model

ELANTRA

Model Year

2003

Date Purchased
01-MAY-05

Dealer's Name and Telephone Number 816-333-0300

Engine:

No: Cylinders 4

Fuel Type:

Gas

Original Owner

Dealer's City

Kansas City Mo

State

MO

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

Powertrain

☒ Cruise Control

FRONT WHEEL DRIVE

Vehicle Component Code

030000 SERVICE BRAKES, HYDRAULIC

Multiple Failure: 4

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
15-JUN-2007

Failure Mileage
54831

Failure Speed
35

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; ie, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 HYUNDAI ELANTRA. THE CONTACT HAD TO DEPRESS THE BRAKE PEDAL DOWN TO THE FLOOR IN ORDER TO STOP THE VEHICLE. THE FAILURE OCCURRED WHILE DRIVING 35 MPH. WHILE AT THE DEALER FOR AN OIL CHANGE, THEY TESTED HER POWER BRAKES WHILE THE ENGINE WAS RUNNING. THE BRAKE FAILURE OCCURRED AFTER THE TEST WAS COMPLETED. THE FRONT BRAKES WERE REPLACED. THE CURRENT MILEAGE IS 55,000 AND FAILURE MILEAGE WAS 54,831.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

From

KC mo

update of su

from

Northwest

6750 N. Oak Trafficway

KC mo 64123

816-436-2255

mgr Jim Horton

8:30 am call to Mary Cali

from
Jim Horton

We can not duplicate problem. as of 3:30 ^{pm} this
Break pedal measure 2 1/2 inch - not in clearance
shown in manual.

after Jan 13, 07, X Ser dept car ran by Brake
into engine on - Brake pedal down to floor
2 1/2 inch - no in standard clearance.

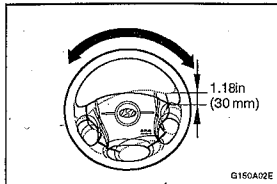
Mr. Pitt - Report to have machine gauge
on pedal ^{height} Jim said he does not have
machine ^{gauge} for 3 days could of
took it another Dealer - He didn't
down car in traffic or stop at stop
lights or going up hill, but ^{down} roll on.
Stop

Mr. Pitt is waiting for measuring report
Can you call ^{to Mr. Horton} Jim Horton, asked him to
to send 2 1/2 inch ^{height} report to Mr. Pitt's

Mr. Aug 14-07 ^{Hope my car is to drive.}
Let's check mgr will be 6:150 to car.
I will buy car back then.

G150A01A-AAT

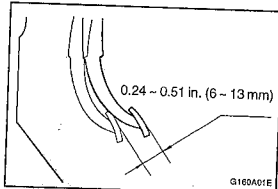
CHECKING STEERING WHEEL FREE-PLAY



To check the steering wheel free-play, stop the car with the wheels pointed straight ahead and gently move the steering wheel back and forth. Use very light finger pressure and be sensitive to changes in resistance that mark the limits of the free-play. If the free-play is greater than specified, have it inspected by your Hyundai dealer and adjusted or repaired if necessary.

G150A01A-AAT

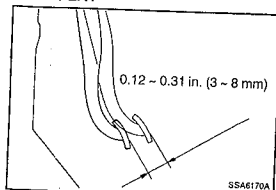
CHECKING CLUTCH PEDAL FREE-PLAY



With the engine off, press lightly on the clutch pedal until you feel a change in resistance. This is the clutch pedal free-play. The free-play should be within the limits specified in the illustration. If it is not, have it inspected by your Hyundai dealer and adjusted or repaired if necessary.

G170A01A-AAT

CHECKING BRAKE PEDAL FREE-PLAY

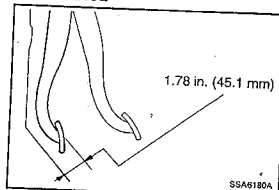


With the engine off, press down on the brake pedal several times to reduce the vacuum in the brake booster.

Then, using your hand, press down slowly on the brake pedal until you feel a change in resistance. This is the brake pedal freeplay. The freeplay should be within the limits specified in the illustration. If it is not, have it inspected by your Hyundai dealer and adjusted or repaired if necessary.

G180A01A-AAT

CHECKING BRAKE PEDAL CLEARANCE



You need a helper to check the brake pedal clearance. With the engine running, have your helper press down on the brake pedal several times and then hold it down with a force of about 110 lbs (50 kg, 490 N). The brake pedal clearance is the distance from the top surface of the brake pedal to the asphalt sheeting under the floor mat.

If the brake pedal clearance is not within the limits specified in the illustration, have it inspected by your Hyundai dealer and adjusted or repaired if necessary.

*My brake pedal at low at all times
25-
As said in notice*

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXAMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**