



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

Reference No.

10197071

2007 SEP -8 AM 11:18

OWNER INFORMATION (Type or Print)

Name

Address

City

KANSAS CITY

State

MO

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 7/31/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

KMHNDN45D53U

Make

HYUNDAI

Model

ELANTRA

Model Year

2003

Date Purchased
01-MAY-05

Dealer's Name and Telephone Number

816-333-0300

Engine:

No: Cylinders 4

Fuel Type:

Gas

Original Owner

☐

Dealer's City

Kansas City Mo

State

MO

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

030000 SERVICE BRAKES, HYDRAULIC

Multiple Failure: 4

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
15-JUN-2007

Failure Mileage
54831

Failure Speed
35

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 HYUNDAI ELANTRA. THE CONTACT HAD TO DEPRESS THE BRAKE PEDAL DOWN TO THE FLOOR IN ORDER TO STOP THE VEHICLE. THE FAILURE OCCURRED WHILE DRIVING 35 MPH. WHILE AT THE DEALER FOR AN OIL CHANGE, THEY TESTED HER POWER BRAKES WHILE THE ENGINE WAS RUNNING. THE BRAKE FAILURE OCCURRED AFTER THE TEST WAS COMPLETED. THE FRONT BRAKES WERE REPLACED. THE CURRENT MILEAGE IS 55,000 AND FAILURE MILEAGE WAS 54,831.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

CUSTOMER INFORMATION			VEHICLE INFORMATION			
Name	Year	Make	Model	Color	Trans Type	Date
	2003	HYUNDAI	ELANTRA	Red	KM_SERIES/F	8/22/2007
Address	VIN	Mileage In	Mileage Out	License		
	KmHDN45053U	56547				
City	State	Zip	Customer Remarks:			
			Engine Size			
			2.0			
Home Phone	Primary	Business Phone	Secondary	Warranty Information	Original RO	Center
						Date
						Service

THIS CENTER MAY OPERATE OR RETAIN MY VEHICLE FOR TESTING PURPOSE AND I HEREBY RELEASE THEM FROM ANY CLAIM FOR DAMAGE OR LOSS TO THE VEHICLE OR CONTENTS



BURLINGTON TRANSMISSION
DBA: MR. TRANSMISSION
1339 Burlington Street
North Kansas City MO 64116
816 421-8866

Repair Order Number

48752

Center # 294 C

FLUID CHECK		UNDER THE HOOD CHECKS		UNDER THE CAR CHECKS		VEHICLE DAMAGE REPORT	
LEVEL	CONDITION	☐ Check Shift Linkage or Cable	(N)	☐ Speedometer ☐ OK ☐ NG			
☒ Okay	☒ Normal	☐ Check Engine Idle Speed (RPM)		☐ Mounts Engine/Transmission			
☐ High	☐ Contaminated	☐ Check Engine Performance		☐ Transfer Case Shift Linkage			
☐ Low	☐ Varnished	☐ Check Vacuum Hoses		☐ Band Adjustments			
	☐ Burnt Odor	☐ Check Starter Safety Switch		☐ Modulator			
High or Low, how much _____		☐ Other _____		☐ Antifreeze Leaks			
INITIAL ENGAGEMENT				☐ TV/Detent Linkage or Cable			
Park:	☒ OK	3rd:	☒ OK	☐ Oil Leaks			
Reverse:	☒ OK	2nd:	☒ OK	☐ Drive Axels/U-Joints/CV Joints			
Neutral:	☒ OK	1st:	☒ OK	☐ Fluid Retention			
Drive / Overdrive:	☒ OK			☐ Transfer Case Leaks			
DRIVING CONDITIONS				☐ Differential Leaks			
1st:	☒ OK			☐ Other _____			
Shift / MPH:	☒ OK			ELECTRICAL CONTROLS	PAN INSPECTION		
2nd:	<i>Lacks a little power</i>	☒ OK		☐ Check Engine Lights On	☐ Excessive Metal		
Shift / MPH:	☒ OK			☐ Other Lights On _____	☐ Varnish		
3rd:	☒ OK			☐ Overdrive Button/Switch	☐ Normal		
Shift / MPH:	☒ OK			☐ Battery Cable Ends	☐ Excessive Friction		
4th:	☒ OK			☐ 4x4 System	☐ Water Contamination		
Shift / MPH:	☒ OK			☐ Codes/CVI's _____	☐ Center Remarks		
5th:	☒ OK			TECHNICIAN'S RECOMMENDATION			
Passing Gear:	☒ OK			☒ No Transmission Problem			
Reverse:	☒ OK			☐ Fluid / Filter Service			
TCC Engagement:	☒ OK			☐ Computer Diagnostic Service			
Noises:	☒ OK			☐ Reseal Service			
Vibrations:	☒ OK			☐ Internal Service			
				☐ Inspection Service			
				☐ Other (see Center Remarks)			
				CUSTOMER AUTHORIZATION			
				I hereby authorize the repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the vehicle on streets, highways or elsewhere for the purpose of testing and/or inspection and release you from any claim for damage to the vehicle.			
				If agreed price is not paid within 30 days of completion of work, an express mechanic's lien is hereby acknowledged on car or truck to security amount of repairs thereto. You may charge your posted storage rate within 3 days after completion of work. Not responsible for loss or damage to cars or articles in cars in case of fire, theft, or any other causes beyond our control. Asked to this indebtedness, the undersigned waives all rights of exemptions and agrees to pay all costs of collection including reasonable legal fees.			
				Amount \$ _____			
				Authorized by _____			
				Phone ID _____			
				X _____			

X Hagg

Technician's Signature

THIS IS NOT A VALID RECEIPT FOR WARRANTY

CENTER REMARKS

PERFORMANCE CHECK FINDINGS

TRANS WORKS FINE motor performance LACKS

Bill's 24 Hour Tow Service, Inc.

"Proudly Serving Kansas City for Over 10 Years"

Aug 9, 07 P0455
9:30 pm [EVAP system leak (large)
Exhaust Gas Return
System]

Scanned The Computer

By Adam

INTERNATIONAL & COAST-TO-COAST

Cottman TRANSMISSION

SPECIALIZING IN DOMESTIC, FOREIGN,
FRONT WHEEL DRIVE AND 4X4 VEHICLES

Ken Lee
MANAGER

FL
TI
AV

6102 N. E. Antioch, Gladstone, MO 64119
816-452-1161 ♦ Fax: 816-452-8224

To Auto Safety Hotline,
As Aug 9, 07.

Paper - envelope. H. Invoice #

HYCS32478
11/20/2006

I, Steve have same EVAP system
leak, P0455. Aug 9, 07.

Jim Horton, will call me on

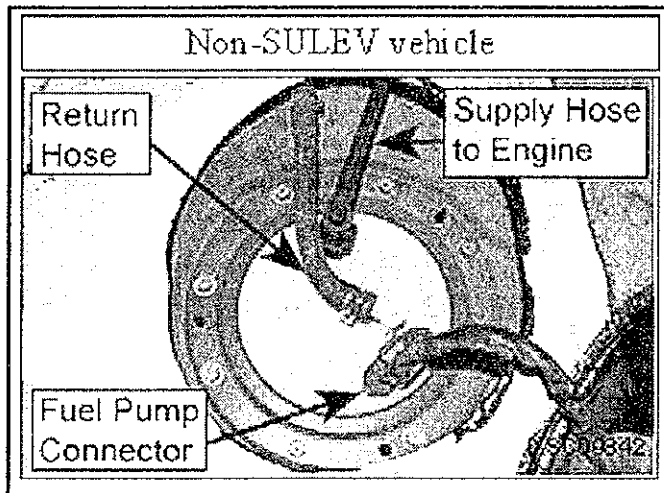
Monday. to set appt. Set. my. please

I want Safe Car to drive. ~~plu~~

Please call Jim Horton. Brakes still
at low. cent. mail been sent to you. ~~last~~

2. Carefully pull/pry open the fuel pump metal access-hole cover.

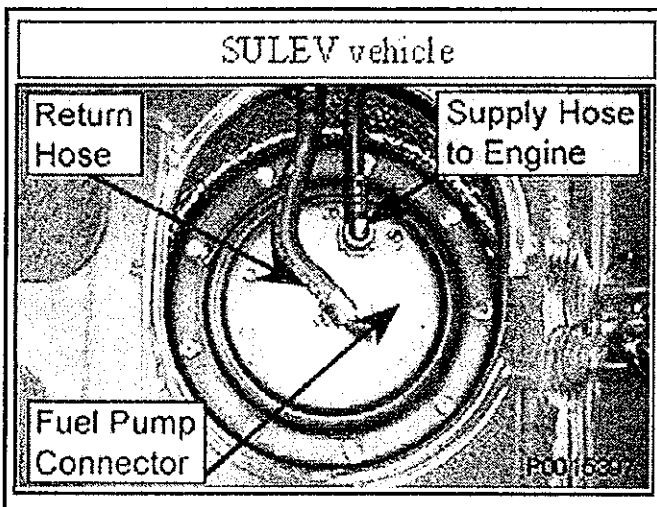
3. Disconnect the electrical connector at the top of the fuel pump assembly.



Zoom

Sized for Print

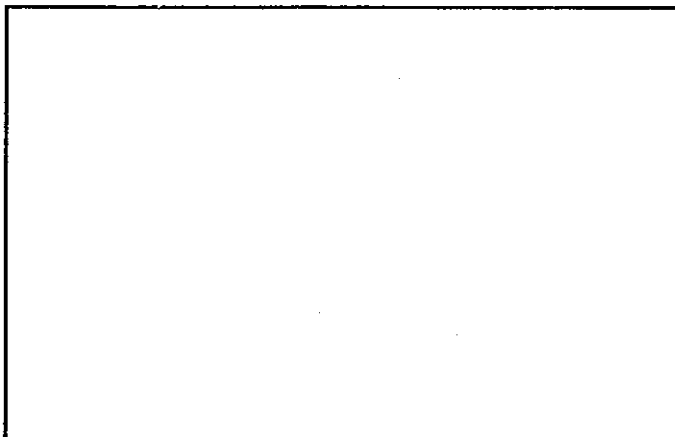
NOTE: The picture shown is of a 2003 MY Elantra Non-SULEV vehicle.



Zoom

Sized for Print

NOTE: The picture shown is of a SULEV vehicle or a 2004 Elantra.



check engine here,
don't have to apply
gas going up hill,

this was result

Select Vehicle | New TSBs | Technician's Reference

Component Search:

OK

Conversion Calculator

2003 Hyundai Elantra L4-2.0L

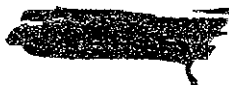
Vehicle Level → Technical Service Bulletins All Technical Service Bulletins

All Technical Service Bulletins

Information

Number	Date	Title
tnt1430404-003	04/01/2004	A/C - A/C Not Cold/No Power To The Compressor
03-97-003	11/01/2003	A/C - Cabin Air Filter Application Chart
04-97-001	01/01/2004	A/C - Cabin Air Filter Replacement
04-97-002	08/01/2004	A/C - PAG Oil Capacities During Component Replacement
tnt1470804-001	08/01/2004	A/C - PAG Oil Specifications
tnt1361003-002	10/01/2003	A/T - 2-3 Shift Flare or Shift Shudder
03-40-015	08/01/2003	A/T - 2nd - 3rd Gear Shift Flare/Shudder
06-40-016	11/01/2006	A/T - Automatic Transaxle Fluid Level
03-40-005	04/01/2003	A/T - DTC's P0731/P0732/P0733/P0734/P0735/P0736
06-40-018	12/01/2006	A/T - Diagnostic Trouble Code (DTC) List
03-40-020	11/01/2003	A/T - Diagnostic Trouble Code List
04-40-009-1	12/01/2004	A/T - Differential Oil Seal Replacement
04-40-011	08/01/2004	A/T - Harsh Delayed DRIVE or REVERSE Engagement
04-40-012	08/01/2004	A/T - Harsh or Delayed Gear Engagement
05-40-012	08/01/2005	A/T - Installation Precautions
03-40-013	07/01/2003	A/T - MIL ON/DTC's P0705/P0707/P0708 Set
tnt1371103-002	11/01/2003	A/T - MIL ON/Diagnostic Trouble Code P1723
03-40-006	05/01/2003	A/T - MIL ON/Erratic Shifting/Multiple DTC's Set
04-40-015	09/01/2004	A/T - MIL ON/Failsafe Mode/DTC P0885 or P1723 Set
04-40-016	09/01/2004	A/T - MIL ON/Shift Flare/Harsh Engagement/DTC's Set
05-40-016	10/01/2005	A/T - No Movement in 'DRIVE' or 'REVERSE'

06-40-002	02/01/2006	A/T - Oil Leak From Bell Housing/Torque Converter Area
tnt1430404-001	04/01/2004	A/T - Reman A/T Installation Precautions
tnt1330503-001	05/01/2003	A/T - Third Gear Fail-Safe
04-40-021	12/01/2004	A/T - Torque Converter Inspection
05-40-006-1	08/01/2005	A/T Controls - MIL ON/Failsafe Mode/Multiple DTC's Set
05-40-011	08/01/2005	A/T Controls - MIL ON/Harsh Gear Engagement/DTC's Set
06-40-005	03/01/2006	A/T Controls - Reset and Relearn Adaptive Values
04-90-002	01/01/2004	Airbags - Replacement After A Collision
03-90-001	02/01/2003	Audio System - Clicking Noise From Speakers
04-90-014	12/01/2004	Audio System - Kenwood Radio TOC Error
03-90-017	07/01/2003	Audio System - Kenwood(R) Radio Receiver Installation
05-40-008-1	12/01/2005	Automatic Transaxle - Diagnostic Trouble Codes List
05-36-01	11/01/2005	Battery - Maintenance/Charging/Diagnostics/Replacement
04-80-002	10/01/2004	Body - Circular Marks on Interior Glass Surfaces
03-80-001	06/01/2003	Body - Door Frame Black Tape Replacement Procedure
03-60-002	04/01/2003	Body - Front Door Wind Noise
04-90-010	06/01/2004	Body - Window Regulator/Motor Replacement
03-36-016	07/01/2003	Brakes - ABS DTC P1502 (Wheel Speed Sensor) Update
tnt1510205-001	02/01/2005	Brakes - Drum Brake Wheel Cylinder Leakage Inspection
06-50-012	11/01/2006	Brakes - Rear Brake Noise - Shoe and Lining Kit
04-50-010	11/01/2004	Brakes - Rear Drum Brake Wheel Cylinder Leak Inspection
07-50-003	03/01/2007	Brakes - VOC Compliant Brake Cleaner
05-01-009	09/01/2005	Campaign - Fuel Pump Replacement
03-36-002-01	10/01/2003	Charging System - Alternator/Fuse Update
06-40-017	12/01/2006	Differential - Change to Differential Oil Seal
06-40-012	07/01/2006	Drivetrain - Oil Leaks From Differential Seals
03-90-010	04/01/2003	Electrical - Fuse #1 Blown Intermittently
06-90-008	02/01/2006	

		Electrical - Multiple Front Door Electrical Malfunctions
03-90-009	04/01/2003	Electrical - Multiple Systems Malfunctions
03-90-016	06/01/2003	Electrical - Wiring Harness Testing/Repair
03-36-014-2	11/01/2003	Emissions - (SULEV) Super Ultra Low Emissions Vehicles
05-20-002	07/01/2005	Engine - Knocking Noise When Using Non-OE Oil Filter
03-20-001	02/01/2003	Engine - Oil Consumption Test Procedure
04-20-001	01/01/2004	Engine - Oil Filter Information/Applications
04-36-011	06/01/2004	Engine Controls - Delayed Engine Rpm Drop Between Shifts
04-00-001	05/01/2004	Engine Controls - O2 Sensor Connector Guidelines
tnt1350903-001	09/01/2003	Engine Controls - Oxygen Sensor Function/Diagnosis
04-36-004	04/01/2004	Engine Controls - Warm Ambient Temp. Cold Start Stumble
05-20-004	07/01/2005	Exhaust System - Excessive Sulfur Odors
05-20-005	11/01/2005	Fuel System - Fuel Mileage Calculation
04-30-003	12/01/2004	Fuel System - Fuel Sender Resistance Revisions
03-30-002	06/01/2003	Fuel System - Fuel neck Flapper Valve Deletion
05-90-014	12/01/2005	Instruments - Speedometer Operation/Accuracy Testing
03-80-003	07/01/2003	Interior - Door Trim Panel Fabric Loose/Peeling
03-60-001	03/01/2003	Interior - Front Seat Track Service Information
tnt1320403-001	04/01/2003	Interior - Front Seat Track Service Procedure
05-80-003	07/01/2005	Interior - Manual Seat Installation Procedures
05-40-007-1	07/01/2005	M/T - Gear Lubricant Applications/Interchangeability
03-40-011	06/01/2003	M/T - Transaxle Removal and Installation
07-99-001	01/01/2007	Paint - Cloudy Appearance
03-90-005	02/01/2003	Power Locks - Service Manual Correction
07-50-002	02/01/2007	Power Steering - PSF-4 Fluid Compatibility/Part Number
	07/01/2003	Recall - Brake Tube Repositioning
	06/01/2004	Recall - Fuel Tank Valve Replacement
NHTSA03V257000	07/01/2003	

turn page

		Recall 03V257000: Brake Tube Corrosion/Leakage
NHTSA04V178000	04/01/2004	Recall 04V178000: Possible Fuel Tank Valve Leakage
NHTSA04V369000	07/24/2004	Recall 04V369000: Rollover Valve Defect
05-90-009	08/01/2005	SRS/Interior - Side Air Bag Precautions
03-90-020	10/01/2003	Security System - Keyless Remote Programming
04-50-009	09/01/2004	Steering - Front Steering Knuckle Snap Ring Update
03-50-002	07/01/2003	Steering/Suspension - Alignment Specifications
05-50-012	11/01/2005	Steering/Suspension - Vehicle Pull Diagnostics
06-50-013	12/01/2006	Tire/Wheel - Vibration and Radial Force Variation
04-40-019	11/01/2004	Transmission Controls - A/T DTC List
07-00-001	02/02/2007	Vehicle - Perchlorate Material Handling/Disposal
05-00-001	02/01/2005	Vehicle - RV Towing Guidelines/Precautions
04-00-002	06/01/2004	Vehicle - Towing Requirements & Precautions
04-50-005	05/01/2004	Wheels - Lug Nut Torqueing Service Tips

Note: Ser Dept not up to Standards

Please help: I want Safe car to Drive

Fax Cover Sheet



Item under
warranty.

1111 Main St, Suite 111
Kansas City, MO 64105
Phone: 816-221-6222
Fax: 816-221-9222

Jim Horton Sr
mgr.

Laughed

He will not see me.
went to Regional office
(including cover page)

Date Aug 23, 07

Number of pages

To: National Highway Traffic Safety Administration From: [Redacted]

Name U.S. Dept of Transportation
Company Transportation

Name

Company

Telephone 1-888-327-4236

Telephone

Fax

Comments This is part of 5 set papers sent to you.
Problem: Invoice Hycs 353114, enclose.
Date Ser 8/21/07

Update of problem / 8/23/07. Paper enclose.
2003 Hyundai Vehicle Technician Reference
enclose.

All Brakes were recall, Ser replace brake, Master
cyls, need to check out all recall parts.
Recall still bad. I want Safe car. I
want safe car. I want safe car. I want safe car.

fedexkinkos.com 1.800.GoFedEx 1.800.463.3339

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22705

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ACT (FOIA), 5 U.S.C. 552(b)(6).