



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2007 AUG -6 AM 11:33
20-JUL-2007

Repository ☐

Reference No.
10197071

OWNER INFORMATION (Type or Print)

Name

Address

City KANSAS CITY

State MO

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 7/31/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

KMHDM4SD53

Make

HYUNDAI

Model

ELANTRA

Model Year

2003

Date Purchased

01-MAY-05

Dealer's Name and Telephone Number

816-333-0360

Engine:

No: Cylinders 4

Fuel Type:

Gas

Original Owner

☐

Dealer's City

Kansas City Mo

State

MO

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

030000 SERVICE BRAKES, HYDRAULIC

Multiple Failure: 4

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

15-JUN-2007

Failure Mileage

54831

Failure Speed

35

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 HYUNDAI ELANTRA. THE CONTACT HAD TO DEPRESS THE BRAKE PEDAL DOWN TO THE FLOOR IN ORDER TO STOP THE VEHICLE. THE FAILURE OCCURRED WHILE DRIVING 35 MPH. WHILE AT THE DEALER FOR AN OIL CHANGE, THEY TESTED HER POWER BRAKES WHILE THE ENGINE WAS RUNNING. THE BRAKE FAILURE OCCURRED AFTER THE TEST WAS COMPLETED. THE FRONT BRAKES WERE REPLACED. THE CURRENT MILEAGE IS 55,000 AND FAILURE MILEAGE WAS 54,831.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE
Washington, DC 20590

Dear Consumer:

NVS-216cg

As a result of your report to the Vehicle Safety Hotline (VSH), we have recorded that report on the enclosed Vehicle Owner's Questionnaire (VOQ) form. Please review the form and make changes, additions and corrections as necessary. Additionally, please provide a more detailed description of the failure(s) you reported that you believe relevant to safety. Also, if available, include copies of repair invoices, letters to the manufacturer, or any other document related to the problem(s) you reported. If a crash or fire occurred, include a copy of the police or fire department report.

It is helpful to be as thorough as possible in your report so that our ability to use your report will be maximized. If you do not have the information, it is not necessary to complete all the boxes. However, it is very difficult to identify the scope of a vehicle problem unless the vehicle identification number (VIN) is known. The VIN is located inside the vehicle on the dashboard adjacent to the left (driver's side) of the windshield pillar and on the drivers' door or the drivers door jam. It may also be listed on the dealer's repair invoices. When reporting a tire problem, the brand name, tire name and complete tire size should be included. If possible also provide the DOT tire identification number. It is usually located near the rim flange of the tire on either side of the tire.

The Privacy Act prohibits our agency from identifying you to the manufacturer without your permission. If you wish to give us that permission, please mark the appropriate authorization box and sign the form to allow us to provide your name to the manufacturer. The information you provide may assist the manufacturer and NHTSA in determining if a safety-related defect exists.

Any information provided is entirely voluntary. There is no consequence or penalty of any kind if you do not wish to provide it. We seek this information to develop both statistical and investigative evidence that will help identify potential safety related problems in vehicle or vehicle equipment, e.g., tires, child safety seats, jacks, etc.

When completed, please fold and staple or tape the form so that the pre-addressed portion of the form is on the outside. If a larger envelope is used, tape the VOQ form to the larger envelope so that the pre-addressed portion of the form is showing.

If further assistance is needed, please contact the VSH at their toll-free number, 1-888-327-4236.
Thank you for your cooperation.

Sincerely,

Cynthia Glass, Acting Chief
Correspondence Research division
Office of Defects Investigation
Enforcement

Enclosure: VOQ





U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

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Sincerely,

Cynthia Glass, Acting Chief
Correspondence Research division
Office of Defects Investigation
Enforcement

Enclosure: VOQ



To: U.S. Dept Transportation

From:

Concerns - for Safety of Hyundai 2003 car.

Brakes -

Jim Horton, refuse to fix my car
for brake safety.

Refuse to check & assist in system
hydraulic system or for defect. on 7/31/07
Information in enclosure -

He told me to have car fix somewhere
else. In under warranty, problem
start 6-13 - all information enclosed.

When Ser Dept from Ron Power Becker
and pedal clatter - are under papers.

I went in for oil change I did not to
I want safe car to drive. ^{the brake}

Code
0494

Problem with DTC P0405 -

N-13-06 Paper enclosed.

Ser Dept and Hwy - not up Standards.

TH

My wife
write me daily

Hyundai Consumer Dept

Case # 1020802

Telephone - 1-800-633-5151

Fax 1-801-736-3561

Regional Office

Has great concern for cat in case. He also has information sent to him.

Delore Potter case # 1020802
1-800-633-5151

Jim Horton his very kind with me -
said to my face, he made you happy camper,
he bet ya did

July 31, 07

8:45^{am} going up the Oak to Su Dept
67.50 1/2 Oak Thruway
H.C. no 64123
436-2255

Stop, at Stop light, apply my brakes and
car didn't stop. pedal goes to complete
law.
motor # H1CS350365

July 31, 07 ~~up Oak~~ K. L. L.

I talk to Jim Horton, about your car
in parking lot all Day no problem
Why didn't he go there to traffic
Reply.

I'm not going to fix your car,
if I take it some place else, he would
not pay for it.

I call Delores Potter, asking her
for help for my car, Jim Horton is Dept. man

July 31, 07. Manual said - engine must be off ^{up} ^{testing} ^{brake}
Jim told me he has no Mch's gage
to measure pedal, as to showing in car manual
10-1-07 at all times he knew me. H1CS34910



FedEx Kinko's
Office and Print Center

Fax Cover Sheet

1111 Main St, Suite 111
Kansas City, MO 64105
Phone: 816-221-6222
Fax: 816-221-9222

Date July 31, 07

Number of pages _____ (including cover page)

To:

Case # 102-6802

From:

Name

Mrs Pitts

Name

Mary Cali

Company

Hyundai Consumer Ser

Company

PO. Box 6762

Telephone

1-630-907-4766

Telephone

816-241-2234

Fax

1-801-736-3566

mailto:

TO: KMHON4503

Comments

Customer Number

174498

Invoice

HC S347542

Hyundai Owner's Manual p 1-31-Warning Brakes
My concerns and risk driving the car could be greatly
Back to the Hyundai S349101 Pedal after month will pedal
not be same - Read manual p 6-13-
brake pedal clearance will not be within limits
at this time brake gap is not right gap not apply
to HUC S350365 - Please help make my safe
I want to be sent until Aug 14th 07
PS. July 30, 07, 5:45 PM I am going to driver until malfunction
will to read warning p. 1-31 manual

fedexkinkos.com 1.800.GoFedEx 1.800.468.3338

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22705

HYUNDAI

2003 Owner's Manual

ELANTRA



DRIVING IS BELIEVING

FEATURES OF YOUR HYUNDAI



Parking Brake/Brake Fluid Level Warning Light

WARNING:

If you suspect brake trouble, have your brakes checked by a Hyundai dealer as soon as possible. Driving your car with a problem in either the brake electrical system or brake hydraulic system is dangerous and could result in a serious injury or death.

Warning Light Operation

The parking brake and brake fluid level warning light is a red light which is located in the center of the instrument cluster. When the parking brake is applied or the brake fluid level is low, the light will come on.

The light will also come on when the engine is started and the parking brake is applied. When the parking brake is released, the light will go out. If the light comes on when the engine is started and the parking brake is not applied, it indicates a low brake fluid level. Check the brake fluid level immediately.

The light will also come on when the engine is started and the parking brake is not applied. When the parking brake is released, the light will go out. If the light comes on when the engine is started and the parking brake is not applied, it indicates a low brake fluid level. Check the brake fluid level immediately.

When the light comes on, it indicates a low brake fluid level. Check the brake fluid level immediately. If the light comes on when the engine is started and the parking brake is not applied, it indicates a low brake fluid level. Check the brake fluid level immediately.

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Charging System Warning Light

The charging system warning light is a red light which is located in the center of the instrument cluster. When the engine is started and the light comes on, it indicates a problem with the charging system. Check the battery and alternator immediately.

The light will also come on when the engine is started and the light comes on, it indicates a problem with the charging system. Check the battery and alternator immediately.



Trunk Lid (4 door)/Tail Gate (5 door) Open Warning Light

The light comes on when the trunk lid or tail gate is open. The light will go out when the trunk lid or tail gate is closed.



Door Ajar Warning Light and Chime

The door ajar warning light and chime are located in the center of the instrument cluster. When a door is open, the light will come on and the chime will sound. The light will go out and the chime will stop when the door is closed.

NOTE:

To remind you not to lock the key inside the car, the warning light comes on whenever the key is in the "LOCK" position and a door is open. The warning chime only sounds whenever the key is in the "LOCK" position and the driver's side front door is open. The chime sounds and the light remains on until the key is removed from the ignition.



Low Fuel Level Warning Light

The low fuel level warning light is a red light which is located in the center of the instrument cluster. When the fuel level is low, the light will come on. Check the fuel level immediately.

AS - 731-07

Mr. Jim Horton

and I will not pay for the system. I will pay for the system.

OK

OK

OK

OK

OK

OK

OK

OK

OK

OK

OK

OK

OK

OK

OK

OK

OK

OK

OK

OK

OK

OK

OK

OK

OK

MAINTENANCE

to Ball

315 in.
mm)

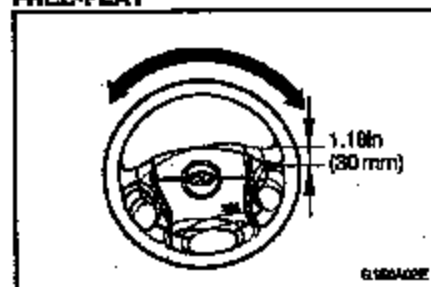
0100001A

is regular-
should be
to engine

down on
with your
of the belt
have the
of 22 lb.
15 inches
so, have it

0100001A-AAT

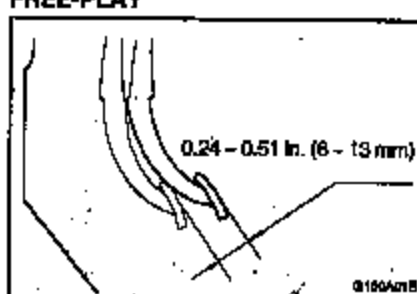
CHECKING STEERING WHEEL FREE-PLAY



To check the steering wheel free-play, stop the car with the wheels pointed straight ahead and gently move the steering wheel back and forth. Use very light finger pressure and be sensitive to changes in resistance that mark the limits of the free-play. If the free-play is greater than specified, have it inspected by your Hyundai dealer and adjusted or repaired if necessary.

0100001A-AAT

CHECKING CLUTCH PEDAL FREE-PLAY

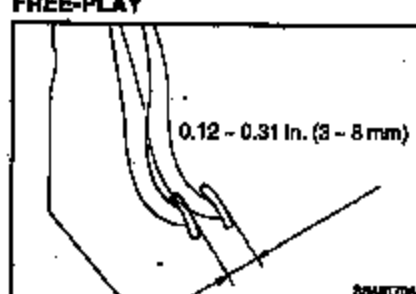


With the engine off, press lightly on the clutch pedal until you feel a change in resistance. This is the clutch pedal free-play. The free-play should be within the limits specified in the illustration. If it is not, have it inspected by your Hyundai dealer and adjusted or repaired if necessary.

DO-IT-YOURSELF MAINTENANCE

0100001A-AAT

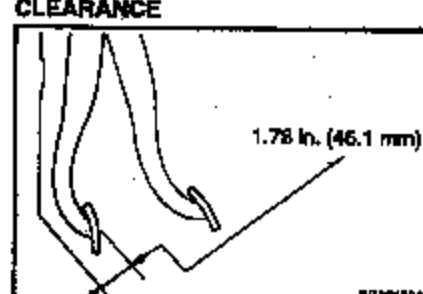
CHECKING BRAKE PEDAL FREE-PLAY



With the engine off, press down on the brake pedal several times to reduce the vacuum in the brake booster. Then, using your hand, press down slowly on the brake pedal until you feel a change in resistance. This is the brake pedal free-play. The free-play should be within the limits specified in the illustration. If it is not, have it inspected by your Hyundai dealer and adjusted or repaired if necessary.

0100001A-AAT

CHECKING BRAKE PEDAL CLEARANCE



You need a helper to check the brake pedal clearance. With the engine running, have your helper press down on the brake pedal several times and then hold it down with a force of about 110 lbs (50 kg, 490 N). The brake pedal clearance is the distance from the top surface of the brake pedal to the asphalt sheeting under the floor mat.

If the brake pedal clearance is not within the limits specified in the illustration, have it inspected by your Hyundai dealer and adjusted or repaired if necessary.

*Auto Delone - engine should be off
Low Rev Rev Power Gricks*

Car Problem



Fax Cover Sheet

1111 Main St, Suite 111
Kansas City, MO 64105
Phone: 816-221-6222
Fax: 816-221-9222

Date July 20-07

Number of pages _____ (including cover page)

To:

From:

Company Hyundai Consumer Dept

Name

Telephone 1-800-633 5151

Comp

Fax 1-801-736-3561

Telephone

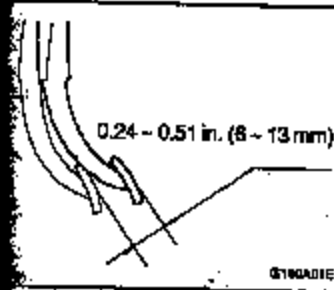
Comments

My Vehicle ID NOKM H D4 50
Lead Invoice # H4CS 347236
My Buicks are not up Code ~~for~~ Standards
~~3 Buicks~~ broken not been replaced, as said # H4CS 4723
on July 19-07,
Rec'd # H4CS 347542
" # H4CS 345429

DO-IT-YOURSELF MAINTENANCE

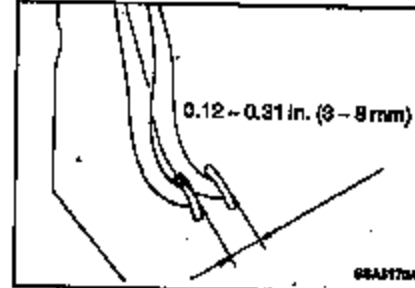
Hyundai Owner Manual
2003

CHECKING CLUTCH PEDAL FREE-PLAY



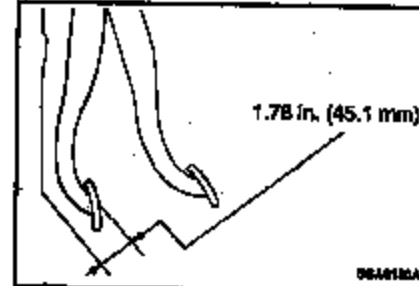
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CHECKING BRAKE PEDAL CLEARANCE



You need a helper to check the brake pedal clearance. With the engine running, have your helper press down on the brake pedal several times and then hold it down with a force of about 110 lbs (50 kg, 490 N). The brake pedal clearance is the distance from the top surface of the brake pedal to the asphalt sheeting under the floor mat.

If the brake pedal clearance is not within the limits specified in the illustration, have it inspected by your Hyundai dealer and adjusted or repaired if necessary.

*engine must be
off - testing Brake*

→ Low Low Brake → 4-13 345429

* * * Communication Result Report (Jul. 20. 2007 11:22AM) * * *

Fax Header) PRICE CHOPPER 105

Date/Time: Jul. 20. 2007 11:21AM

File No. Mode	Destination	Pg(s)	Result	Page Not Sent
2843 Memory TX	18017363561	P. 2	OK	

Reason for Error
 E. 1) Hang up or line fail
 E. 3) No answer
 E. 5) Exceeded max. E-mail size

E. 2) Busy
 E. 4) No facsimile connection


Redbox
 Office and Print Center

Fax Cover Sheet

1111 Main St, Suite 101
 Kansas City, MO 64105
 Phone (816) 421-4328
 Fax (816) 421-4328

Date July 18-07

Number of pages _____ (including cover page)

To:

From:

Name Maloney, Peter

Name

Company Florida Consumer

Company

Telephone 1-800-633-5161

Telephone

Fax 1-801-736-3561Comments My phone number is 18017363561Send to 18017363561

I am, told - many call to send me, as he said
make special double. Double double should be right
elementary, he states to have after one month on my own
the only his 21 Oct about and the double. System
make to I master extended. Double make the double the double
please call me - a double me - I want to be a double
double double double double double double double double
double double double double double double double double

Send to 18017363561



Fax Cover Sheet

1111 Main St, Suite 111
Kansas City, MO 64105
Phone: 816-221-6222
Fax: 816-221-9222

Date July 18-07

Number of pages _____ (including cover page)

To:

From:

Name Delores Potter
Company Hyundai Consumer Dept

Name [REDACTED]
Company [REDACTED]
Telephone [REDACTED]

Telephone 1-800-633-5151

Fax 1-801-736-3561

Comments My Vehicle ID NO KMH D450 [REDACTED] for make for
Read [REDACTED]
Jim, [REDACTED] many cars he is danger, if he raise
brake pedal higher, Brake Pedal should be right
clearance, He stated he down after one month on main
the asking his Sr Dept check out, Hydraulic system,
brake had master cylinder, Brake metal line Brake line Bleeds.
Please call him - and call me - I want safe car to drive
Proben stated #4CS345429
Read #4CS34236

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Fax Cover Sheet

1111 Main St, Suite 111
Kansas City, MO 64105
Phone: 816-221-6222
Fax: 816-221-9222

Date

July 31, 07

To:

Mr. Pitts Regional Office

Name

Delore Potter

Company

Dependia Consumer Serv

Telephone

1-800-633-5157

Fax

1-801-736-3561

Number of pages

(including cover page)

From:

Name

Company

Telephone

Comments

July 31, 07
My car ~~did not~~ didn't stop at light, ~~when~~ apply brakes
Please give me Safe car to drive. Problems since
6-13-07 on how pedal Mr. Pitts, when said
he does not have machine gone. Please call
him and want Safe car to drive.
Enclosure: 1 page of Power Station. NW
del. Please call. Please help me
after they get POWS & EVID Report safe car.

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3. Turn ignition off. Disconnect ECM 81-pin connector. Using a jumper wire, ground canister purge control valve connector terminal No. 2 (Yellow/Orange wire). Measure resistance between ground and ECM connector terminal No. 26. See Fig. 6 . If resistance is one ohm or less, go to next step. If resistance is more than one ohm, repair open in Yellow/Orange wire between ECM and canister purge control solenoid valve. When repairs are completed, clear DTC and verify system operation.
4. Remove jumper wire. Check for continuity between ground and canister purge control solenoid valve connector terminal No. 2 (Yellow/Orange wire). If continuity does not exist, go to next step. If continuity exists, repair short to ground in Yellow/Orange wire between canister purge control solenoid valve and ECM. When repairs are completed, clear DTC and verify system operation.
5. Measure resistance between canister purge control valve terminals No. 1 and 2 (component side). Resistance should be about 26 ohms. If resistance is as specified, verify ECM connector terminals are clean and tight. If connector is okay, replace ECM. If resistance is not as specified, replace canister purge control solenoid valve. When repairs are completed, clear DTC and verify system operation.

DTC P0444 OR DTC P0445

Code Definition

- DTC P0444: Evaporative Emission System - Purge Control Valve Circuit Open
- DTC P0445: Evaporative Emission System - Purge Control Valve Circuit Shorted

NOTE: The EVAP control system reduces hydrocarbon emissions by storing fuel tank vapors until they can be burned in the engine. Evaporating fuel is stored in a charcoal canister until it can be purged into the intake manifold.

Failure Conditions

ECM will determine fault exists, sets DTC P0444 and turns the MIL on if an open circuit is detected in the driver for the purge control solenoid valve circuit during 2 driving cycles.

ECM will determine fault exists, sets DTC P0445 and turns the MIL on if an short circuit is detected in the driver for the purge control solenoid valve circuit during 2 driving cycles.

Probable Cause

- Faulty PSV.
- Open circuit between ECM and PSV.
- Short to ground or short to voltage between ECM and PSV.

Test Procedure

1. Turn ignition off. Disconnect canister purge control valve 2-pin connector. Turn ignition on. Measure voltage between ground and canister purge control solenoid valve connector terminal No. 1 (White wire). If battery voltage exists, go to next step. If battery voltage does not exist, repair open or short to ground in White wire between engine room fuse/relay box 15-amp (INJ) fuse and canister purge control solenoid valve. When repairs are completed, clear DTC and verify system operation.
2. Turn ignition off. Disconnect ECM 81-pin connector. Using a jumper wire, ground canister purge control solenoid valve connector terminal No. 2 (Yellow/Orange wire). Measure resistance between ground and ECM connector terminal No. 26 (Yellow/Orange wire). See Fig. 6 . If resistance is one ohm or less, go to next step. If resistance is more than one ohm, repair open in Yellow/Orange wire between canister purge control solenoid valve and ECM. When repairs are completed, clear DTC and verify system operation.

CUSTOMER INFORMATION

VEHICLE INFORMATION

Year: 03			Make: HYUNDAI		Model: ELANTRA		Color: BURGUND		Title Type: KM_SERIES/F		Date: 11/20/2006	
VIN: KMHDN45D53			Mileage In:		Mileage Out:		License:					
Customer Name: Kansas City			State: MO		Zip: [REDACTED]		Customer Remarks: Noise from Trans Mission					
Primary Phone: [REDACTED]			Business Phone: [REDACTED]		Secondary Phone: [REDACTED]		Warranty Information: Original RO		Center: [REDACTED]		Service: [REDACTED]	

HIS CENTER MAY OPERATE OR RETAIN MY VEHICLE FOR TESTING PURPOSE AND HEREBY RELEASE THEM FROM ANY CLAIM FOR DAMAGE OR LOSS TO THE VEHICLE OR CONTENTS



BURLINGTON TRANSMISSION
DBA: MR. TRANSMISSION
1339 Burlington Street
North Kansas City MO 64118
816 421-8866

Repair Order Number

48451

Center # 294 C

FLUID CHECK		UNDER THE HOOD CHECKS		UNDER THE CAR CHECKS		VEHICLE DAMAGE REPORT	
LEVEL ☒ OK ☐ High ☐ Low High or Low, how much:	CONDITION ☒ Normal ☐ Contaminated ☐ Varied ☐ Burnt Odor	☒ Check Shift Linkage or Cable ☒ Check Engine Idle Speed (RPM) ☐ Check Engine Performance ☐ Check Vacuum Hoses ☒ Check Starter Safety Switch ☐ Other	(N)	☒ Speedometer ☒ Mounts Engine/Transmission ☐ Transfer Case Shift Linkage ☐ Band Adjustments ☐ Modulator ☒ Antifreeze Leaks ☐ TV/Detent Linkage or Cable ☒ Oil Leaks ☒ Drive Axle/U-Joints/CV Joints ☒ Fluid Retention ☐ Transfer Case Leaks ☐ Differential Leaks ☐ Other			
INITIAL ENGAGEMENT							
Park: ☐ OK		3rd: ☐ OK					
Reverse: ☒ OK		2nd: ☐ OK					
Neutral: ☐ OK		1st: ☐ OK					
Drive / Overdrive: ☒ OK							
DRIVING CONDITIONS				ELECTRICAL CONTROLS		PAN INSPECTION	
1st: ☐ OK		☐ OK		☐ Check Engine Lights On ☐ Other Lights On ☐ Overdrive Button/Switch ☐ Battery Cable Ends ☐ 4x4 System ☒ Codes/CV's		☐ Excessive Metal ☐ Varnish ☐ Normal ☐ Excessive Friction ☐ Water Contamination ☐ Center Remarks	
Shift / MPH: 20		☒ OK					
2nd: ☐ OK		☐ OK					
Shift / MPH: 30		☒ OK					
3rd: ☐ OK		☐ OK					
Shift / MPH: 45		☒ OK					
4th: ☐ OK		☐ OK					
Shift / MPH: 50		☐ OK					
5th: ☐ OK		☐ OK					
Passing Gear: ☒ OK		☐ OK					
Reverse: ☐ OK		☐ OK					
TCC Engagement: ☒ OK		☐ OK					
Noises: ☐ OK		☐ OK					
Vibrations: ☐ OK		☐ OK					
				TECHNICIAN'S RECOMMENDATION ☒ No Transmission Problem ☐ Fluid / Filter Service ☐ Computer Diagnostic Service ☐ Rebuild Service ☐ Internal Service ☐ Inspection Service ☐ Other (see Center Remarks)			
				CUSTOMER AUTHORIZATION I hereby authorize the repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the vehicle on streets, highways or elsewhere for the purpose of testing and/or inspection and release you from any claim for damage to the vehicle. If agreed price is not paid within 30 days of completion of work, an express mechanic's lien is hereby acknowledged on car or truck to security amount of repairs thereto. You may charge your posted storage rate within 3 days after completion of work. Not responsible for loss or damage to cars or articles in cars in case of fire, theft, or any other causes beyond our control. Added to this indebtedness, the undersigned waives all rights of exceptions and agrees to pay all costs of collection including reasonable legal fees.			
				Amount \$ Authorized by Phone ID X			
				THIS IS NOT A VALID RECEIPT FOR WARRANTY			

CENTER REMARKS

P0455 EVAP system leak - Scan Engine Code

PERFORMANCE CHECK FINDINGS

No trans problem noted on road test. Power steering pump whine.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXAMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**