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[REDACTED]
Naples, FL [REDACTED]

Home Phone [REDACTED]
FAX: [REDACTED]
Email: [REDACTED]

July 7, 2007

National Highway Traffic Safety Administration
400 Seventh Street
U.S. Department of Transportation
Washington, D.C. 20590

Subject: 2006 Mercury Grand Marquis Sedan

We purchased this car new in March, 2006. We believe it has a safety defect. Our dealer has been unable to determine the cause of the problem. We have written to the dealer, once again documenting the problem. We have also written to Ford Motor Company and have contacted the BBB Auto Line by phone.

The problem is as follows:

Almost immediately upon taking delivery of this car we noticed that occasionally it would surge forward while in gear (drive or reverse), accelerating very rapidly. We tried to detect a pattern but have not been able to do so. We cannot predict when this will happen nor can we cause it to happen. On one occasion I had to jam on the brakes to avoid hitting a pedestrian who crossed in front of the car. On another occasion I came close to hitting another vehicle.

The dealer has checked the car on several occasions. They took the car on a brief test drive and spoke by phone with a Ford Motor Company engineer. They have concluded that there is nothing wrong and that what I have reported couldn't happen because of the way the car is engineered. This is extremely frustrating and, we believe, is an accident waiting to happen. Because we believe this is a safety hazard, we wanted to notify you of the problem. Please contact us if you need additional information.

Yours truly,

[REDACTED]

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JUL 19 2007
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