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2007 JUL 11 AM 9:40

July 01, 2007
Sunday 20:26 hrs.

dear Administrator,

I recieved the letter attached from kia motor.
As for their offer to replaced the cooling fan that I have
a problems in my Kia Sportage vehicle license plate #
[REDACTED] But when I confirmed the offer to the
Kia consumer Affairs [an male agent] I told them
that the dealer where I bought it is no longer in business
or Filed Bankruptcy years ago. He told me that
he cannot do anything & mentioned that the offer will be
invalid & cannot be done in any other dealers that still
in Bussiness.

As I was directed to write you if I have a complain
in their SERVICE I say I'm not satisfied coz
after all of the offer & letter they INVALIDATED it.
One thing that I know I still have warranty for my
Engine that for 10 years since I bought. my car is 5 years
old only. My fear is that they might invalid it coz
the dealer where I bought it is no longer in BUSINESS not file
they INVALIDATED their present offer in COOLING fan.

Respect fully yours,

[REDACTED]
July 30th, 1973

MC
7-11-07
mc



SAFETY RECALL NOTICE

Kia Motors America, Inc.

P.O. Box 52410

Irvine, California 92618-2410

June 8, 2007

Dear Kia Sportage Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Kia Motors America, Inc. has decided that a defect relating to motor vehicle safety exists in certain 2002 Sportage models.

What is the Problem?

The heat generated by the engine causes stress to the engine cooling fan, which is made of polypropylene. This can result in cracking or complete separation of the blades of the engine cooling fan. Separation of the fan blade(s) can create a risk of personal injury.

What will Kia do?

Your Kia dealer will replace the engine cooling fan with a fan made of improved material at no cost to you.

PLEASE NOTE: This repair does NOT include the replacement of any drive belts which may be required as part of normal maintenance on your vehicle. Please refer to the Maintenance section of your Owner's Manual for more information regarding the maintenance requirements for your vehicle.

What Should You Do?

Until you have this recall repair conducted, make sure that you keep your engine hood closed while the engine is running. When servicing the engine, do not start the engine. Close the hood after completing the servicing and before starting the engine.

Please call your Kia dealer to schedule a service appointment. The time required to repair your vehicle should be less than an hour. However, depending on the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time. Therefore, scheduling a service appointment is recommended to minimize inconvenience. Please present this notice when you arrive at the dealer.

What if you have already paid to have this situation corrected?

If you have incurred expense to remedy this defect prior to the date of this notice, you may have the opportunity to obtain reimbursement for that expense. Please contact the Kia Consumer Assistance number listed below for assistance in submitting your claim or mail your receipts with a cover letter directly to Kia for review and consideration:

Consumer Assistance Center

Kia Motors America, Inc.

P.O. Box 52410

Irvine, CA 92619-2410

1-800-333-4542

Have You Changed Your Address or Sold Your Kia?

If you have changed your home address, sold your Kia vehicle, or no longer own your vehicle, please complete the attached prepaid "Change of Address/Ownership" card and mail it to us.

What if you are a vehicle lessor?

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

What if you have other questions?

If your dealer does not respond to your service request in a timely manner, we suggest that you call Kia's Consumer Assistance Center at 1-800-333-4542. This number has TTY capability. If you still are not satisfied that we have remedied this situation, without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW., Washington, DC 40990; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

This action has been taken in the interest of your safety, and we regret any inconvenience this situation may cause you.

Sincerely,

Consumer Affairs Department

PLEASE RETAIN FOR YOUR RECORDS