



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 29, 2007

████████████████████
████████████████████
San Mateo, CA ██████████

NVS-216 mec
Ref. No. 10196928

Dear ██████████:

Thank you for your correspondence dated July 1, 2007, concerning a recall (NHTSA Recall Campaign No. 07V-161) involving your Kia Sportage vehicle. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation on July 11, 2007. We regret any inconvenience our delay in responding may have caused you.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance.

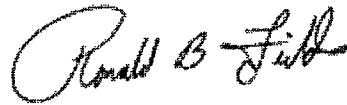
We appreciate the report you provided. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to help us determine whether an investigation into a possible recall inadequacy is warranted. The information you provided has been entered into our database and will be considered with other reports to identify any inadequacies of the NHTSA Recall Campaign No. 07V-161 that may require our attention.

In response to the specific concern you raised in your letter, please be aware that an individual dealership's bankruptcy will not invalidate the recall campaign. While it may true that you may not be able to have your vehicle repaired at that particular dealership due to their bankruptcy, you are entitled to have your vehicle repaired at any other Kia dealership/service center. For a list of Kia dealerships in your area, and to schedule and appointment with another dealer, please contact Kia's Consumer Assistance Center at 1-800-333-4542.



Should you encounter further difficulties repairing your vehicle, or have a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink, appearing to read "Ronald B. Fields". The signature is written in a cursive, flowing style.

Ronald B. Fields, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement