

JULY 30 2007

NATIONAL ~~207 101 40~~ ~~PH 1-59~~ TRAFFIC
SAFETY ADMINISTRATION
U.S. DEPT. OF TRANSPORTATION
400 SEVENTH ST.
WASHINGTON DC
20590

WE RECENTLY PURCHASED
A USED 2004 AMERICAN
TRADITION MOTOR HOME, MANUFACTURED
BY FLEETWOOD MOTOR HOMES OF
INDIANA PHONE 1-800-435-7345.
THE VIN# IS 4V2BR10924

THE MANUFACTURER'S PRICE FOR
THIS UNIT IS AROUND \$400,000⁰⁰
WHEN NEW.

THE PROBLEM I AM HAVING WITH
THIS UNIT, AND WHICH THE
MANUFACTURE WILL NOT DO
ANYTHING ABOUT IS THE
DASHBOARD GAUGES.
THEY ARE ALMOST IMPOSSIBLE
TO READ IN DAYLIGHT. ALL
THE GAUGE BACKGROUNDS ARE
BLACK, THE NUMBERS ARE WHITE
AND THE GAUGE INDICATORS ARE
RED. THIS IS THE REVERSE OF ALL
THE DASHBOARDS I HAVE EVER
SEEN. THE GLARE OF THE PLASTIC
COVER ADDS TO THIS PROBLEM.

ET 107
11/10/07

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I AM 75 YEARS OLD WITH PERFECT VISION, I HAVE NEVER IN MY LIFE DRIVEN A VEHICLE THAT I COULD NOT EASILY READ THE DASH BOARD GAGES.

THIS IS VERY DEFINITELY A SAFETY HAZARD. IN ORDER TO READ THE GAGES YOU MUST TAKE YOUR EYES COMPLETELY OFF THE ROAD, MOVE YOUR HEAD TO BE NEXT TO THE STEERING WHEEL AND SPEND A FEW SECONDS STUDYING THEM. I HAVE TALKED TO THE MANUFACTURE ABOUT THIS SEVERAL TIMES (JACK FROM CUSTOMER SERVICE) HE REPORTED THIS TO HIS SUPERIORS BUT THEY REFUSE TO DO ANYTHING ABOUT THIS

I'M SURE YOU WILL AGREE THAT FLEETWOOD, SHOULD RECTIFY THIS PROBLEM, BEFORE THIS MOTOR HOME, WHICH WEIGHS 35,000 LBS LOADED CAUSES A SERIOUS ACCIDENT BECAUSE THE DRIVER TOOK HIS EYES OFF THE ROAD FOR SEVERAL SECONDS TO STUDY HIS GAGES

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VERY TRULY YOURS

[REDACTED]

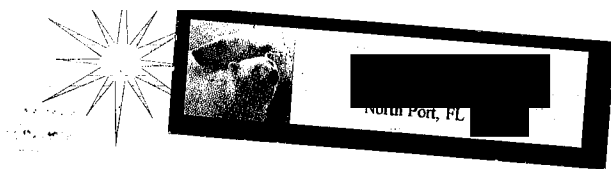
NORTH PORT FL

[REDACTED]

LAND PHONE

CELL PHONE

[REDACTED]



SALT LAKE CITY UT 841

30 JUN 2007 PM 3 T



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