



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 26, 2007

[REDACTED]
Lockport, NY [REDACTED]

NVS-216et
Ref # 10196923

Dear [REDACTED]

Thank you for your correspondence dated June 28, 2007, concerning the problem you encountered with your model year (MY) 2001 Fleetwood Terry Travel trailer and your request for reimbursement. The New York State Office of the Attorney General referred your correspondence to the National Highway Traffic Safety Administration. The Office of Defects Investigation received your correspondence on July 10, 2007.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate this report and the previous report you submitted while visiting NHTSA's Internet Web site on May 29, 2007. Reports from motorists are a very important source of information for us. We have reviewed our database in an effort to identify whether a safety defect trend exists with regard to structure and suspension problems in MY 2001 Fleetwood Terry Travel trailers. At this time, there is insufficient evidence to warrant opening a safety defect investigation. The information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention.

We sympathize with you concerning your request for reimbursement; however, this does not fall under our jurisdiction. We will continue to monitor the situation you described and take any

action that may be appropriate in the future; however, I regret that this office cannot be of further assistance in this matter at this time.

Sincerely,

A handwritten signature in black ink, appearing to read 'K. DeMeter', followed by a long horizontal line extending to the right.

Kathleen DeMeter
Director
Office of Defects Investigation
Enforcement