



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 31, 2007

[REDACTED]
[REDACTED]
Mulberry Grove, IL [REDACTED]

NVS-216 nlm
Ref. # 10196914

Dear [REDACTED]:

Thank you for your correspondence dated April 3, 2007, concerning a problem you encountered in your model year (MY) 1994 Ford Ranger. The Illinois Office of the Attorney General forwarded your correspondence to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation (ODI). Your correspondence was received on July 10, 2007. We regret any inconvenience our delay in responding may have caused you.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. However, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

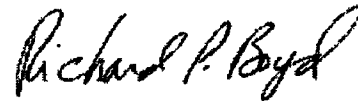
We appreciate the report you provided. Reports from motorists are a very important source of information for us. A review of our database relative to problems associated with sudden engine startup revealed no report similar to that which you encountered; therefore, there is insufficient evidence to warrant opening a safety defect investigation at this time. The information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention. We suggest that you contact your local dealer or the manufacturer in reference to your request for repair.

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at



<http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc., can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink, reading "Richard P. Boyd". The signature is written in a cursive style with a large, looped "R" and a distinct "P".

For:
Kathleen C. DeMeter, Director
Office of Defects Investigation
Enforcement