

Done 6/14/07

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Date Received 2007 JUN -8 16-MAY-2007	
OWNER INFORMATION (Type or Print) Name: [REDACTED] Address: [REDACTED] City: WESTBURY State: NY Zip Code: [REDACTED]				Repository ☐	
				Reference No. [REDACTED]	
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer. Signature of Owner _____ Date: / /				Daytime Telephone Number [REDACTED]	
				E-mail Address [REDACTED]	
VEHICLE INFORMATION 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FMZU73KX3L [REDACTED]				Model Year 2003	
				Model EXPLORER	
Date Purchased 14-SEP-03		Dealer's Name and Telephone Number		Engine: No: Cylinders 6	
Original Owner ☒		Dealer's City		Fuel Type: Gas	
State		Zip Code			
Transmission Type AUTOMATIC		☒ Antilock Brakes ☒ Cruise Control		Powertrain 4 WHEEL DRIVE	
		Vehicle Component Code 174200 LATCHES/LOCKS/LINKAGES:HATCHBACK/IIFTGATE:LOCK		Multiple Failure: 1	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Incident Date(s) 23-JAN-2006		Failure Mileage 55000		Failure Speed	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0	
				Number of Deaths 0	
				Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL*THE CONTACT OWNS A 2003 FORD EXPLORER. THE CONTACT STATED THAT THE VEHICLE'S BOTTOM REAR LIFTGATE HAS CRACKED. HE STATED THAT THERE IS A SAFETY RECALL ON THE HINGES FOR THE LIFTGATE. THE CONTACT BELIEVES THAT THE LIFTGATE FALLS REPEATEDLY AND CAUSED THE LIFTGATE WINDOW TO CRACK. THE ENGINE SIZE WAS UNKNOWN. THE CURRENT MILEAGE IS 64,370 AND FAILURE MILEAGE WAS 55,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The crack on the bottom of lift gate is clearly from the weakness of the hinges that were re-called on the vehicle. The lift gate kept on falling and clanging against causing the cracks to develop. When I visited the dealership they stated that they have seen numerous other vehicles with the same exact crack in the same exact location on the lift gate. Clearly this needs to be re-called by Ford Motor Company and they should be held responsible.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

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Penalty for Private Use \$300

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U.S. Department of Transportation
National Highway Traffic Safety Administration
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Washington, DC 20590

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**Think your vehicle
has a safety defect?**