



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

Reference No.
10196867

2008 FEB - 19-2012 37

OWNER INFORMATION (Type or Print)

Name

Address

City

SAN DIEGO

State

CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JTNBE46K173

Make

TOYOTA

Model

CAMRY

Model Year

2007

Date Purchased
30-DEC-06

Dealer's Name and Telephone Number
CARL BAB TOYOTA

Engine:

No: Cylinders 4

Fuel Type:

Gas

Original Owner
☒

Dealer's City
SAN DIEGO

State
CA

Zip Code

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
FRONT WHEEL DRIVE

Vehicle Component Code
060000 ENGINE AND ENGINE COOLING

Multiple Failure: 37

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
11-FEB-2007

Failure Mileage
1225

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2007 TOYOTA CAMRY. WHEN DECELERATING TO STOP AND THEN ATTEMPTING TO ACCELERATE, THE VEHICLE HESITATES FOR APPROXIMATELY TWO TO THREE SECONDS. THE VEHICLE WAS TAKEN TO A DEALER, WHO STATED THAT THEY ARE AWARE OF THE FAILURE, BUT DO NOT KNOW HOW IT CAN BE REMEDIED. THE CURRENT MILEAGE IS 5,725 AND FAILURE MILEAGE WAS 1,225.

Called TOYOTA CUSTOMER SERVICES:
CASE # [REDACTED]
[REDACTED]

HAD MY CAR TO TOYOTA DEALERS AGAIN, DEALERS KEPT CAR FOR 3 DAYS, EVEN DSPM WENT DOWN TO EXAM IT. STILL TOYOTA DID NOT FIX IT

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

AS OF NOW, I AM VERY CONCERN ABOUT SAFETY
OF THIS CAR, I MAY GET INTO ACCIDENT AT ANY
TIME DUE TO THIS PROBLEM. THERE ARE THOUSAND
TOYOTA CAMRY 07'S CUSTOMERS EXPERIENT THIS ISSUES,
GOOGLE SEARCH "07 CAMRY HESITATION" WILL
REVIEW PEOPLE CURRENTLY HAVE THIS ISSUE AND
SAFETY OF PEOPLE LIFE

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



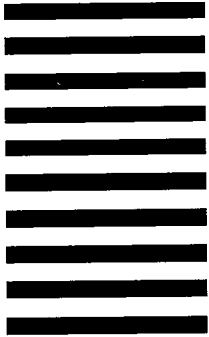
NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

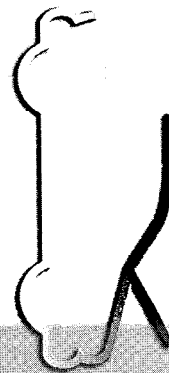
U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



SAN DIEGO CA 921

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**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**

nhtsa
www.nhtsa.dot.gov
people saving people

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

safercar.gov