



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236) **2007 SEP 12 AM 8:08**
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

Reference No.
10196826

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City JEFFERSON State LA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
4YDF299287R [REDACTED] Make KEYSTONE Model RAPTOR Model Year 2007
Date Purchased 13-MAR-07 Dealer's Name and Telephone Number _____ Engine: _____ Fuel Type: _____
Original Owner Dealer's City _____ State _____ Zip Code _____ No: Cylinders _____
Transmission Type Antilock Brakes Powertrain _____ Vehicle Component Code 350000 EQUIPMENT
 Cruise Control Multiple Failure: _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 14-JUL-2007 Failure Mileage _____ Failure Speed _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/65R15) _____
DOT No. (Example: DOTM19ABC036) Original Equipment Failure Location: _____
 Prior Repair
Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

Crash Yes No Fire Yes No Number of Persons Injured _____ Number of Deaths _____ Reported to Police _____
N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2007 KEYSTONE RAPTOR R299 FIFTH WHEEL. THE CONTACT STATED THAT THE PLACARD FOR THE TIRE DID NOT MATCH THE ACTUAL TIRE ON THE VEHICLE. HE STATED THAT THERE WAS CONFLICTING INFORMATION, WHICH HE BELIEVED TO BE A SAFETY HAZARD. HE ALSO STATED THAT THIS INFORMATION CONFUSED THE DEALER. NO OTHER VEHICLE INFORMATION WAS AVAILABLE. THE CURRENT MILEAGE IS 4,000 AND THE FAILURE MILEAGE WAS INAPPLICABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THE FAILURE OCCURRED ON 7-15-07 IN TRUSSVILLE, AL (BLOWOUT IN DRIVEWAY). THE SECOND FAILURE HAPPENED ON 8-15-07 IN CLINTON, OK (BLOWOUT AT 65 MPH ON I-40). I CONTACTED KEYSTONE MFG. ON 7-19-07 TO REPORT THE FIRST INCIDENT. I WAS ASSURED THAT 235/80 R16 D TIRES WERE SPECIFIED AND O.K. TO USE ON A KEYSTONE RAPTOR RP 299 DESPITE PLACARDS ON THE TRAILER STATING OTHERWISE. THE SECOND FAILURE OCCURRED AFTER THESE ASSURANCES. THE PLACARD STATES THAT 235/80 R16 E TIRES ARE TO BE USED AT 80 PSI COLD. 235/80 16 D TIRES ARE RATED AT 65 PSI COLD. SOMEONE WILL BE INJURED OR KILLED IF THIS CONFUSION IS NOT ADDRESSED AND CORRECTED.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

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NO POSTAGE
NECESSARY
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BUSINESS REPLY MAIL

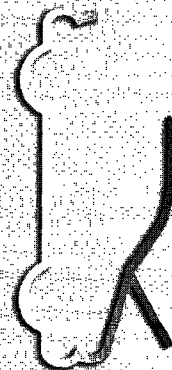
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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

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Think your vehicle has a safety defect?



**If so:
Use the enclosed form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOCQ)
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