



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects

1-888-DASH-2-DOT (1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

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OWNER INFORMATION (Type or Print)

Name

Address

City MISSION VIEJO

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? [X] YES [] NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner Date

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side SAJEA01U7

Make JAGUAR

Model S-TYPE 4.2

Model Year 2003

Date Purchased 28-MAR-03

Dealer's Name and Telephone Number

Engine: No: Cylinders 8

Fuel Type: Gas

Original Owner [X]

Dealer's City

State

Zip Code

Transmission Type AUTOMATIC

[X] Antilock Brakes [X] Cruise Control

Powertrain REAR WHEEL DRIVE

Vehicle Component Code 050000 PARKING BRAKE

Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 01-JUN-2007

Failure Mileage 33000

Failure Speed Parked

Automatic Parking Brake did not unlock upon starting car and shifting out of "Park". Warning notice "Parking Brake Fault" came on.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

[] Original Equipment [] Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash [] Yes [X] No

Fire [] Yes [X] No

Number of Persons Injured 0

Number of Deaths 0

Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 JAGUAR S-TYPE. THE CONTACT STATED THAT THE PARKING BRAKE WARNING LIGHT ILLUMINATED AND THE BRAKE FAILED TO RELEASE AUTOMATICALLY. THE DEALER WAS UNABLE TO DETERMINE THE CAUSE OF FAILURE. THE CONTACT RECEIVED RECALL NOTICE # 04V488000 (PARKING BRAKE). THE MANUFACTURER STATED THAT HIS VIN WAS NOT INCLUDED IN THE RECALL. THE DEALER REPLACED THE SUPPRESSOR MODULE, HOWEVER, THE ELECTRONIC PARKING BRAKE MODULE WAS NOT REPLACED. THE CURRENT MILEAGE IS 33,098 AND FAILURE MILEAGE WAS 33,000. R-167 Suppressor Module replaced 1/22/05. Mileage=19,597. 1) 4 year/40,000 mile service of vehicle performed on 5/17/07 - Actual mileage = 32,208. 2) First "Parking Brake Fault" occurred 6/13/07 upon starting the car. Brake would not release after 1 1/2 hours and car was towed to dealer. Brake was still locked upon arrival, but by the time Jaguar dealer checked the car the next morning, brake apparently had released as dealer could not find a failure code. Mileage = 32,600. 3) Bought a 3-year service contract on 6/20/07 at 32,780 miles to provide for any such future events.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

- 4) 6/26/07 - Parking Brake Locked and "Parking Brake Fault" warning after car parked overnight. Brakes released after about 1 hour. Mileage = 32,896. Dealer suggested 4 yr old battery could be the problem in not providing enough cold cranking amps. No failure code found by dealer.
- 5) 6/28/07 - Replaced original battery with new battery that is better than original.
- 6) 7/11/07 - Brakes locked up & "Parking Brake Fault" warning showing. When parking brake not released after about one hour, called Tow truck. Tow truck arrived in about 30 minutes, and we found that the Parking Brake had then released. We drove the car to the dealer, Mileage = 33,098. Mission Viejo Jaguar kept car 7/11/07-7/17/07, and started car each day without being able to get a failure code. As of 8/8/07, car has 33,140 miles due to ^{ATTACH ADDITIONAL SHEETS IF NECESSARY} being driven very little over concern of Parking Brake locking up again. Dealer cannot repair without getting a failure code!!

U.S. Department of Transportation

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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



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Think your vehicle has a safety defect?



**If so:
Use the enclosed form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
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THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).