



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY I00148

Date Received

Repository

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Reference No.
10196734

OWNER INFORMATION (Type or Print)

Name

Address

City ELGIN

State IL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize the manufacturer of your vehicle to use your name or address to the vehicle manufacturer? YES NO

Signature of Owner _____ Date 08/03/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2B4GP44G7Y

Make

DODGE

Model

GRAND CARAVAN

Model Year

2000

Date Purchased
01-AUG-00

Dealer's Name and Telephone Number

Westside Dodge

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

Dealer's City

North Aurora

State

IL

Zip Code

60542

Transmission Type

AUTOMATIC

Antilock Brakes

Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

021400 SUSPENSION:FRONT:MACPHERSON STRUT

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
01-JUL-2006

Failure Mileage
40000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2000 DODGE GRAND CARAVAN. THE CONTACT NOTICED RUST ON THE TOP OF THE STRUT TOWER. THE RUST HAS WORSENERED OVER TIME. THE DEALER WAS UNABLE TO DETERMINE THE CAUSE OF FAILURE. THE DEALER ADVISED THE CONTACT TO TAKE THE VEHICLE TO A BODY SHOP SO THEY COULD WELD A PIECE OF METAL TO THE STRUT TOWER. THE BODY SHOP STATED THAT WOULD NOT SOLVE THE FAILURE AND STATED THAT THE STRUT TOWER SHOULD BE REPLACED. THE CURRENT MILEAGE IS 73,500 AND FAILURE MILEAGE WAS 40,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.