



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4273)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

18-JUL-2007

Reference No.

10196714

OWNER INFORMATION (Type or Print)

Name

Address

City

PORT ST. LUCY

State

FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?

☒ YES

☐ NO

In the absence of an authorized signature, ALL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 7/10/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1G4EC63T98

Make

CADILLAC

Model

ESCALADE

Model Year

2003

Date Purchased
01-DEC-04

Dealer's Name and Telephone Number
PRIVATE AUTO AUCTION

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

☐

Dealer's City
ORLANDO

State
FL

Zip Code

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
FRONT WHEEL DRIVE

Vehicle Component Code

117000 DIGITAL INSTRUMENT PANEL

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
01-FEB-2007

Failure Mileage
90000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 CADILLAC ESCALADE. THE CONTACT STATED THAT THE SPEEDOMETER HAS STOPPED WORKING. THE CADILLAC DEALER AND THE MANUFACTURER STATED THAT SINCE HIS VEHICLE IS OUT OF WARRANTY, IT WOULD COST \$100 TO INSPECT THE VEHICLE AND \$500 TO REPLACE THE SPEEDOMETER. THE CONTACT STATED THAT THERE ARE NUMEROUS COMPLAINTS FOR THIS COMPONENT, HOWEVER, GENERAL MOTORS REFUSES TO DO ANYTHING. BECAUSE OF THE FAILURE, THE CONTACT HAS HAD NEAR CRASHES AND RECEIVED SPEEDING TICKETS. THE VIN AND ENGINE SIZE WERE UNKNOWN. THE CURRENT MILEAGE IS 105,000 AND FAILURE MILEAGE WAS 90,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.