



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received  
2007 SEP -5 PM 12:48  
19 JUL-2007

Repository   
Reference No.  
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**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
Address [REDACTED]  
City SCOTSDALE State AZ Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]  
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorized signature, you must NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner [REDACTED] Date 7/26/07

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 3C4FY48B64 [REDACTED]  
Make CHRYSLER Model PT CRUISER Model Year 2004  
Date Purchased 01-MAY-04 Dealer's Name and Telephone Number AIRPARK CHRYSLER 490-556-7400 Engine: No: Cylinders 4 Fuel Type: Gas  
Original Owner  Dealer's City SCOTTSDALE State AZ Zip Code [REDACTED]  
Transmission Type  Antilock Brakes Powertrain FRONT WHEEL DRIVE Vehicle Component Code 150000 SEAT BELTS  
MANUAL  Cruise Control Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) 13-JUL-2007 Failure Mileage 48000 Failure Speed [REDACTED]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]  
DOT No. (Example: DOTM19ABC036) [REDACTED]  Original Equipment  Prior Repair Failure Location: [REDACTED]  
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]  
Seat Type: [REDACTED] Installation System: [REDACTED]  
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash  Yes  No Fire  Yes  No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

**Narrative Description of Incident(S), Crash(es), and Injury (ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2004 CHRYSLER PT CRUISER. THE CONTACT STATED THAT THE WEBBING/THREADING THAT HOLDS THE CONNECTOR INTO THE REAR CENTER SEAT BELT RECEPTACLE HAD COMPLETELY DETERIORATED. HE FEELS THAT IF A CRASH OCCURRED, THE SEAT BELT WOULD FAIL TO HOLD OR SUPPORT THE PERSON IN THE SEAT. THE CURRENT AND FAILURE MILEAGES WERE 48,000.  
*I TOOK THE SEAT INTO THE DEALERSHIP, BOTH A SERVICE ADVISOR + A PARTS ASSOCIATE AGREED THE SEATBELT WAS UNSAFE. THE COSTS OF PARTS IS 321.68 + THE COST OF LABOR IS 324.75.*

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).