



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4736)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2007 SEP - 5 PM 12:47
13-JUL-2007

Repository ☐

Reference No.
10196277

OWNER INFORMATION (Type or Print)

Name

Address

City

LEXINGTON PARK

State

MD

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GCHK23153F

Make

CHEVROLET

Model

SILVERADO 2500 HD

Model Year

2003

Date Purchased
01-JAN-03

Dealer's Name and Telephone Number

Engine:

No: Cylinders 8

Fuel Type:

Diesel

Original Owner

☒

Dealer's City

State

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

191000 TIRES:TREAD/BELT

Multiple Failure: 4

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

01-MAR-2006

Failure Mileage

47000

Failure Speed

60

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make
GOODYEAR

Tire Model (Name or Number)
WRANGLER RTS

Tire Size (Example P215/65R15)
P245/75R16

DOT No. (Example: DOTM19ABC036)
MD70D5HR

☐ Original Equipment
☐ Prior Repair

Failure Location: DRIVER SIDE FRONT

Tire Component Code
191000 TIRES:TREAD/BELT

Tire Failure Type TREAD SEPARATION

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 CHEVROLET SILVERADO 2500 HD. THE VEHICLE HAS GOODYEAR WRANGLER RTS TIRES. THE CONTACT NOTICED THAT THE DRIVER SIDE REAR TIRE WAS FLAT. THE TIRE DEALER STATED THAT THERE WAS A HOLE IN THE SIDEWALL. THERE WERE 3,000 MILES ON THE TIRE AT THE TIME OF THE SEPARATION. APPROXIMATELY FIVE MONTHS LATER, WHILE DRIVING 60 MPH, THE TREAD SEPARATED ON THE PASSENGER SIDE FRONT TIRE. THERE WERE 13,000 MILES ON THE TIRE AT THE TIME OF THE SEPARATION. THE TIRE DEALER STATED THAT THE VEHICLE HAD INCORRECT TIRES. THE FAILED TIRE WAS REPLACED. APPROXIMATELY SIX MONTHS LATER, THE CONTACT NOTICED A GASH ON THE DRIVER SIDE REAR TIRE. THE TIRE HAS BEEN REPLACED. THE CURRENT MILEAGE IS 62,000 AND FAILURE MILEAGE WAS 47,000.

*All four tires failed over a period of 18 months.
less than 25,000 miles total*

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

all four tires failed due to belt separation - one tire had
hole in sidewall. Another sidewall separated
all tires failed in less than 25k miles.
Two were replaced under Road Hazard Warranty - two were
not. I replaced the remaining two recently with
Michelin Tires. (7/23/07)

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

SOUTHERN MD 207

30 JUL 2007 PM 2 L

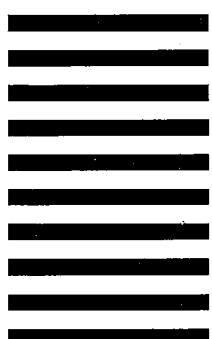
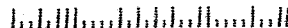
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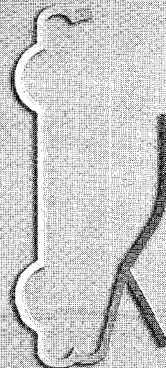
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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236

nhtsa
www.nhtsa.dot.gov
people saving people

Vehicle Owner's Questionnaire (VOQ)
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