



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2007 DEC 12 AM 8:44
13-JUL-2007

Repository

Reference No.
10196264

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City VERNON State AL Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 11/23/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1C4GJ45333B [REDACTED] Make PLYMOUTH Model VOYAGER Model Year 2003

Date Purchased 25-OCT-02 Dealer's Name and Telephone Number Columbus Motor Co 662-328-1430 Engine: No: Cylinders 6 Fuel Type: Gas

Original Owner Dealer's City Columbus MS State MS Zip Code 39701

Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain FRONT WHEEL DRIVE Vehicle Component Code 110000 ELECTRICAL SYSTEM Multiple Failure: 8

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 15-DEC-2005 Failure Mileage 30000 Failure Speed 50

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
DOT No. (Example: DOTMAL9ABC036) Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 PLYMOUTH VOYAGER 2003. WHILE DRIVING 50 MPH, THE VEHICLE'S LIGHTS FLASHED ON AND OFF AND THEN STOPPED. THE CONTACT HAS NOT TAKEN THE VEHICLE TO A MECHANIC. THE FAILURE HAS GOTTEN WORSE. THE CURRENT MILEAGE IS 45,000 AND FAILURE MILEAGE WAS 30,000.

see attachment for more info

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

On or about 12-17-05 after having driven about 5 miles the headlights on my 2003 Chrysler Voyager went out, then immediately back on. On or about 7-28-06, after having driven about 2 minutes the headlights flickered off and on several times. Since then they have flickered off & on several occasions. This comes totally at random and may go for months without a problem. On 7-13-07 I took the van to Columbus Motor Co, where I purchased the vehicle. They checked the light system and found no problem. They said the battery was weak and alternator noisy was all they found. I replaced the battery and had the alternator tested and found it to be charging normally. They said there were no bulletins from Chrysler about this problem. They said they contacted Chrysler but were not given any information on how to correct this problem (copy of bill attached). Approximately two weeks later the problem started again. My wife drives the van most of the time. We drive the van at night as little as possible which makes me think the problem would occur much more if we drove as usual. I am very concerned about this. I am willing to pay for the parts & labor to repair this problem, but I don't want to spend hundreds of dollars on parts & labor when someone is just guessing at what the problem might be.

When I spoke on the phone to one of your people, he told me that NHTSA did not know what was the cause of these problems. If you have had over 800 complaints and are considering a recall, then how can you not know what the problem is? I feel this is a very dangerous situation which could result in a bad accident causing injury or death. If you can give me any assistance in this matter I would greatly appreciate it.



THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXAMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).