



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

2008 FEB -1 PM 12:40
 10-JUL-2007

FOR AGENCY USE ONLY 100148

Date Received	Repository <input type="checkbox"/>
	Reference No. 10195978

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
 Address: [REDACTED]
 City: FRESNO State: CA Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]
 Evening Telephone Number: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of an express consent to the vehicle manufacturer.
 Signature of Owner: [REDACTED] Date: 8/1/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1RFD6466 [REDACTED]	Make SAFARI COACH	Model ZANZIBAR	Model Year 2002
Date Purchased 30-APR-06	Dealer's Name and Telephone Number (539) CLAVIS RV 291-7300	Engine: No: Cylinders 6	Fuel Type: Diesel
Original Owner <input type="checkbox"/>	Dealer's City CLAVIS	State CA	Zip Code 93712
Transmission Type AUTOMATIC	<input type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain REAR WHEEL DRIVE	Vehicle Component Code 022000 SUSPENSION:REAR Multiple Failure: 100

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 13-DEC-2006	Failure Mileage 48000	Failure Speed
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 MONACO SAFARI COACH ZANZIBAR. THE CONTACT NOTICED THAT THE REAR DRIVER SIDE OF THE VEHICLE LEANED DOWN THREE INCHES. THE DEALER INSPECTED THE VEHICLE, BUT DID NOT OFFER AN EXPLANATION FOR THE FAILURE. THE MANUFACTURER STATED THAT THE SUSPENSION ON THE VEHICLE WAS INADEQUATE AND THAT NO PARTS WERE AVAILABLE TO PERFORM A REPAIR. AS OF JULY 10, 2007, THE SUSPENSION HAS NOT BEEN REPAIRED. THE CONTACT STATED THAT THE PARKING BRAKE DOES NOT ENGAGE PROPERLY. THE DEALER STATED THAT THE BRAKE PADS NEED TO BE REPLACED AND THE ROTORS NEED TO BE TURNED. THEY REPLACED THE PADS, BUT THE FAILURE PERSISTS. THE CURRENT MILEAGE IS 56,000 AND FAILURE MILEAGE WAS 48,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Suspension was Rubber Rite on factory
455. Capt. Diesel eng. Not adequate enough
to hold heavy eng. Factory said, 6 were
made like ours & they have replaced
4 or 5. Also - factory advised it could
not tow anything over 5,000 lbs.

Emergency brake - took to Paul Everett's
Frisoni Motors dealer to see why

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

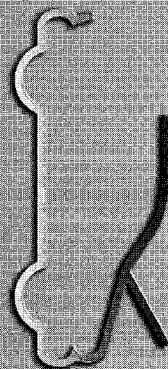
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

Think your vehicle
has a safety defect?



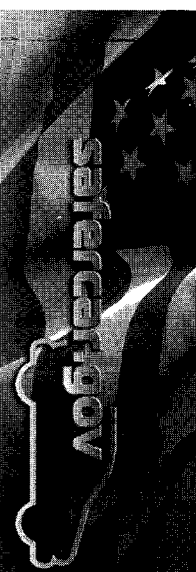
If so:
Use the enclosed
form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



Vehicle Owners Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



Emergency brake would not hold.
dealer replaced, brake pads &
turned rotors, did not help.
Emergency brake will not
hold & Vehicle does not have
a parking brake. Very
dangerous - - - also no
air brakes on vehicle.

Unit was purchased from
Cloris & V on April 30, 2006,
but not picked up until
July 2007 so dealer could
check out unit to be sure
everything was working.

Cloris & V closed their service
Dept. shortly after we took
delivery. Then took to
Morales Dealer - Paul Everett
in Fresno Ca for repairs,
with no luck. Charged
us for things that were
not done. Suspension
& Emergency Brake still
are bad.