



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
**To Report Vehicle Safety Defects**  
**1-888-DASH-2-DOT**  
**(1-888-327-4236)**  
**INTERNET: www.nhtsa.dot.gov/hotline**

FOR AGENCY USE ONLY 100148

Date Received

2008 FEB -1 PM 12:40  
10-JUL-2007

Repository

Reference No.

10195938

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]

Address [REDACTED]

City LAKEVILLE

State MN

Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
WWWUK63B62 [REDACTED]

Make VOLKSWAGEN

Model PASSAT

Model Year 2002

Date Purchased  
14-JUN-07

Dealer's Name and Telephone Number

Engine:  
No: Cylinders 8

Fuel Type:  
Gas

Original Owner

Dealer's City

State Zip Code

Transmission Type  
AUTOMATIC

Antilock Brakes  
 Cruise Control

Powertrain  
ALL WHEEL DRIVE

Vehicle Component Code  
062200 ENGINE AND ENGINE COOLING:COOLING SYSTEM:FAN

Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)  
09-JUL-2007

Failure Mileage  
58300

Failure Speed  
70

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment  
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2002 VOLKSWAGEN PASSAT. WHILE DRIVING 70 MPH, THE VEHICLE BEGAN TO OVERHEAT AND SMOKE. THE CONTACT PULLED OFF THE ROAD, WAITED UNTIL THE VEHICLE COOLED DOWN, AND DROVE TO THE NEAREST DEALER. THE MECHANIC STATED THAT THE PRIMARY FAN HAD BURNED OUT. HE ALSO STATED THAT IT WAS A VERY COMMON FAILURE WITH HIS MODEL OF VEHICLE. THE CURRENT AND FAILURE MILEAGES WERE 58,300.

Very bad traffic situation

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.