

CL-10195716-7514



U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

400 Seventh Street, S.W.  
Washington, D.C. 20590

July 10, 2007

[REDACTED]  
[REDACTED]  
Stanton, CA [REDACTED]

NVS-216 aae  
Ref. # 10195716

Dear [REDACTED]

Thank you for your correspondence dated June 16, 2008, concerning a AC-Delco battery. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation on June 27, 2007. We regret any inconvenience our delay in responding may have caused you.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to determine whether an investigation into a possible safety defect or safety defect recall adequacy is warranted.

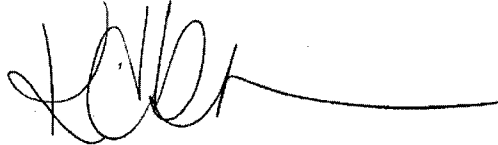
In order for us to record specific information concerning the problems you have experienced with your battery we require the model. Please fill out and return the enclosed pre-addressed, postage-paid Vehicle Owner's Questionnaire (VOQ). The information you provide will be entered into our database and considered with other reports to identify any safety-related defect trends that may require our attention. Please mark the appropriate authorization box and sign the form. Your information may assist AC Delco and NHTSA in determining if a safety-related defect exists.



DOT AUTO SAFETY HOTLINE  
888-DASH-2-DOT  
888-327-4236

A search of our database indicated one recall for AC-Delco battery that may be of interest to you, NHTSA Recall Campaign No. 95E027000, summary enclosed.

Sincerely,

A handwritten signature in black ink, appearing to read 'K. DeMeter', with a long horizontal flourish extending to the right.

Kathleen C. DeMeter, Director  
Office of Defects Investigation  
Enforcement

Enclosure: NHTSA Recall Campaign No. 95E027000