



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received **2007 OCT 24 AM 9:53** Repository

Reference No. 10195615

OWNER INFORMATION (Type or Print)

Name [Redacted]
 Address [Redacted]
 City **OSARK** State **AR** Zip Code [Redacted]

Daytime Telephone Number [Redacted] E-mail Address [Redacted]
 Evening Telephone Number [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of a signature, please print your name or address to the vehicle manufacturer.
 Signature of Owner [Redacted] Date **10/07/07**

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: **KNDMB23386** [Redacted]
 Make **KIA** Model **SEDONA** Model Year **2006**
 Date Purchased **05-NOV-06** Dealer's Name and Telephone Number **Bill White Motors 479 963-3017** ← home office
 Engine: **No: Cylinders 6** Fuel Type: **Gas**
 Original Owner Dealer's City **Fort Smith Ark.** State **AR** Zip Code **72901**
 Transmission Type **AUTOMATIC** Antilock Brakes Powertrain **FRONT WHEEL DRIVE** Vehicle Component Code **180000 VEHICLE SPEED CONTROL** *Not cruise.*
 Multiple Failure: **1**

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) **14-JUN-2007** Failure Mileage **25200** Failure Speed **40**
Vehicle accelerated. Could be throttle or electronics. Not cruise.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/65R15) _____
 DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: _____
 Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
 Seat Type: _____ Installation System: _____
 Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured **0** Number of Deaths **0** Reported to Police **Y**

Narrative Description of Incident(S), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2006 KIA SEDONA. WHILE ACCELERATING TO MERGE ONTO A HIGHWAY, THE VEHICLE CONTINUED TO ACCELERATE ON ITS OWN. THE CONTACT DEPRESSED THE BRAKE PEDAL COMPLETELY DOWN TO THE FLOOR, BUT THE VEHICLE FAILED TO STOP. THE BRAKES BEGAN TO SMOKE. THE VEHICLE DECELERATED TO 40 MPH AND THEN ACCELERATED AGAIN TO AN UNKNOWN SPEED. THE CONTACT DROVE THE VEHICLE INTO A GRASSY FIELD AND STRUCK A SIGN. THE VEHICLE DROVE INTO A DITCH WHERE IT EVENTUALLY STOPPED. THERE WERE NO WARNING INDICATORS. THE VEHICLE WAS TOWED TO A KIA DEALER. THE VEHICLE SUSTAINED FRONT END DAMAGE AND THE PASSENGER SIDE TIRE BLEW OUT. THE DEALER COULD NOT DIAGNOSE THE CAUSE OF FAILURE. A POLICE REPORT WAS FILED. THE CURRENT AND FAILURE MILEAGES WERE 25,200.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

PLEASE HELP!

My 2006 Kia Sedona accelerated at high speed and would not stop

My 2006 Kia Sedona (25,200 miles) refused to slow down after I had speeded up to around 65 mph to merge into freeway traffic. It continued to accelerate in spite of the fact that I was braking it as hard as I could.

I did not have the speed control turned on. I tapped the brake with no result. I stepped hard on the brake, and the vehicle shuddered and began to slow very sluggishly.

As the traffic was very heavy, I decided to take the next exit. The Sedona has a dual transmission in the dash. As I came down the ramp, I put the transmission over into manual and downshifted. I downshifted several times with absolutely no effect.

The exit led to a very busy street, and I was supposed to merge. I blasted into the street doing about 40, but mercifully there was a gap in the traffic, and I was able to get into the right lane. I could smell the brakes even inside the van with the windows up.

Ahead, I could see an intersection with a light and many cars in all lanes. The van was gradually slowing, and I hoped to get it stopped before I reached the intersection. Then, at around 30 mph, **the engine suddenly roared very loudly and the van surged forward again.**

At this point, I thought we were going to die. (My mother was with me.) There was no shoulder on this street, just a high curb and a sidewalk. There was a grassy lot on the right, and I began to try to jump the curb to go into the lot and not crash into the traffic stopped at the intersection ahead of me. It seemed to me at the time that the van was pulling hard to the left, and I thought that I had lost steering. Now, I suppose that it may have been just recoiling off the curb. Or maybe the brakes were overheating unevenly. At any rate, the driver behind me said that my mirror went within two inches of a semi as I sped past it.

At the last moment, before crashing into the stopped traffic in front of me, I was able to get the van to go into the grassy lot where we ran over a sign and plowed down into a depression in the grass. At this point, the van stopped.

When we got out, the brakes were smoking so much that black smoke was everywhere, and one of the witnesses was concerned that the high grass might catch on fire. The police officers who came saw how hot the brakes were and that there were no skid marks anywhere on the pavement, and they recognized that there was a problem with the vehicle. They did not cite me as being at fault in any way.

Kia's Response: I had the van towed to the nearest Kia dealership, which is in Fayetteville, Arkansas. They kept it for over a week and reported that there was nothing

wrong with it. I called Kia Motors America and filed a complaint with them, but their response was that the dealer in the field is their "eyes and ears" and that if the dealer did not find anything, then there must not be anything. I was amazed at how unconcerned they were about such a potential hazard. I contacted the dealer from whom I bought it in Fort Smith, Arkansas, and he wanted me to pay to have it towed to his shop.

Mystery Post: Instead, I had it taken to an independent mechanic. But he said that the software to run the diagnostics is proprietary. He did post the incident on a national discussion board for mechanics. He received a response from an unknown source who advised him to "adjust the throttle position switch so it would open a millimeter less." However, the person who responded had removed his email address so that he could not be contacted. Within two hours, the post had been deleted from the site.

Past Kia Problems: At the time this happened to me, I did not know about the recall that Kia did on 2005 Kia Sedonas. (NHTSA CAMPAIGN ID Number : 05V329000) But when I read the report of that malfunction, it made me shiver because it was exactly what mine did. Not only failed to stop but accelerated. I know that those models supposedly accelerated only in freezing conditions. I know that the whole throttle system was changed for the 2006 models. But I still know what my vehicle did, and I think that there must be something else amiss in the Kias.

I did a search on your site and found that **ANOTHER** 2006 Kia Sedona accelerated. This was VIN : KNDMB23 [redacted] This was at low speed, but does show that there is something wrong.

Please Help: I still have the vehicle in the condition which it left the Kia dealership. I am terrified to drive it, and I don't want to trade it in, because I know that the dealer will just sell it to another unsuspecting family who may be killed by it. Yet, I have a [redacted] debt on it, and I am having to drive a very old car that we just happen to have in our family. From a personal standpoint, I need to get rid of it, but I have been hoping that your agency will investigate it. I am so fortunate that I have lived to tell my story. I don't know how many other people have had the same situation and did not. If we had crashed, witnesses would have assumed that I just lost control because I came off the interstate too fast.

Please, please investigate this. My vehicle is ready to be examined. Take it and tear it to pieces. I can't express to you the horror of this experience and how nearly we were killed. As an ordinary citizen, I am so powerless. Kia won't do anything. I called Consumer Reports. I reported it to all the consumer advocacy websites. No one seems able to do anything. They all say to send in a complaint to you.

I apologize for the length of this. Thank you for your time. You may contact me at the following numbers if you need more information. [redacted] (home) [redacted] (cell).

[redacted]

10/12/07

ARKANSAS MOTOR VEHICLE CRASH REPORT

Report # 07-1006

Unit Assigned 379 Premises City Lat/Long

District E

No. Day/Yr 6 14-07	Day of Week THU	Time Of Crash 5:25 <input type="checkbox"/> AM <input checked="" type="checkbox"/> PM	No. Of Vehicles 1	Time Notified 5:28 <input type="checkbox"/> AM <input checked="" type="checkbox"/> PM	Time Arrived 5:32 <input type="checkbox"/> AM <input checked="" type="checkbox"/> PM	Hit & Run <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Direction Of Travel V# I E V#	Official Use Only <input checked="" type="checkbox"/>
County WASHINGTON		City SPRINGDALE		Not In City, But Distance Direction City Limits		Speed Limit 40		
Road / Street / Highway ELM SPRINGS RD			Section	Log Mile	At Intersection With		Posted <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Not At Intersection, But Distance 250 ft. <input type="checkbox"/> N <input type="checkbox"/> S <input type="checkbox"/> E <input checked="" type="checkbox"/> W			40 th Street		Reference Point			

VEHICLE # 1 (PEDESTRIAN # 0)

Also Complete Truck and Bus Crash Report for each qualifying vehicle, if crash involves fatality, injury or tow.

Driver's Name (First/MI/Last Name) [REDACTED] Inj. Code 5

Address [REDACTED] Safety Equip 3 Air Bag 6 Eject 0

City OZARK State AR Zip Code [REDACTED]

Additional Information

DOB [REDACTED] Race W Sex F Driver's License State AR Class D # [REDACTED] End. -

Test Blood Req Breath Urine Toxicology Results: None Req.

Vehicle Owner's Name (First/MI/Last Name) SAME AS DRIVER

Address [REDACTED]

City [REDACTED] State [REDACTED] Zip Code [REDACTED]

Vehicle Description Year 2006 Make KIA

Model SEDONA Body Style VAN Color MAROON

Vehicle Identification Number [REDACTED] Estimated Damage 500.00

Vehicle License Plate None

Year 2007 State AR Number 724-LBS

Trailers Yes No # Of Units Reg. State Plate #

Prior Vehicle Damage? Yes No If Yes, Describe Damage & Location

Vehicle Damage As Result Of Crash Disabled Other Damage Functional No Damage

Towed? Yes No Name of Tow Service ACTION TOWING

Address Vehicle Removed To [REDACTED]

City SPRINGDALE State AR Zip Code [REDACTED]

Additional Information

Insurance Company UNITED SERVICES AUTO Policy # 000673 [REDACTED]

EMS Notified AM PM Transported By

FMS Arrived AM PM

No Injury/Transport

Injured Transported To (Hospital Name/City/State)

VEHICLE # (PEDESTRIAN #)

Also Complete Truck and Bus Crash Report for each qualifying vehicle, if crash involves fatality, injury or tow.

Driver's Name (First/MI/Last Name) Inj. Code

Address Safety Equip Air Bag Eject

City State Zip Code

Additional Information

DOB Race Sex Driver's License State Class # End.

Test Blood Req Breath Urine Toxicology Results: None Req.

Vehicle Owner's Name (First/MI/Last Name)

Address

City State Zip Code

Vehicle Description Year Make

Model Body Style Color

Vehicle Identification Number Estimated Damage

Vehicle License Plate None

Year State Number

Trailers Yes No # Of Units Reg. State Plate #

Prior Vehicle Damage? Yes No If Yes, Describe Damage & Location

Vehicle Damage As Result Of Crash Disabled Other Damage Functional No Damage

Towed? Yes No Name of Tow Service

Address Vehicle Removed To

City State Zip Code

Additional Information

Insurance Company Policy #

EMS Notified AM PM Transported By

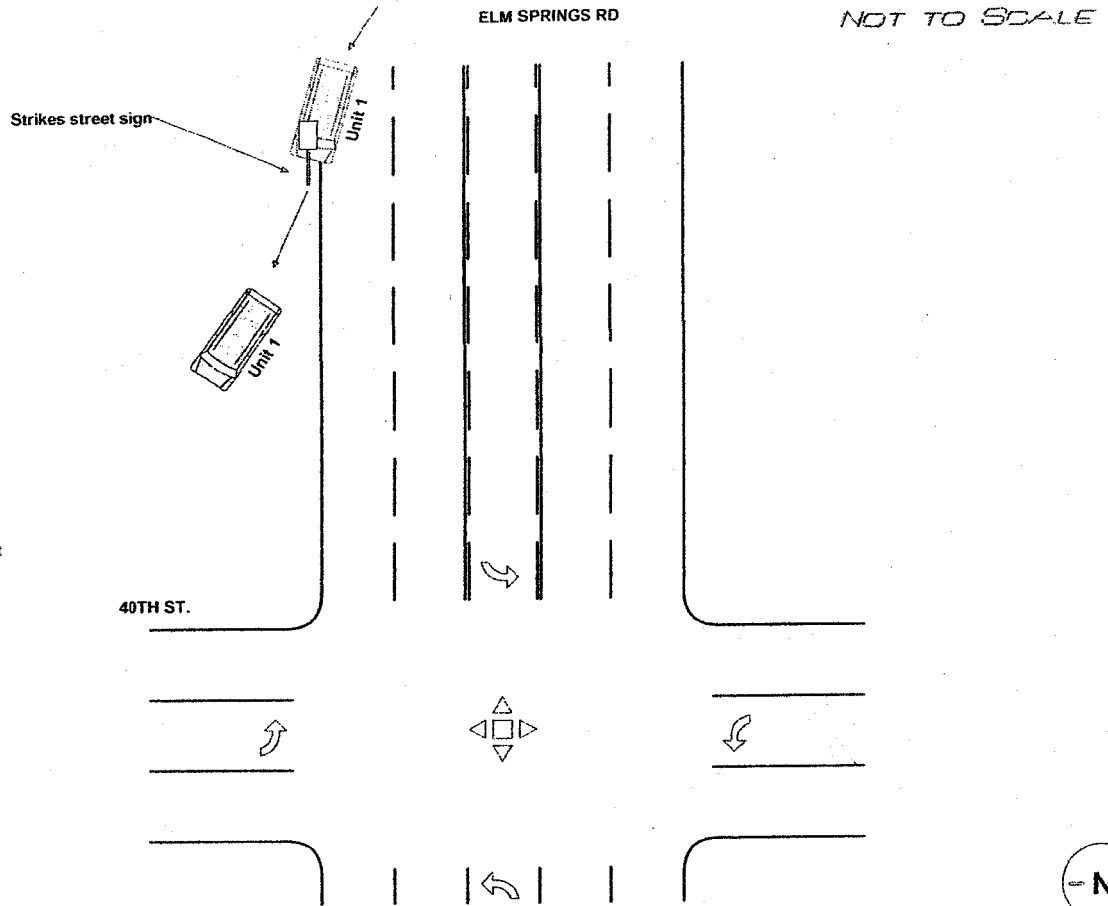
EMS Arrived AM PM

No Injury/Transport

Injured Transported To (Hospital Name/City/State)

ATMOSPHERIC CONDITIONS 0 Clear 4 Fog 8 Dust 9 Mist 1 Rain 5 High Winds 98 Other 2 Sleet 6 Smoke 99 Unknown 3 Snow 7 Smog				RELATION TO JUNCTION 0 Non-Junction 4 Alley 8 Crossover Lane 1 Intersection 5 Exit Lane 98 Other 2 Intersection Related 6 Entrance Lane 99 Unknown 3 Driveway 7 R.R. Crossing												
LIGHT CONDITIONS 1 Daylight 3 Dawn 5 Dark But Lighted 98 Other 2 Dark 4 Dusk 6 Dark Light Not Functional 99 Unknown				TRAFFIC CONTROLS 0 No Traffic Controls 5 R.R. Crossing W Gate & Signals 11 Traffic Lanes Marked 1 Flashing Beacon 6 R.R. Crossing W Flashing Signals Only 12 No Passing Signal 2 Traffic Signal 7 R.R. Crossing W Crossbuck Only 13 Slow Or Warning Sign 3 Stop Sign 8 School Zone 14 Officer Or Flagman 4 Yield Sign 9 Pedestrian Signal 98 Other 10 Lane Symbols Painted on Roadway 99 Unknown												
ACCIDENT LOCALE 1 Rural 2 Urban 99 Unknown				TRAFFIC CONTROL DEVICE 0 Device Not Present 1 Device Not Functioning 2 Device Functioning Properly 3 Device Not Functioning Properly												
ROADWAY SURFACE CONDITION 1 Dry 4 Sand 98 Other 2 Wet 5 Dirt 99 Unknown 3 Ice 6 Oil				TYPE OF COLLISION 0 Single Vehicle Non Collision With Motor Vehicle In Transport 2 Rear End 4 Sideswipe Same Direction 6 Backing 1 Head On 3 Angle 5 Sideswipe Opp. Direction 98 Other												
ROAD SYSTEM 1 Interstate 5 City Street 2 U.S. Highway 6 Frontage Road 3 State Highway 7 Ramp 4 County Road 99 Unknown				CONTRIBUTING FACTORS 0 None 11 Improper Right Turn 22 Cutting In 1 Too Fast For Conditions 12 Improper Left Turn 23 Impeding Traffic 2 Failure To Yield 13 Improper Lane Change 24 Improperly Parked 3 Driving Without Lights 14 Improper Passing 25 Crowded Off Road 4 Failure To Dim Headlights 15 Prohibited U Turn 26 Alcohol 5 Disregard Stop Sign 16 Defective Lights 27 Drugs 6 Disregard Yield Sign 17 Defective Brakes 28 Careless Prohibited Driving 7 Disregard Traffic Signal 18 Other Defective Equipment 29 Crossing Median 8 Wrong Side Of Road 19 Improper Backing 98 Other 9 Wrong Way One Way Traffic 20 Failure Or Improper Signal 99 Unknown 10 Following Too Close 21 Disregard Officer Flagman												
ROAD SURFACE 1 Concrete 3 Gravel 98 Other 2 Asphalt 4 Dirt 99 Unknown				VEHICLE ACTION 1 Going Straight 9 Making Right Turn 17 Avoiding Animal 98 Other 2 Negotiating Curve 10 Making Right Turn On Red 18 Avoiding Other Object 99 Unknown 3 Slowing 11 Making Left Turn 19 Passing 4 Stopped In Traffic Lane 12 Making Left Turn On Red 20 Changing Lanes 5 Merging 13 Making U Turn 21 Ran Off Road-Right 6 Enter Parked Position 14 Backing 22 Ran Off Road-Left 7 Exiting Parked Position 15 Avoiding Vehicle 23 Crossing Median 8 Parked 16 Avoiding Pedestrian												
ROAD ALIGNMENT 1 Straight 2 Curve				FIRST HARMFUL EVENT COLLISION WITH / NON COLLISION 1 Pedestrian 9 Unknown Obj. Not Fixed 17 Utility Pole 25 Concrete Barrier 2 Bicycle 10 Overturned 18 Fence or Fence Post 26 Culvert Ditch 3 Train 11 Fire 19 Guard Rail or Post 27 Bridge Rail 4 MV in Transport 12 Immersion 20 Bridge or Underpass 28 Other Fixed Object 5 MV In Other Roadway 13 Fell From Vehicle 21 Sign Traffic Signal 6 Parked Vehicle 14 Jackknife 22 Impact Cushion Device 98 Other 7 Animal 15 Bank or Ledge 23 House Building 99 Unknown 8 Other Object Not Fixed 16 Tree(s) 24 Light Luminary Pole												
ROAD PROFILE 1 Level 3 Hillcrest 98 Other 2 Grade 4 Sag 99 Unknown				FIRST HARMFUL EVENT LOCATION 1 On Roadway 3 Median 5 Outside Traffic Way 2 Shoulder 4 Roadside 99 Unknown												
CONSTRUCTION/MAINTENANCE ZONE 1 Yes 2 No				FIRE OCCURRENCE 0 No Fire Occurrence 1 Fire Occurrence												
TRAFFIC FLOW 1 Not Divided 98 Other 2 Divided By Median No Barrier 99 Unknown 3 Divided By Perm Barrier 4 Divided By Temp Barrier 5 One Way Traffic				DRIVER VISION OBSCURED 0 Not Obscured 5 Building 11 Dirty Windshield 1 Rain Snow Sleet On Windshield 6 Billboard 12 Obscured By Vehicle Load 2 Fog 7 Trees Shrub Etc 13 Hillcrest 3 Sunlight 8 Parked Vehicle(s) 98 Other 4 Headlights 9 Moving Vehicle(s) 99 Unknown 10 Broken Windshield												
NUMBER OF TRAFFIC LANES 1 1 3 3 5 5 7 7 2 2 4 4 6 6 8 8				VEHICLE DEFECTS 0 No Defects 3 Defective Steering 6 Windshield Mirrors 1 Defective Lights 4 Worn Slick Tires 98 Other 2 Defective Brakes 5 Motor Trouble 99 Unknown												
ROADWAY DEFECTS 0 No Defects 6 Bumps 1 Obstruction Warning 7 Defective Shoulder 2 Obstruction No Warning 8 No Markings 3 Loose Materials On Surface 9 Reduced Width 4 Holes 98 Other 5 Ruts 99 Unknown				PEDESTRIAN ACTION/LOCATION 1 Crossing At Intersection With Signal 13 Walking On Roadway With Traffic 2 Crossing At Intersection Against Signal Sidewalks Not Available 3 Crossing At Intersection No Signal Sidewalks Available 4 Crossing At Intersection Diagonally 15 Walking On Roadway Against Traffic 5 Crossing Not At Intersection Rural Sidewalks Not Available 6 Crossing Not at Intersection Urban 7 Coming from Behind Parked Car 8 Unloading Loading on School Bus 9 Playing in Roadway 10 Unloading Loading on Other 11 Lying in Roadway 12 Walking on Roadway with Traffic Sidewalks Available												
DRIVER DISTRACTION 0 Not Distracted 1 Electronic Communication Device (cell phone, pager, etc.) 2 Other Electronic Device (navigation device, palm pilot, etc.) 3 Other Inside the Vehicle 4 Other Outside the Vehicle 99 Unknown				CONDITION OF DRIVERS AND PED 1 Appeared Normal 98 Other 2 Illness 99 Unknown 3 Fatigue 4 Fell Asleep 5 Physical Disability Disease Disorder 6 Mental Disability Disease Disorder 7 Defective Sight 8 Defective Hearing 9 Seizure Blackout												
OCCUPANCY 0 Non-Motorist 1 000 Vehicle Number of Occupant				ALCOHOL/DRUGS IMPAIRMENT 1 None 3 Not Impaired 2 Impaired 4 Unknown												
POSITION IN ON VEH 10 <table border="1"> <tr><td>N</td><td>2</td><td>3</td></tr> <tr><td>4</td><td>5</td><td>6</td></tr> <tr><td>7</td><td>8</td><td>9</td></tr> </table> 10 Riding Or Hanging Outside 11 Bed Of Pickup 12 Trailing Unit 13 Sleeper Section 98 Other Enclosed 99 Unknown				N	2	3	4	5	6	7	8	9	SAFETY EQUIPMENT USED 0 None Used 7 Helmet 1 Shoulder Belt 8 Helmet W Face shield 2 Lap Belt 9 Eye Protection 3 Lap & Shoulder Belt 98 Other 4 Child Restraint 99 Unknown			
N	2	3														
4	5	6														
7	8	9														
AIR BAG 0 Not Applicable 5 Deployed Air Bag 6 No Air Bag Deployment				PEDESTRIAN ACTION/LOCATION 18 Not In Roadway												
EJECTION FROM VEHICLE 0 Not Ejected 1 Totally Ejected 2 Partially Ejected 99 Unknown				PASSENGER/PEDESTRIAN Race Sex Age												
PASSENGER/PEDESTRIAN Race Sex Age				23 Name Of Passenger(s)/Pedestrian(s) Address, City, State, Zip Code CLARKSVILLE AR												

13	14	15	16	17	18	19	20	21	22	23
1	3	3	6	0	W	F	79	5		



Springdale Police Department
 06/15/07
 No measurements taken.

40TH ST.

ELM SPRINGS RD

NOT TO SCALE

