



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2008 JUL -8 AM 10:15
06-JUL-2007

Repository

Reference No.
10195503

OWNER INFORMATION (Type or Print)

Name

Address

City CINCINNATI

State OH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of a signature, provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 07/02/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1MEFM59S93A

Make
MERCURY

Model
SABLE

Model Year
2003

Date Purchased
01-MAY-03

Dealer's Name and Telephone Number
BOB SIGG LINCOLN MERCURY

Engine:
No: Cylinders 6

Fuel Type:
Gas

Original Owner

Dealer's City
OVERLAND PARK

State
KS

Zip Code
66212

Transmission Type
AUTOMATIC

Antilock Brakes
 Cruise Control

Powertrain
FRONT WHEEL DRIVE

Vehicle Component Code
103000 POWER TRAIN:AUTOMATIC TRANSMISSION

Multiple Failure: 15

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
12-JUN-2007

Failure Mileage
48000

Failure Speed
N/A

EXTERIOR LIGHTING BRAKE LIGHT SWITCH

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 MERCURY SABLE. THE CONTACT STATED THAT HE IS EXPERIENCING BRAKE LIGHT FAILURE. HE ALSO STATED THAT HE COULD START THE VEHICLE, BUT IT FAILED TO SHIFT OUT OF THE PARK POSITION. THE VEHICLE WAS REPAIRED. THE MANUFACTURER STATED THAT THEY WOULD NOT PAY FOR THE REPAIRS, ALTHOUGH A RECALL WAS ISSUED FOR THE COMPONENT. THE CURRENT MILEAGE IS 51,000 AND FAILURE MILEAGE WAS 48,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

BRACE LAMP SWITCH FAILED. FORD REFUSED TO HONOR RECALL 04V106000
CAR MANUFACTURED 10/2002 AT THE ATLANTA PLANT. THIS CAR HAS
ADJUSTABLE PEDALS.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



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UNITED STATES**

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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owners Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

NOTE: If the vehicle has not had TSB 02-05-01 performed, go to Step 3, then skip to Step 6.
If TSB 02-05-01 has been completed on the vehicle, go to Step 4 and proceed.

3. Cut off the stop lamp harness at the plastic brace and discard the switch and harness (refer to Figure 2).

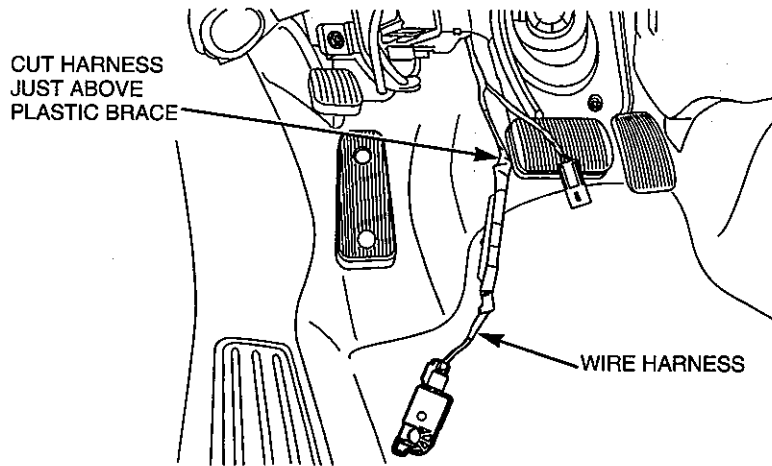


FIGURE 2

4. It is possible that on some vehicles which had the TSB performed, the splice may be located very high on the harness and access can be limited. For additional wire length disengage the harness push pin retainer located on the left side of the brake pedal bracket - next to the central junction box (CJB) (refer to Figure 3).

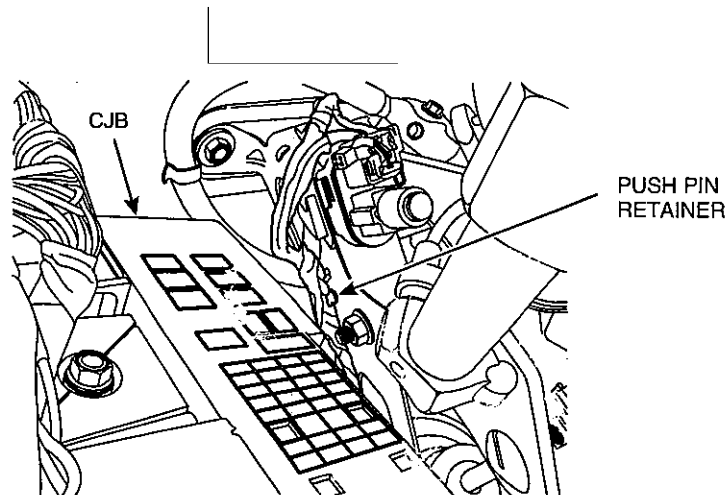


FIGURE 3

5. Remove enough tape to expose the repair area, then cut off the harness above the splices leaving as much of the vehicle harness as possible (the cut off section will include the switch, harness and the TSB-installed splices) (refer to Figure 4).



6. Strip approximately 1/4 inch of insulation from the wires on both the vehicle harness and the new harness taking care not to nick or cut the wire strands. Peel back the electrical tape on the vehicle harness as necessary.

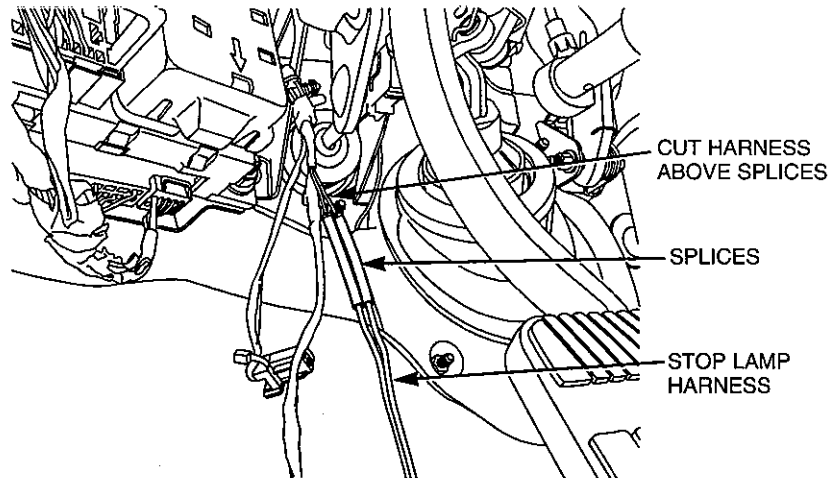


FIGURE 4

CAUTION: DO NOT USE DIAGONAL CUTTERS TO MAKE THE CRIMP. USE ONLY A COMMERCIALY-AVAILABLE RATCHETING-TYPE CRIMP TOOL [PART NO. AD-1522 OR EQUIVALENT] (PHONE NUMBER 1-800-565-3778) DESIGNED FOR USE WITH INSULATED BUTT SPlice CONNECTORS TO ENSURE A PROPER CRIMP.

7. Install one (1) butt splice connector onto each stripped wire on the new harness as follows:
- a. Holding the wire in place, squeeze the tool handles together until the ratchet releases.
 - b. Test the integrity of the splice after crimping by pulling gently on the wires.
8. Connect the new harness to the vehicle harness matching wire colors (green-to-green, red-to-red) and crimping in the same fashion as described in the previous step.
9. Using a Rotunda Flameless Heat Gun 164-R5902 or equivalent equipped with a shield to prevent any damage to surrounding components, apply heat to the butt splice connectors. Rotate the wire assembly to ensure complete shrinkage and heat until the outer shell of the connector shrinks into place and will shrink no further. The adhesive lining of the connector will melt and flow and should be visible at both ends of the connector.
10. Using vinyl electrical tape, secure the butt splices and the harness wires together in two (2) or three (3) locations (refer to Figure 5).

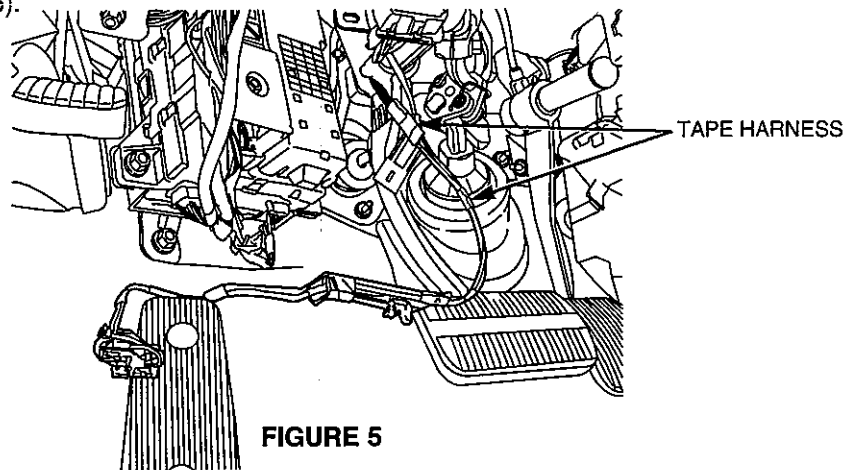


FIGURE 5



11. Install the new stop lamp switch as follows (refer to Figure 6):
 - a. Install the new plastic bushing onto the master cylinder pushrod.
 - b. Place one (1) new plastic washer in the brake pedal arm post, then connect the pushrod to the post.
 - c. Position the new stop lamp switch onto the post, then install the other new plastic washer.
 - d. Install the retainer clip.

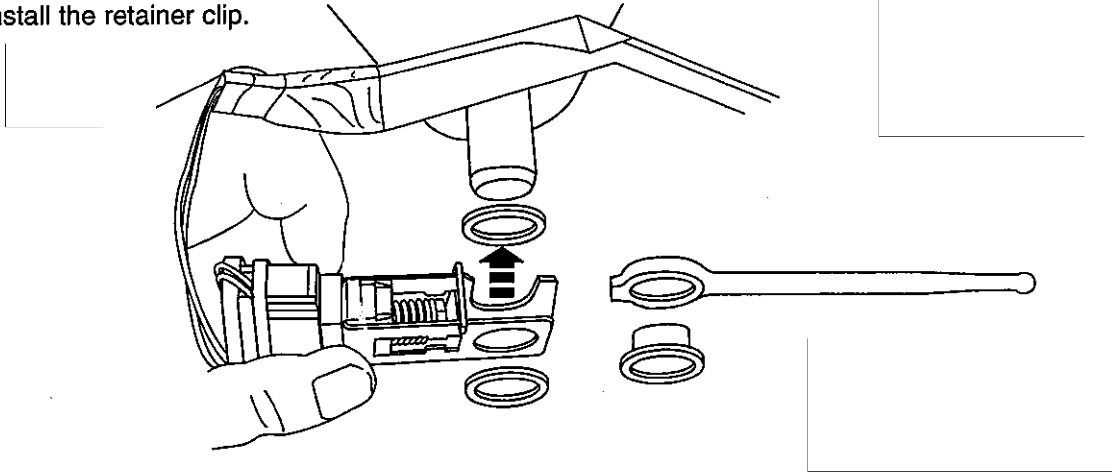


FIGURE 6

12. Position the harness back over the steering column and into place, then secure the push pin retainer(s) to the brake pedal bracket. Be sure the excess wiring is positioned above the adjustable pedal motor and does not interfere with any moving components (refer to Figure 7).

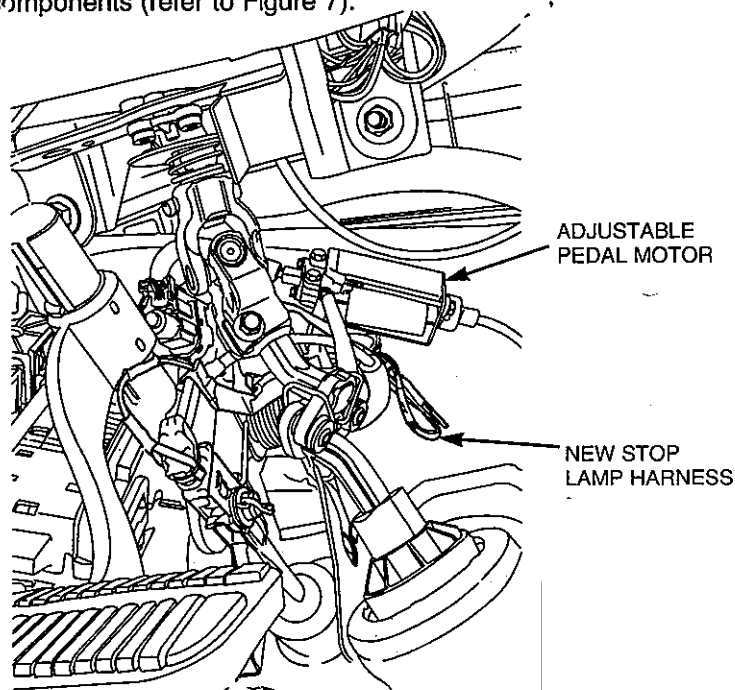


FIGURE 7

13. Connect the stop lamp switch electrical connector.
14. Connect the battery negative cable and remove the memory saver.
15. Check stop lamp and brake shift interlock operation.





U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Dear Consumer:

NVS-216cg

As a result of your report to the Vehicle Safety Hotline (VSH), we have recorded that report on the enclosed Vehicle Owner's Questionnaire (VOQ) form. Please review the form and make changes, additions and corrections as necessary. Additionally, please provide a more detailed description of the failures(s) you reported that you believe relevant to safety. Also, if available, include copies of repair invoices, letters to the manufacturer, or any other document related to the problem(s) you reported. If a crash or fire occurred, include a copy of the police or fire department report.

It is helpful to be as thorough as possible in your report so that our ability to use your report will be maximized. If you do not have the information, it is not necessary to complete all the boxes. However, it is very difficult to identify the scope of a vehicle problem unless the vehicle identification number (VIN) is known. The VIN is located inside the vehicle on the dashboard adjacent to the left (driver's side) of the windshield pillar and on the drivers' door or the drivers door jam. It may also be listed on the dealer's repair invoices. When reporting a tire problem, the brand name, tire name and complete tire size should be included. If possible also provide the DOT tire identification number. It is usually located near the rim flange of the tire on either side of the tire.

The Privacy Act prohibits our agency from identifying you to the manufacturer without your permission. If you wish to give us that permission, please mark the appropriate authorization box and sign the form to allow us to provide your name to the manufacturer. The information you provide may assist the manufacturer and NHTSA in determining if a safety-related defect exists.

Any information provided is entirely voluntary. There is no consequence or penalty of any kind if you do not wish to provide it. We seek this information to develop both statistical and investigative evidence that will help identify potential safety related problems in vehicle or vehicle equipment, e.g., tires, child safety seats, jacks, etc.

When completed, please fold and staple or tape the form so that the pre-addressed portion of the form is on the outside. If a larger envelope is used, tape the VOQ form to the larger envelope so that the pre-addressed portion of the form is showing.

If further assistance is needed, please contact the VSH at their toll-free number, 1-888-327-4236.
Thank you for your cooperation.

Sincerely,

Cynthia Glass, Acting Chief
Correspondence Research division
Office of Defects Investigation
Enforcement

Enclosure: VOQ



www.nhtsa.dot.gov
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people saving people.

VEHICLE SAFETY HOTLINE
888-327-4236

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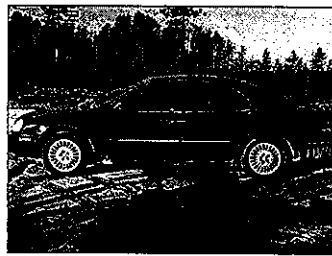
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Ford Recalls 1.2 Million Sedans

Taurus, Sable Sedans May Have Brake Light, Air Filter Problems

DETROIT, March 10, 2004

E-MAIL STORY PRINT STORY SPHERE SHARE TEXT SIZE: A A A



A 2002 Mercury Sable (AP)

Double-click any word ([What's this?](#))

(AP) Ford Motor Co. is recalling more than 1.2 million Ford Taurus and Mercury Sable sedans because of problems with their brake lights and air filters, the company said Wednesday.

Ford is recalling 938,789 Taurus and Sable sedans from the 2000-2003 model years because their brake lights can malfunction. The defect has caused at least two accidents and one injury, according to the National Highway Traffic Safety Administration.

Ford is recalling an additional 281,926 Sable and Taurus sedans from the 2003 model year because the air filter paper in the engine can smolder or burn. Ford spokesman Glenn Ray said a supplier put the wrong chemical on the filter paper.

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Rubber Meets Road
Follow the controversial Bridgestone/Firestone tire recall and learn all about your tires, including the construction, types, treads and markings.

Ray said 118,000 vehicles made early in the 2003 model year will get both repairs. Vehicles made later in the 2003 model year already have a new brake light system, so they will only need to have the air filter papers replaced.

Ford recalled 157,000 Taurus and the Sable sedans in 2000 for the same brake light defect. Ray said the repair didn't solve the problem, so the brake lights will now be replaced.

Ray said 2004 models of the Taurus and Sable have a new brake light system. Models made prior to 2000 also had a different system and aren't affected in the recall.

Ford was expected to begin notifying customers of the recall on Wednesday.

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Man, 19, Found Dead After Being Jailed On Charges Of Killing Md. Officer With Car, FBI Investigating

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Illinois Police Issue Warrant For Elderly Man's Murder; Sought For Questioning in 7



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Office of Defects Investigation

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<p>Report Date : July 1, 2008 at 07:10 PM Search Type : VEHICLE Year : 2003 Make : MERCURY Model : SABLE</p>	<p style="text-align: center;">New Search</p> <p style="text-align: center;">Print Version</p>
--	--

Results : 1 | All records displayed

Make : MERCURY	Model : SABLE	Year : 2003
Manufacturer : FORD MOTOR COMPANY	Mfr's Report Date : MAR 01, 2004	
NHTSA CAMPAIGN ID Number : 04V106000	NHTSA Action Number: RQ03008	
Component: EXTERIOR LIGHTING: BRAKE LIGHTS: SWITCH		
Potential Number Of Units Affected : 938789		

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RECALLS SUMMARY

Make / Models :

FORD / TAURUS
MERCURY / SABLE

Model/Build

Years:
2000-2003
2000-2003

Recall Number:

04V106000

Summary:

CERTAIN PASSENGER VEHICLES ARE BEING RECALLED TO CORRECT A PROBLEM WITH A MALFUNCTIONING STOP LAMP SWITCH AND/OR ASSOCIATED WIRING. THIS MALFUNCTIONING COULD RENDER THE STOP LAMPS INOPERABLE OR CAUSE THEM TO STAY ON ALL THE TIME. THIS COULD CAUSE CONFUSION TO A FOLLOWING DRIVER, WHICH COULD LEAD TO A CRASH.

Consequence:

IN ADDITION, IF THE SWITCH AND/OR ASSOCIATED WIRING FAIL IN THE OPEN POSITION, THE BRAKE LIGHTS WILL NOT ACTUATE AND THE DRIVER WILL NOT BE ABLE TO SHIFT THE VEHICLE OUT OF ¿PARK.¿ IF THEY FAIL IN THE CLOSED POSITION, THE BRAKE LIGHTS WILL REMAIN ON, WHICH WILL NOT ALLOW THE SPEED CONTROL TO BE ACTIVATED. THIS COULD ALSO CAUSE THE BATTERY TO DISCHARGE.

Remedy:

DEALERS WILL REMOVE THE STOP LAMP SWITCH AND ASSOCIATED WIRING ASSEMBLY AND INSTALL A NEWLY DESIGNED STOP LAMP SWITCH AND WIRE ASSEMBLY. OWNER NOTIFICATION IS EXPECTED TO BEGIN ON APRIL 5, 2004. OWNERS SHOULD CONTACT FORD AT 1-800-392-3673.

Notes:

FORD RECALL NO. 04S12. CUSTOMERS CAN ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION¿S AUTO SAFETY HOTLINE AT 1-888-DASH-2-DOT (1-888-327-4236).

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QTY.	DESCRIPTION	SOURCE	LIST	NET	AMOUNT
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