



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received **27 AUG - 1** 2007
 27 JUN 2007
 Reference No. **10194770**

OWNER INFORMATION (Type or Print)

Name **[REDACTED]** Daytime Telephone Number **[REDACTED]** E-mail Address **[REDACTED]**
 Address **[REDACTED]** Evening Telephone Number **[REDACTED]**
 City **MENONONIE** State **WI** Zip Code **[REDACTED]**

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of an authorized signature, provide your name or address to the vehicle manufacturer.
 Signature of Owner **[REDACTED]** Date **7/17/07**

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side **5TBDT41558 [REDACTED]** Make **TOYOTA** Model **TUNDRA** Model Year **2005**
 Date Purchased **01-JUN-04** Dealer's Name and Telephone Number **MAPLEWOOD TOYOTA 651-482-1322** Engine: **No: Cylinders 8** Fuel Type: **Gas**
 Original Owner Dealer's City **MAPLEWOOD** State **MN** Zip Code **55109**
 Transmission Type Antilock Brakes **Powertrain UNKNOWN** Vehicle Component Code **020000 SUSPENSION**
AUTOMATIC Cruise Control **Multiple Failure: 3**

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) **01-AUG-2004** Failure Mileage **25196** Failure Speed **65**

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make **[REDACTED]** Tire Model (Name or Number) **Bridgestone** Tire Size (Example P215/65R15) **P225/65R17/110S m/s**
 DOT No. (Example: DOTM9ABC036) **DOT GBAH D90 2404** Original Equipment Prior Repair Failure Location: **[REDACTED]**
 Tire Component Code **[REDACTED]** Tire Failure Type **[REDACTED]**

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: **[REDACTED]** Date Manufactured: **[REDACTED]** Model No./Name: **[REDACTED]**
 Seat Type: **[REDACTED]** Installation System: **[REDACTED]**
 Child Seat Component Code: **[REDACTED]** Failed Part: **[REDACTED]**

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)
 Crash Yes No Fire Yes No Number of Persons Injured **0** Number of Deaths **0** Reported to Police **N**

Narrative Description of Incident(s), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; ie, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2005 TOYOTA TUNDRA. WHILE DRIVING 65 MPH, THE VEHICLE SHAKES AND PULLS TO THE RIGHT SIDE. THE CONTACT HAS TAKEN THE VEHICLE TO THE DEALER THREE TIMES FOR AN ALIGNMENT. THE FAILURE PERSISTS AND THE DEALER WAS UNABLE TO DETERMINE THE CAUSE. THE LOWER BALL JOINT WAS ALSO REPLACED. THE POWERTRAIN AND MILEAGE INFORMATION WERE UNKNOWN. **Right now the truck Run Bad I mean shaking alot, I can see the front seat shake and the steering wheel shake back and forth I feel like everything underneath will come out, since i bought the truck I found the problem I told them to fix it but they dont. every time I took my truck to the dealer they check the tire pressure and check the alignment only, so they not fix or solve the problem, I'm not happy with that, and the manager told me the big truck not run smooth like small car, he think I dont know about truck and car.**

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

and he said the shake and pull to the right it is no problem, I know they dont want to fix my truck, so what should I do, should I hire a lawyer sue them or call them and take the truck back for them to fix it. It is \$3300, a dollar truck not a little money because they serve their customer bad. me and my uncle we bought 5 Tundra

